Business Processes Modelling

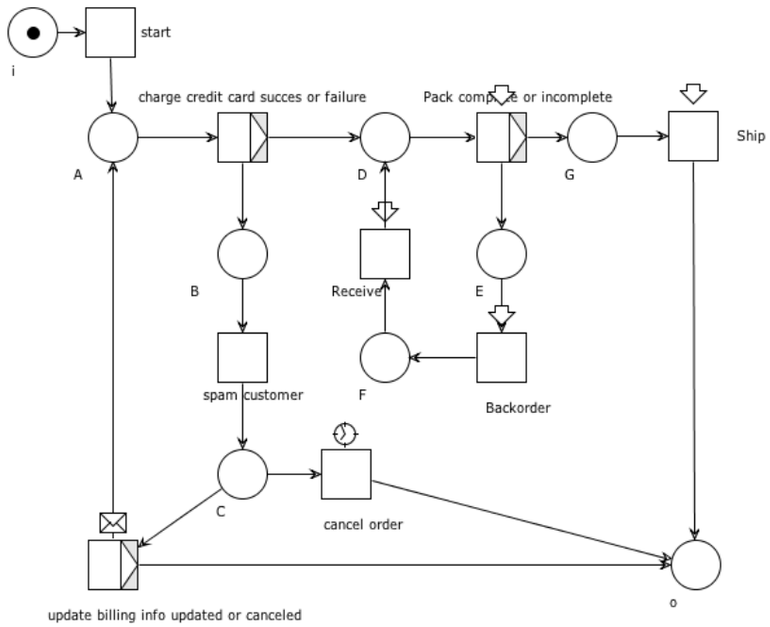
MPB (6 cfu, 295AA)

Roberto Bruni

http://www.di.unipi.it/~bruni

13 - Workflow nets

Object



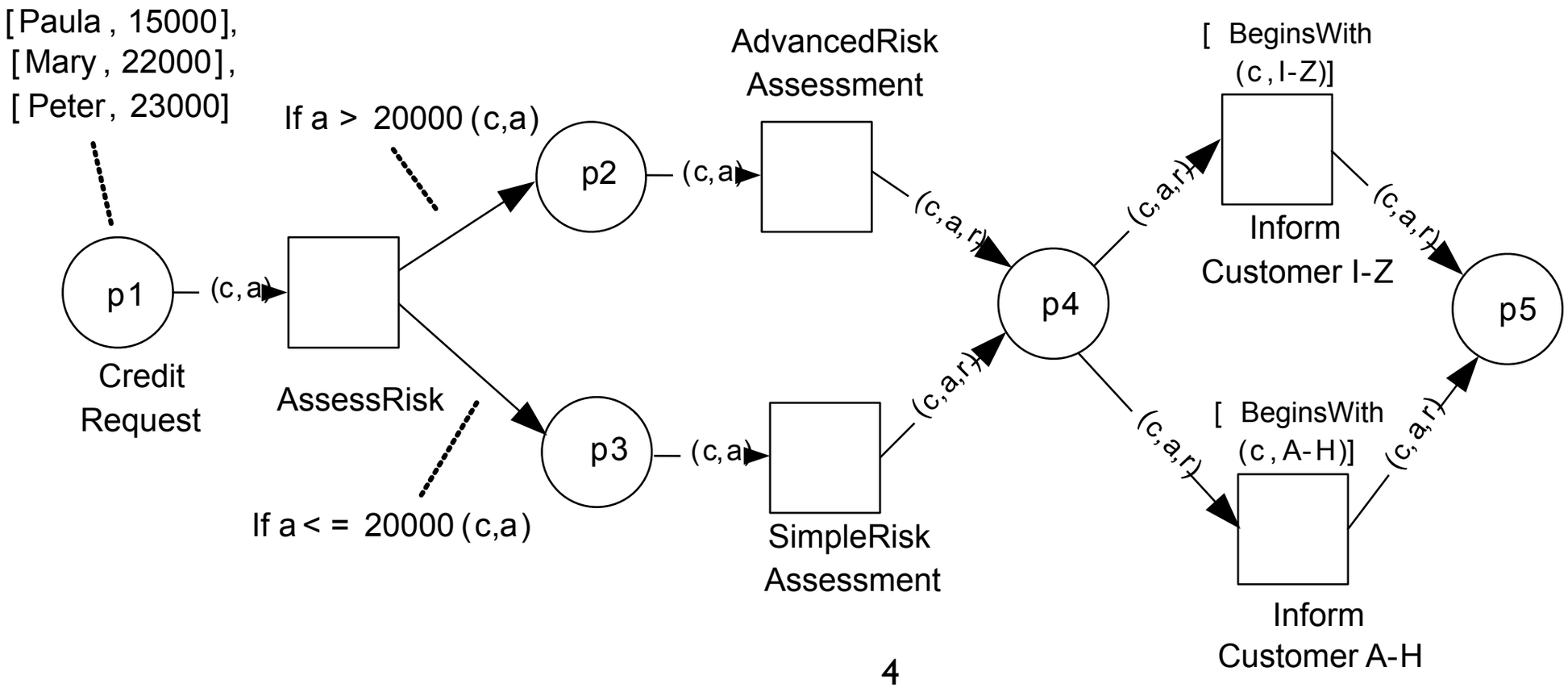
We study some special kind of Petri nets, that are suitable models of workflows

Ch.4.4 of Business Process Management: Concepts, Languages, Architectures

There are many, many variants of Petri nets

Example: Coloured nets (also called High-Level)

A **coloured net** is a Petri net whose
tokens can carry data and
whose transitions can check data
(see exact definition in Weske's book)



Workflow nets

Workflow nets features

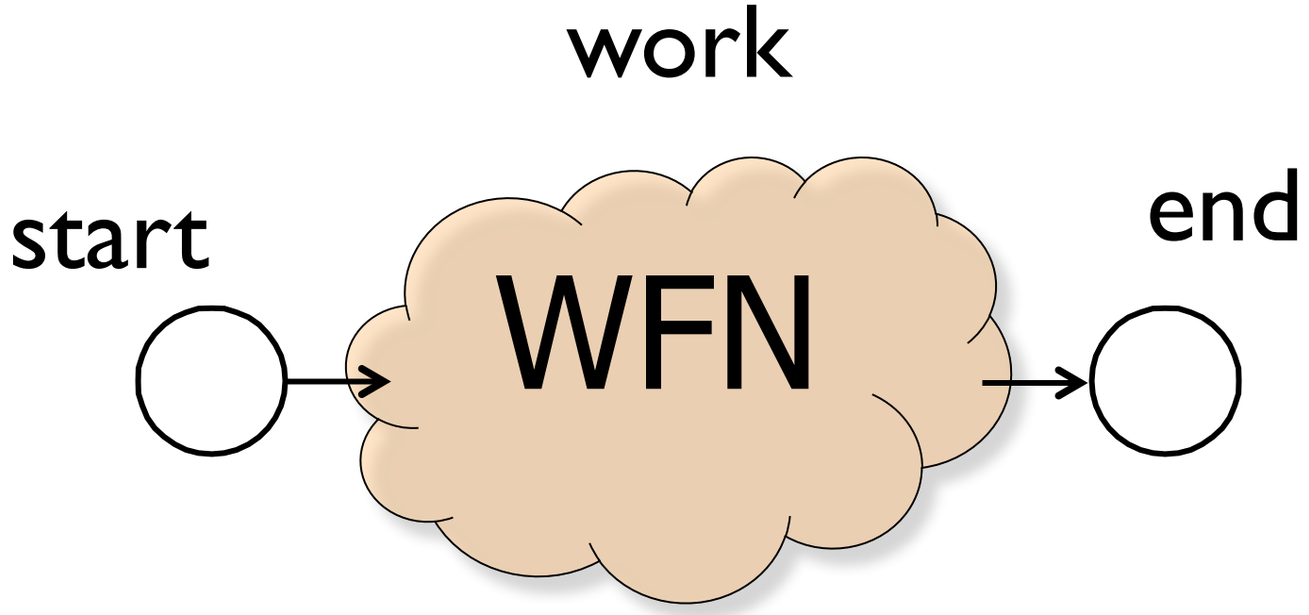
Tailored to the representation of business processes

Formal (unambiguous) semantics

Structural restrictions

Decorated graphical representation

Workflow net: idea



Workflow net

Definition:
A Petri net (P, T, F) is called **workflow net** if:

1. there is a distinguished *initial place* $i \in P$ with $\bullet i = \emptyset$
2. there is a distinguished *final place* $o \in P$ with $o\bullet = \emptyset$
3. every other place and transition belongs to a path from i to o

Basic properties

Lemma: In a workflow net there is a **unique** node with no incoming arc

Proof:

Let i be the initial place and o the final one

Suppose there is another node v with no incoming arc

node v must appear in a path from i to o

since $\bullet v = \emptyset$, v must be the first node of the path

thus $v = i$

Basic properties

Lemma: In a workflow net there is a **unique** node with no outgoing arc

(the proof is analogous to the previous one)

Workflow net: Rationale

1. a token in i represents a process instance not yet started
2. a token in o represents a finished case
3. each place and each transition can participate in a case

Definition:
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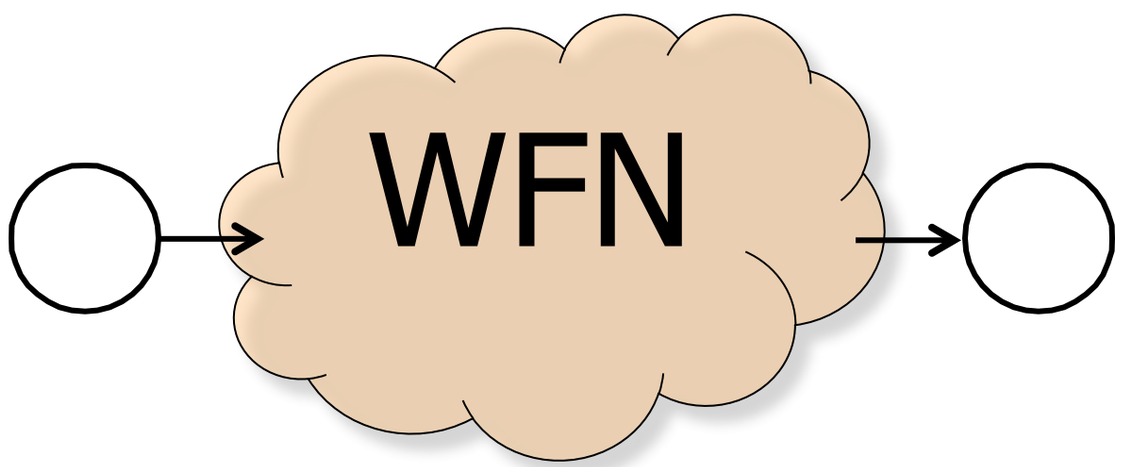
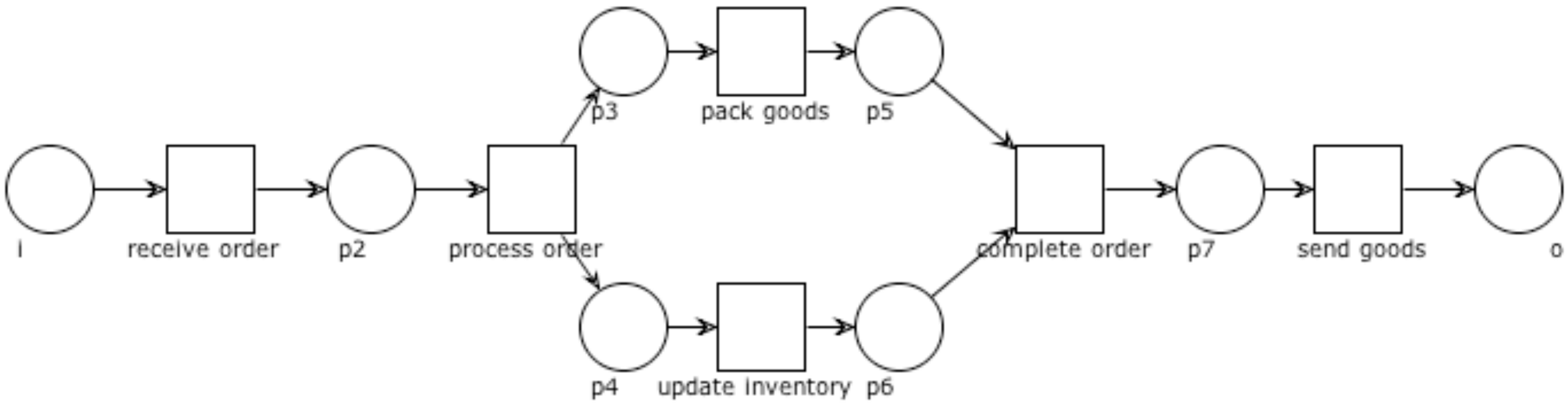
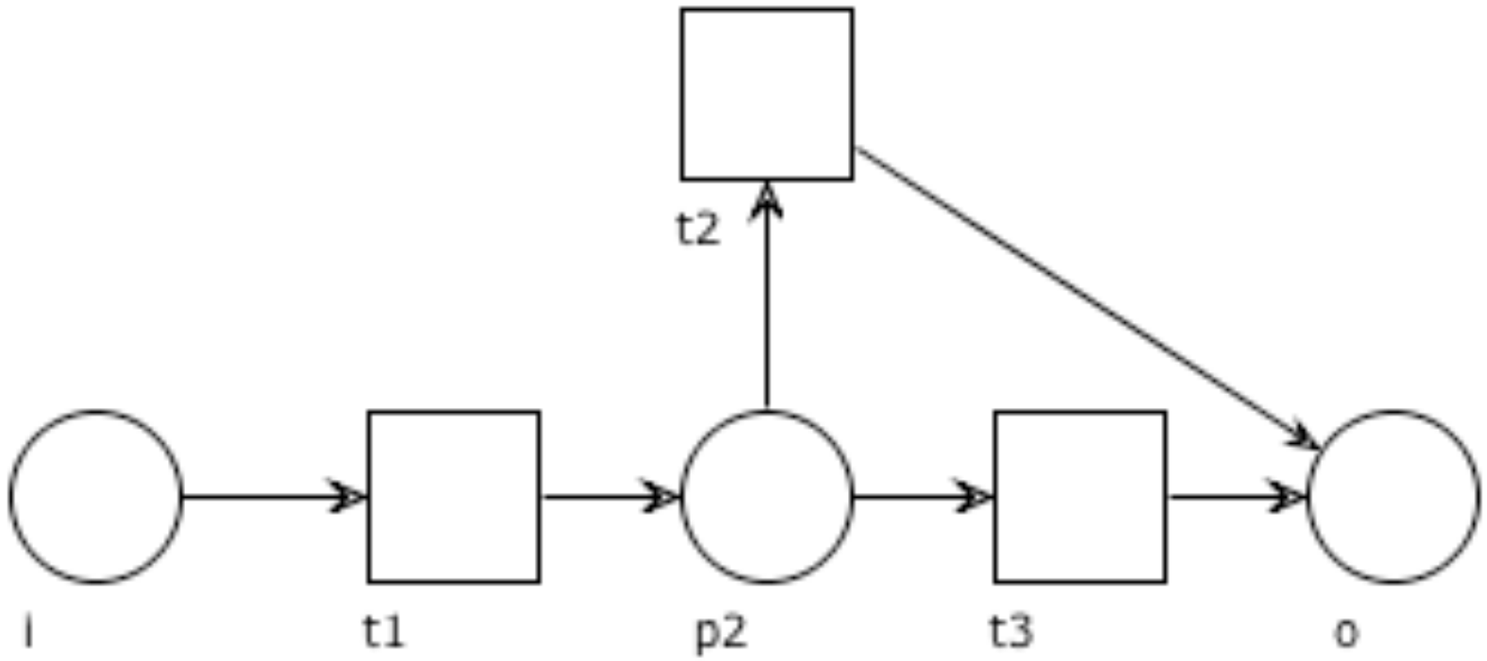


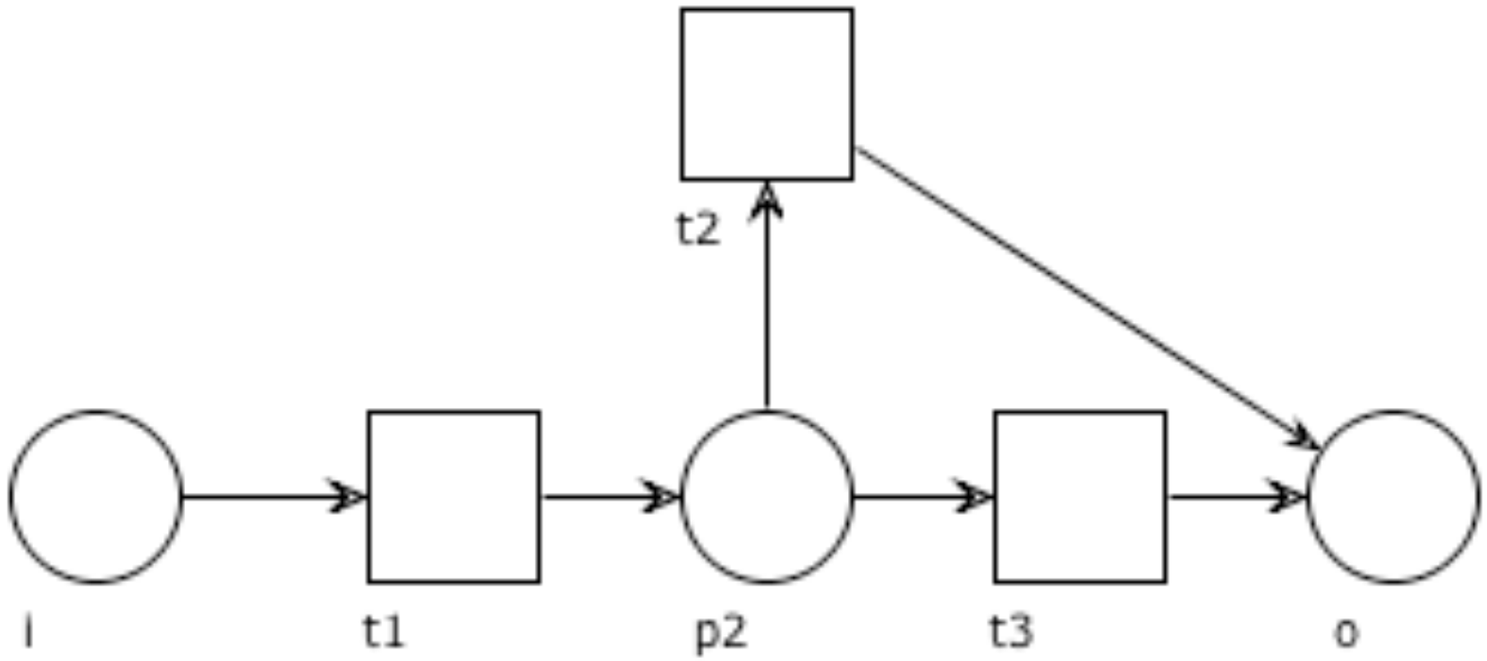
WF net: Example



Question time: WF net?

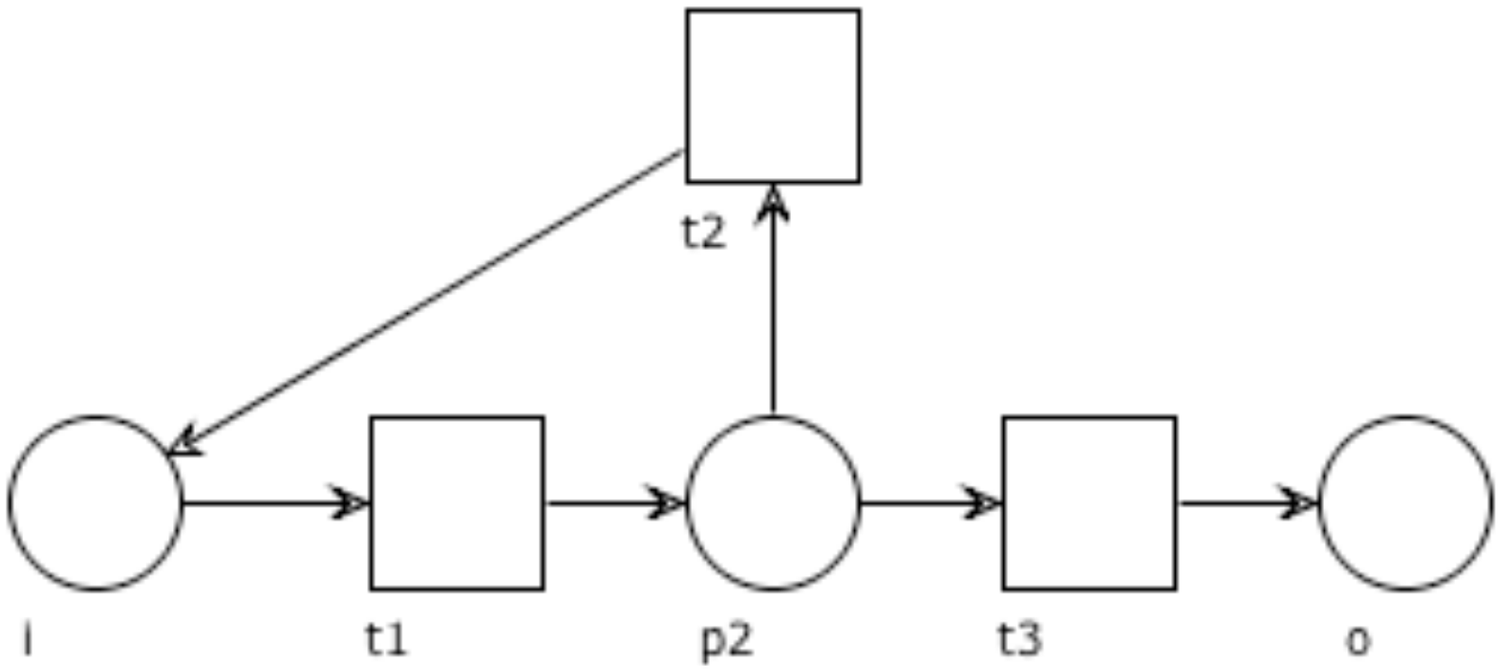


Question time: WF net?

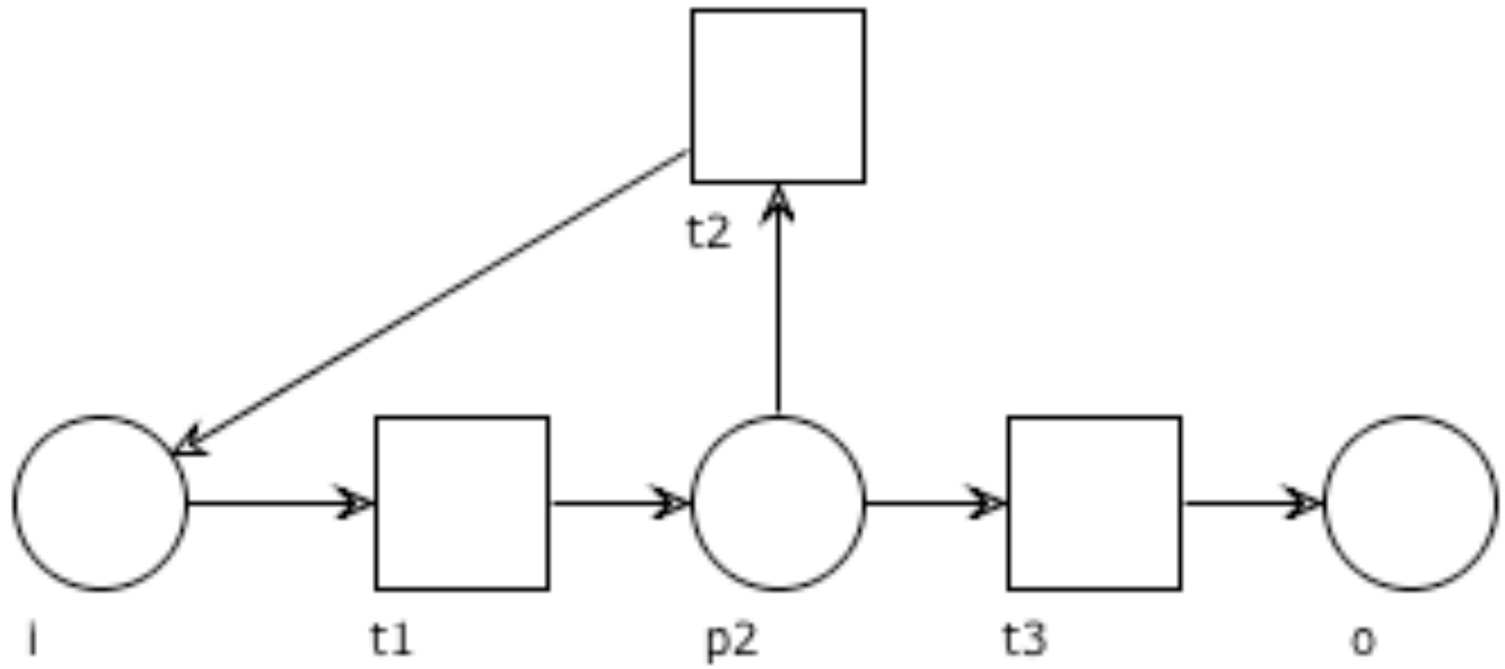


Yes

Question time: WF net?

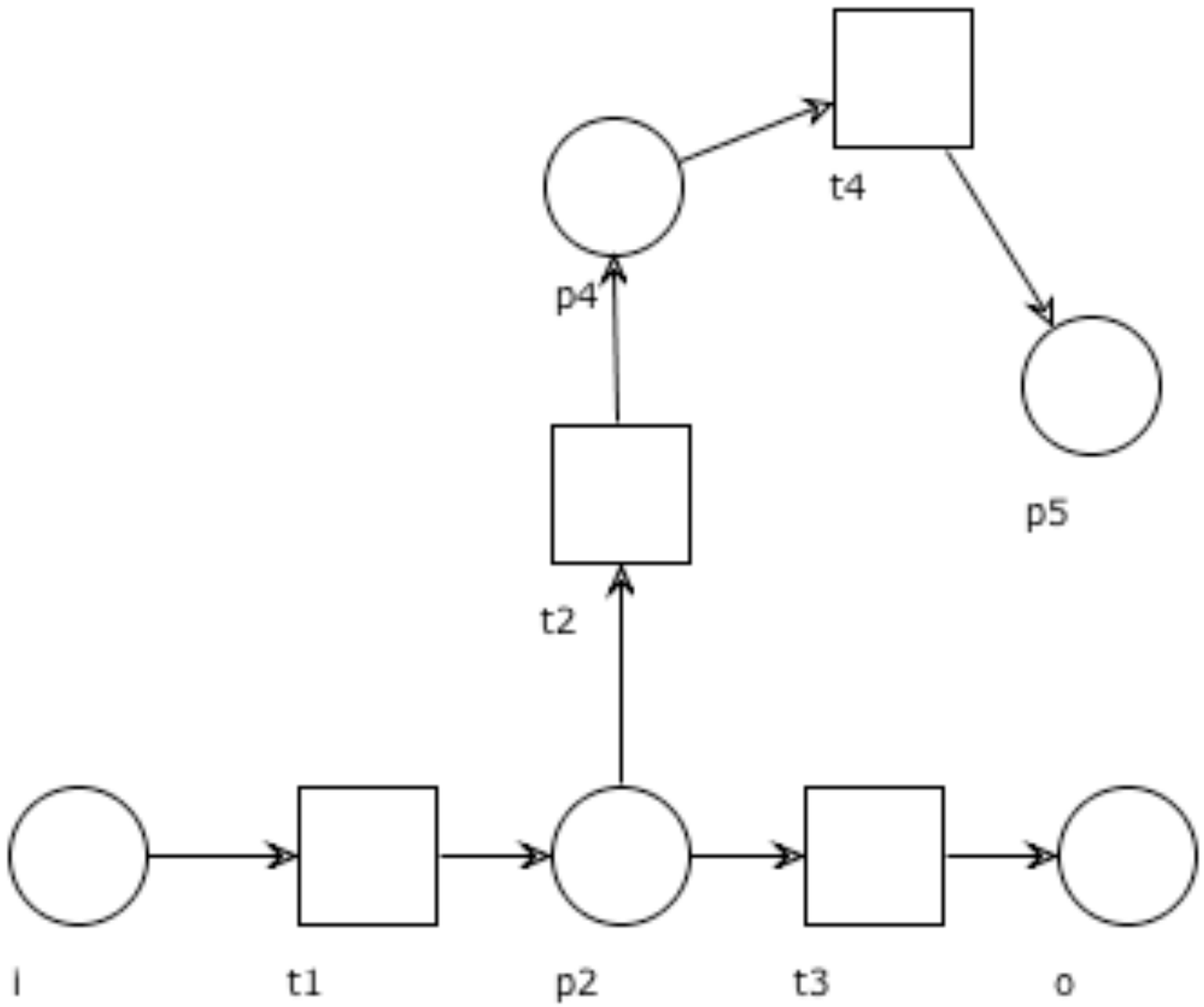


Question time: WF net?

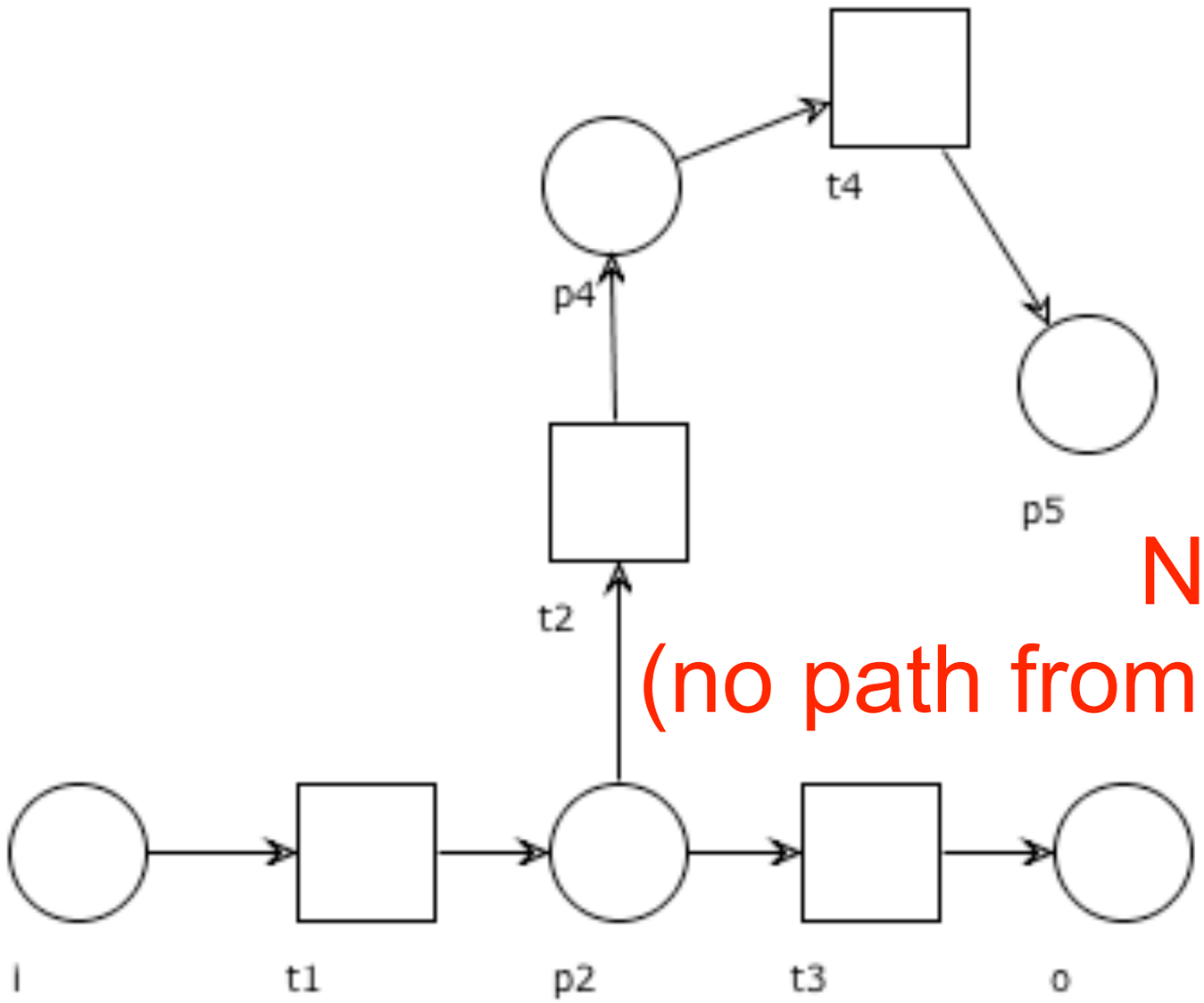


No
(no initial place)

Question time: WF net?

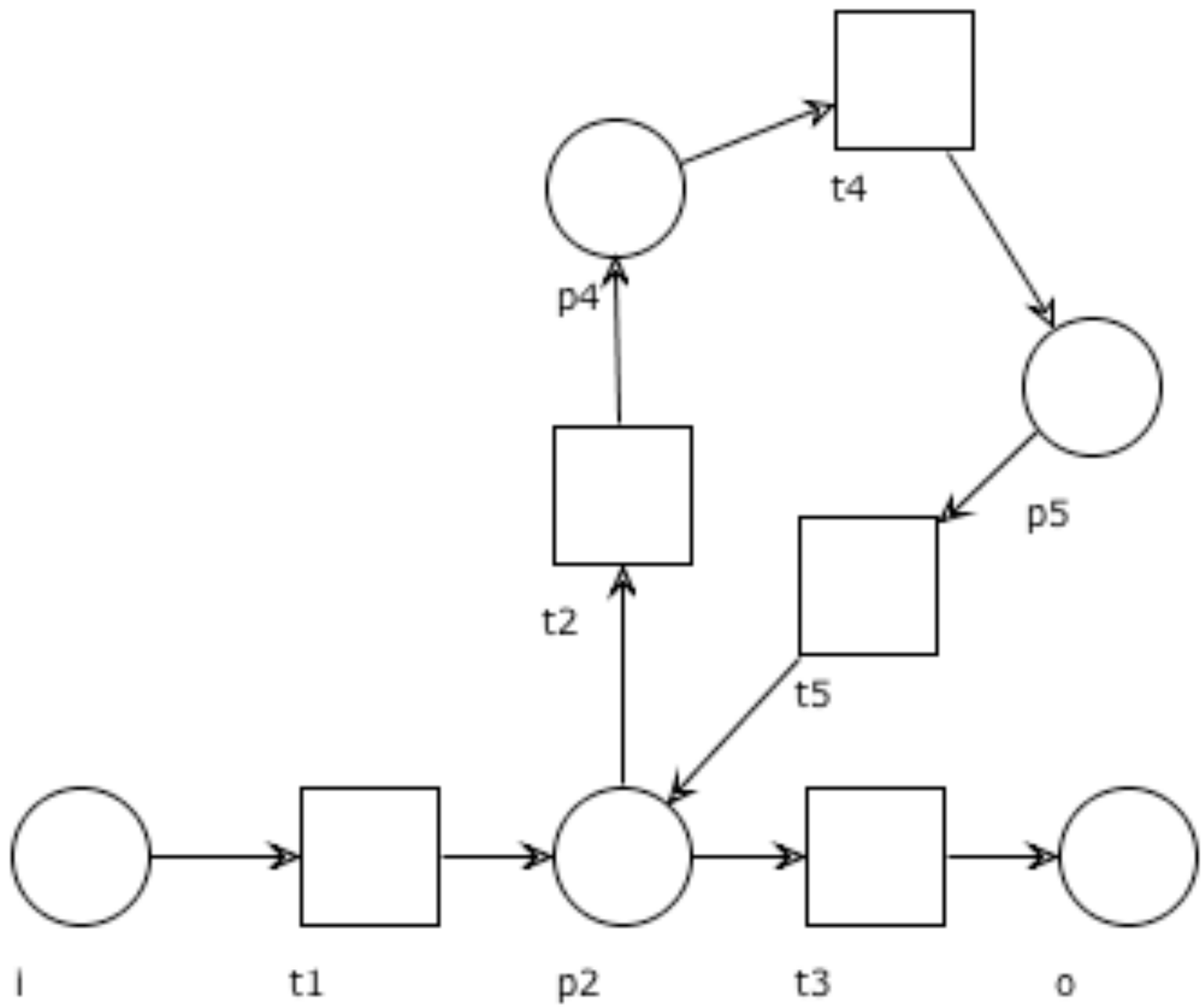


Question time: WF net?

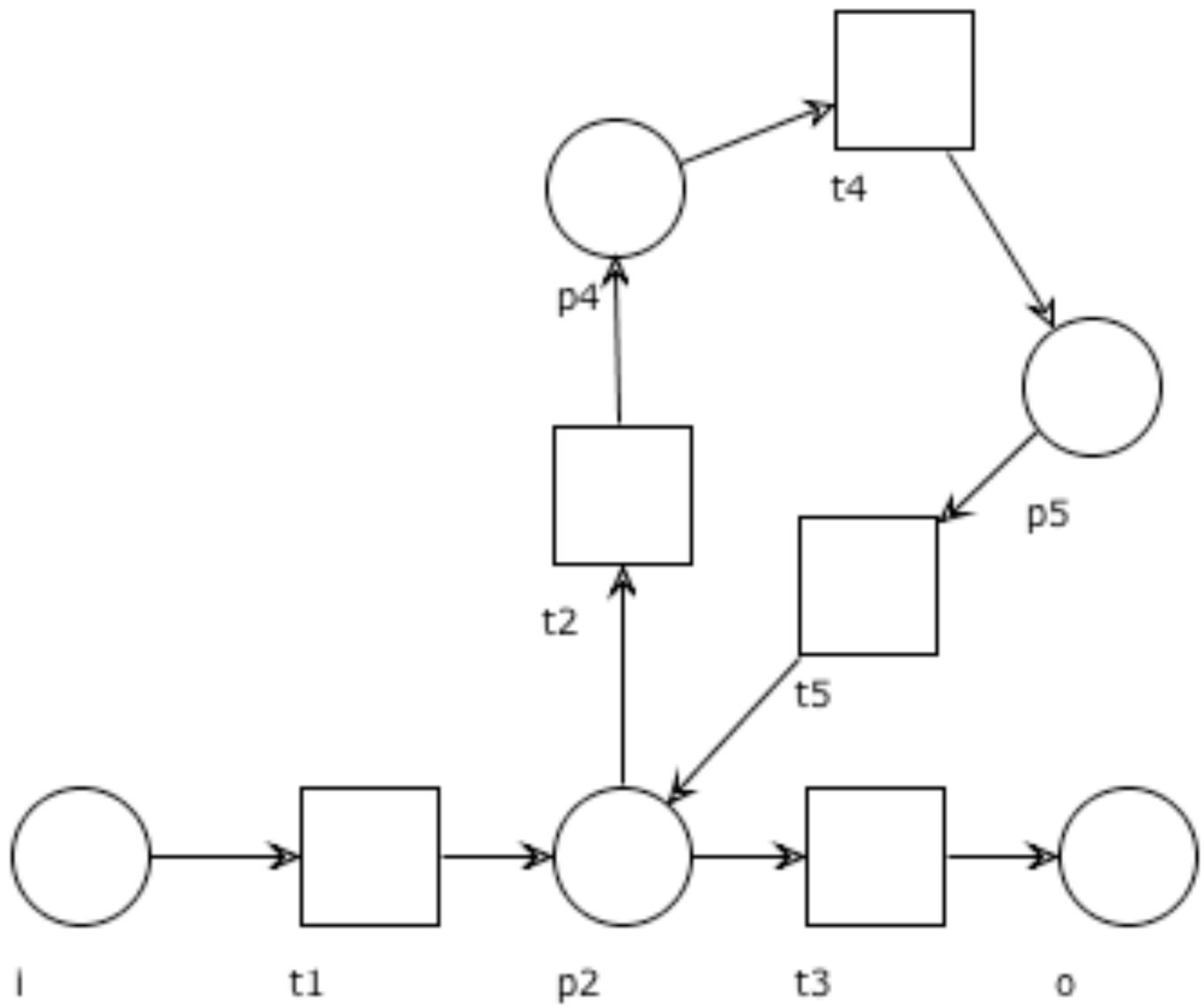


No
(no path from i to o with t2)

Question time: WF net?

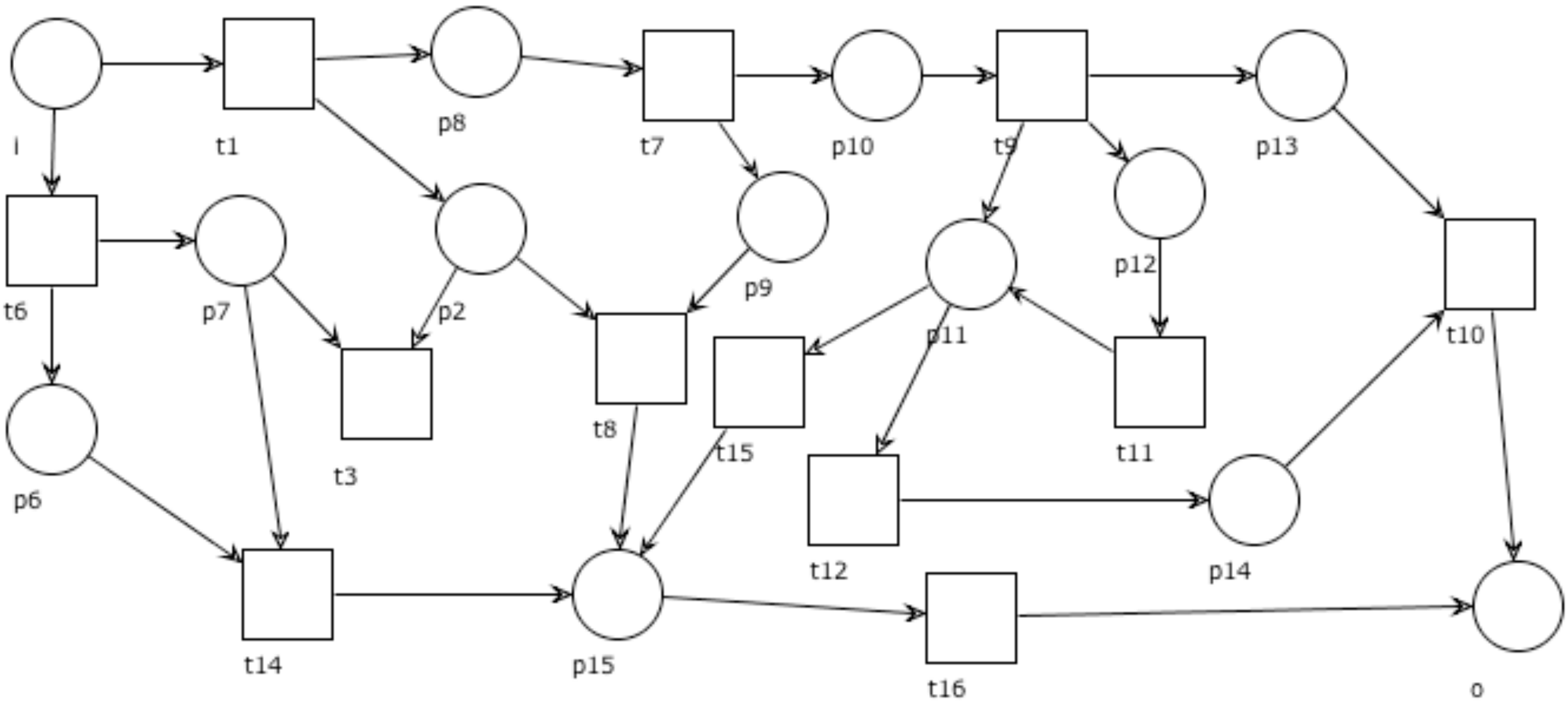


Question time: WF net?

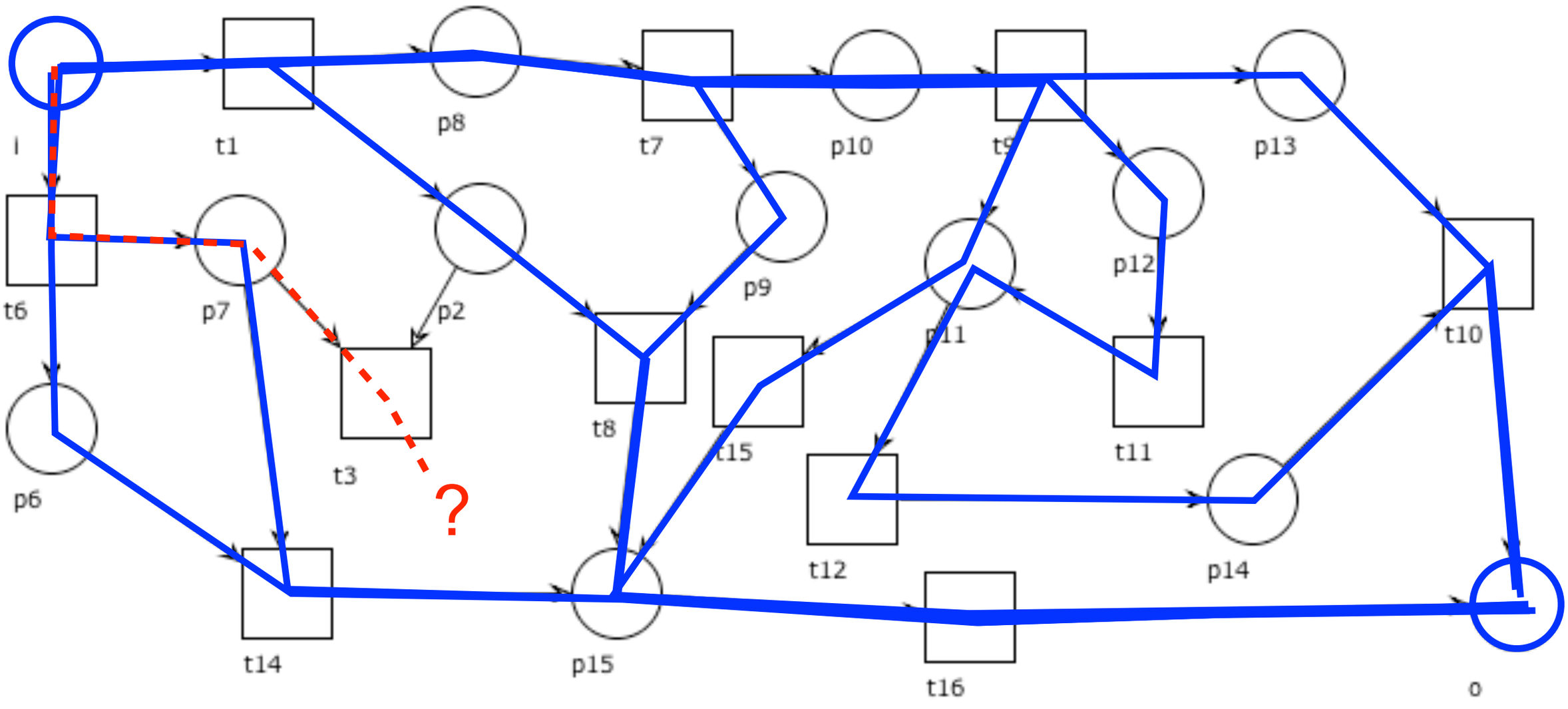


Yes

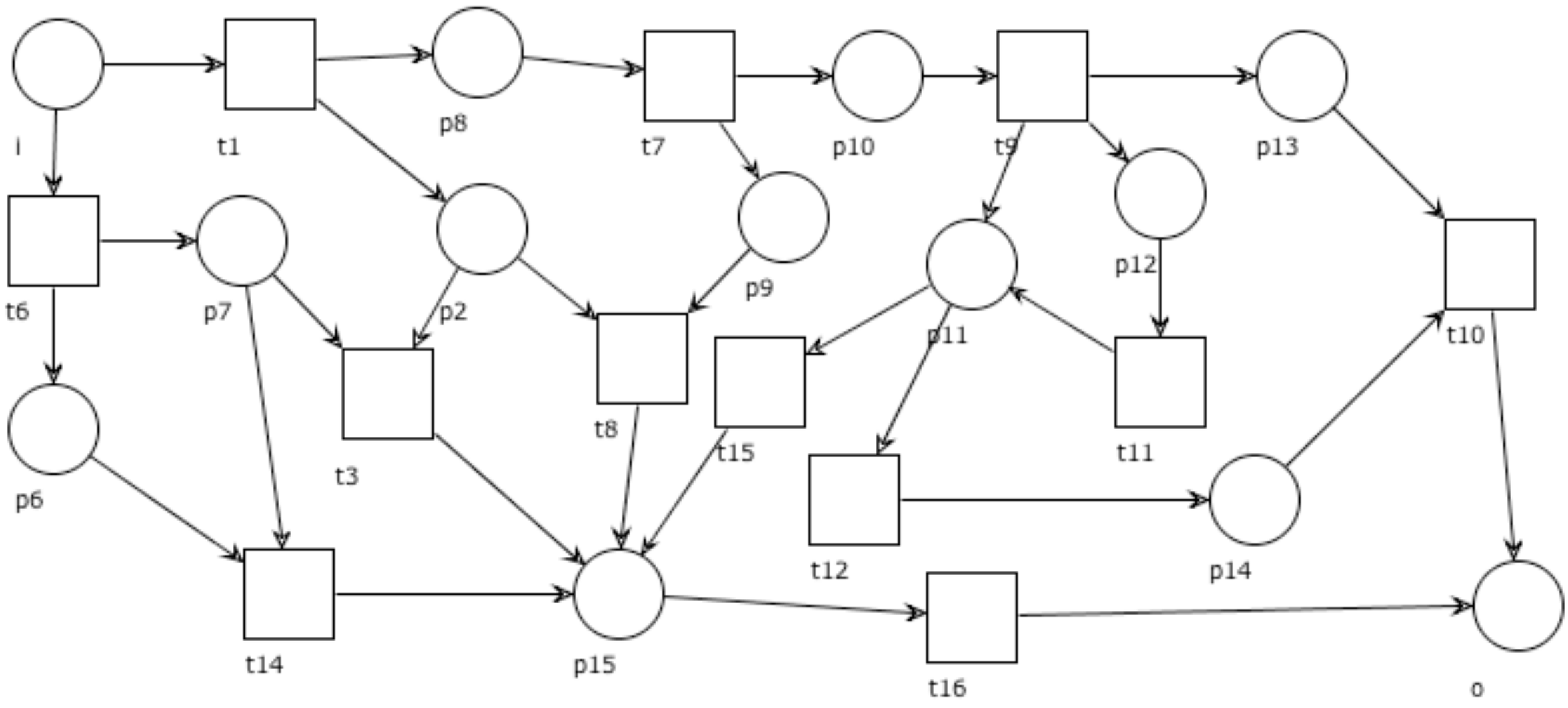
Question time: WF net?



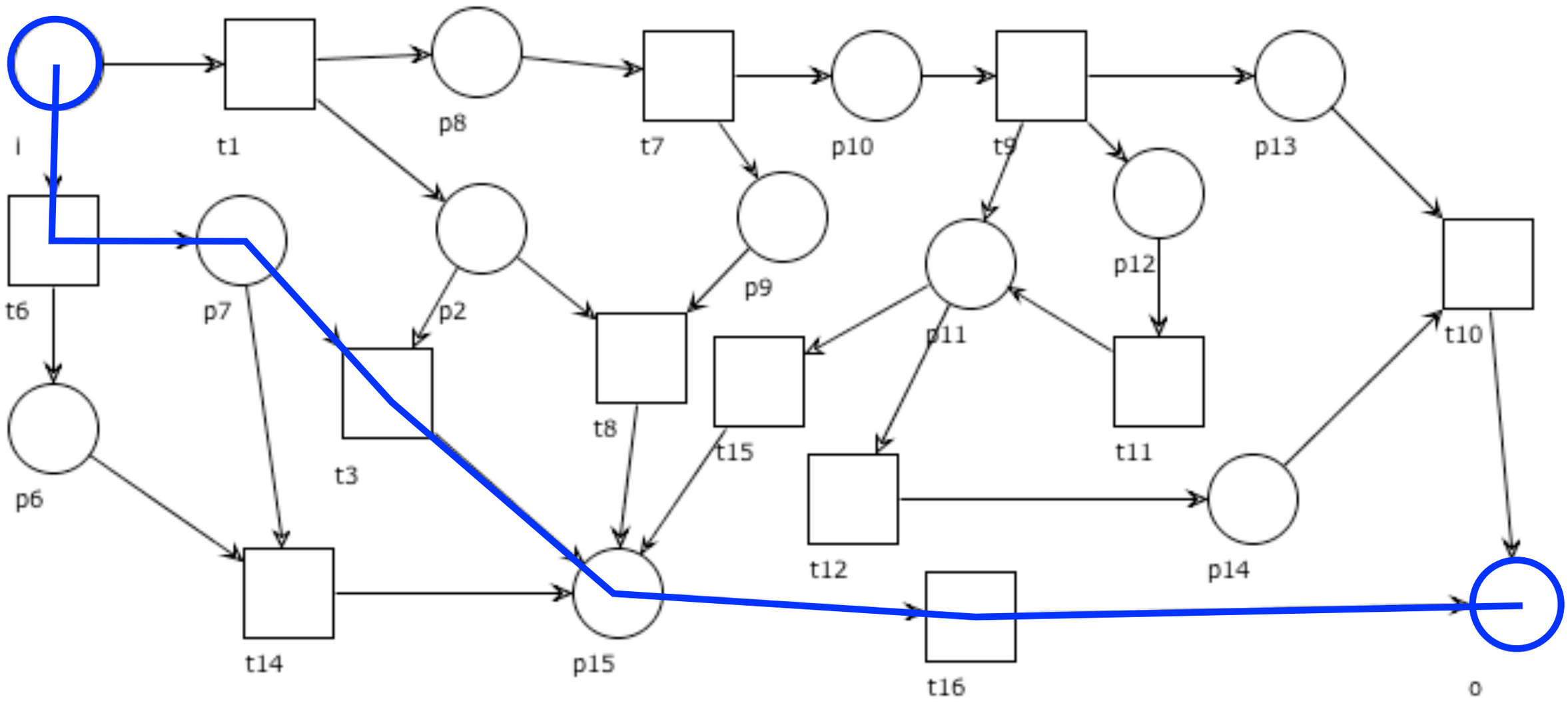
Question time: WF net?



Question time: WF net?



Question time: WF net?



Yes

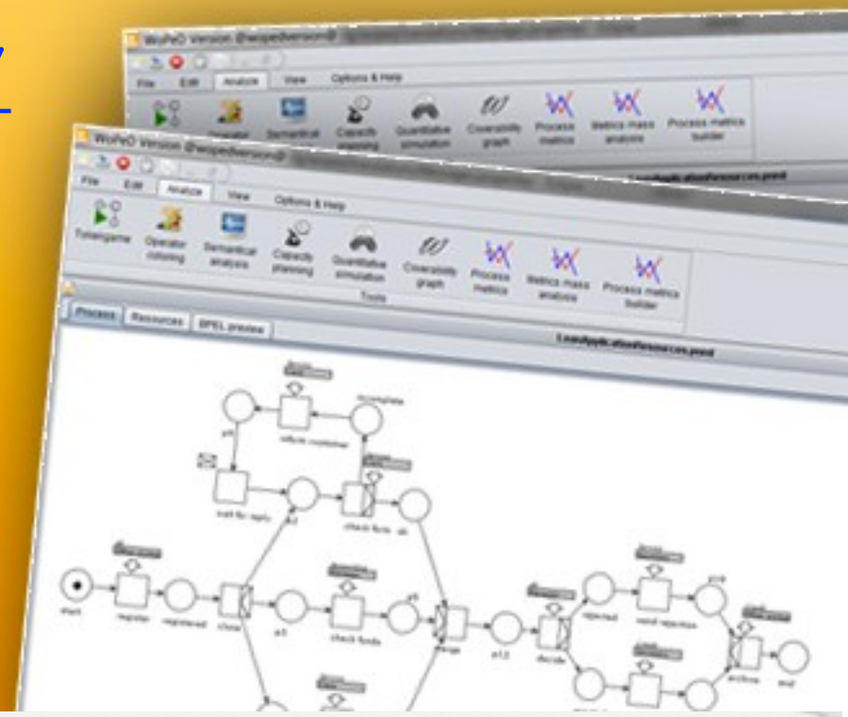
Syntax sugar (denotations)

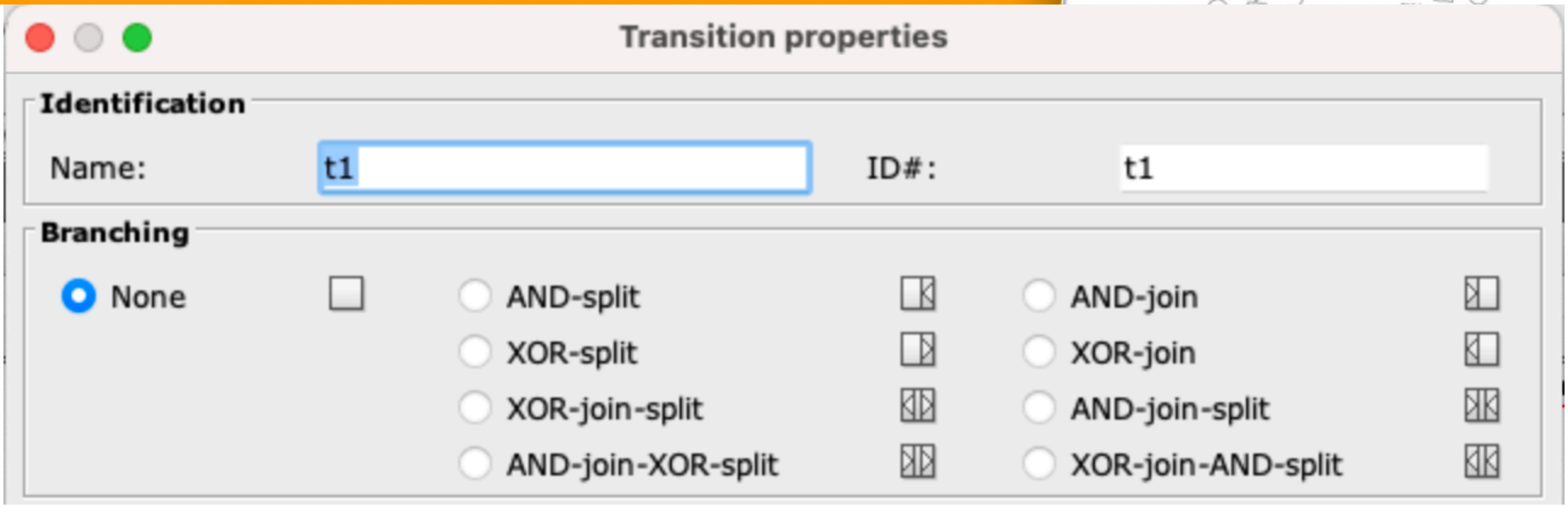
http://woped.dhbw-karlsruhe.de/woped/

WoPeD

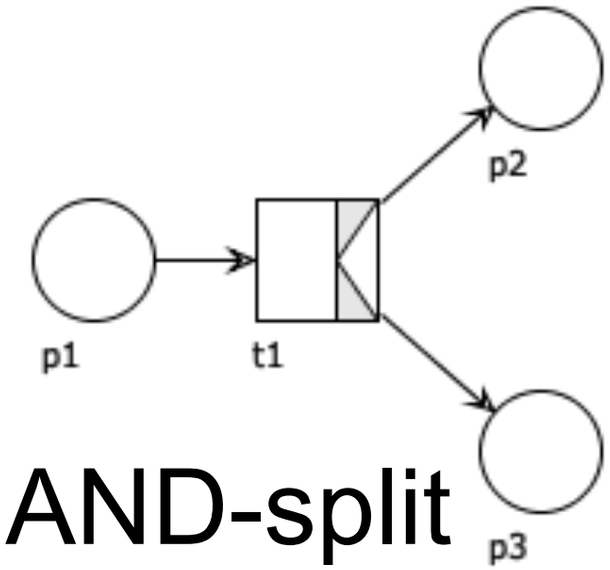
Workflow Petri Net Designer

Download WoPeD at sourceforge!



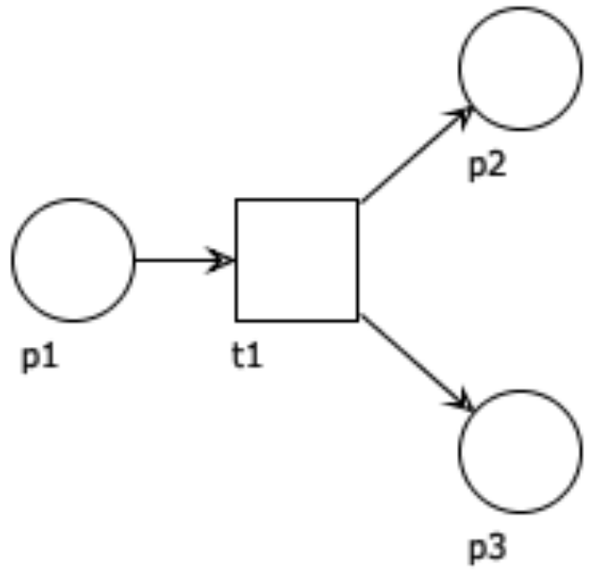


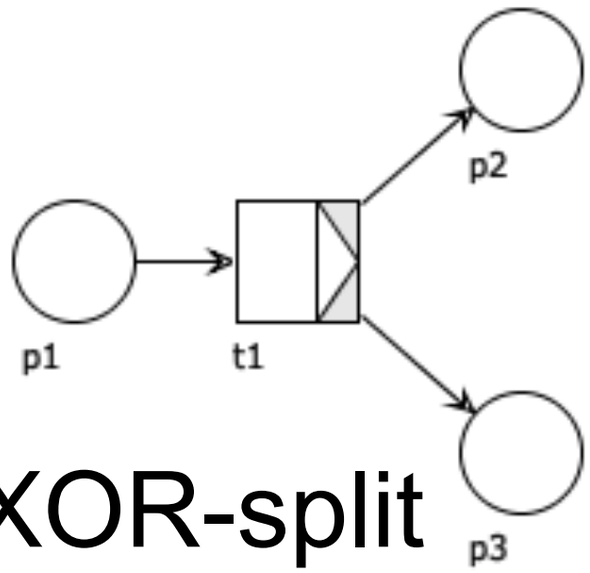
Syntax sugar: split



AND-split

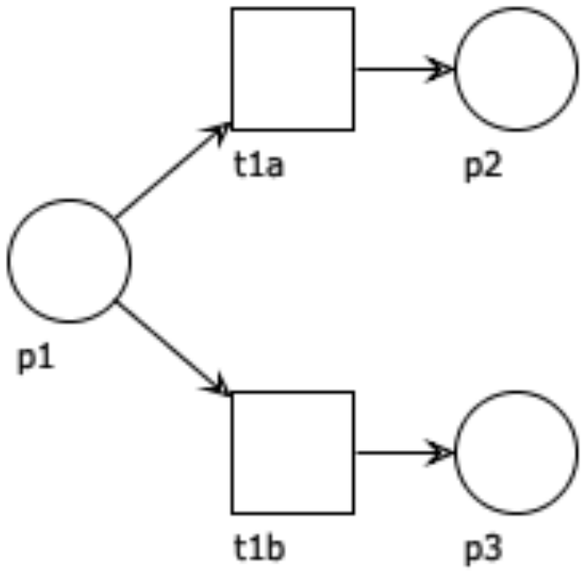
stands for



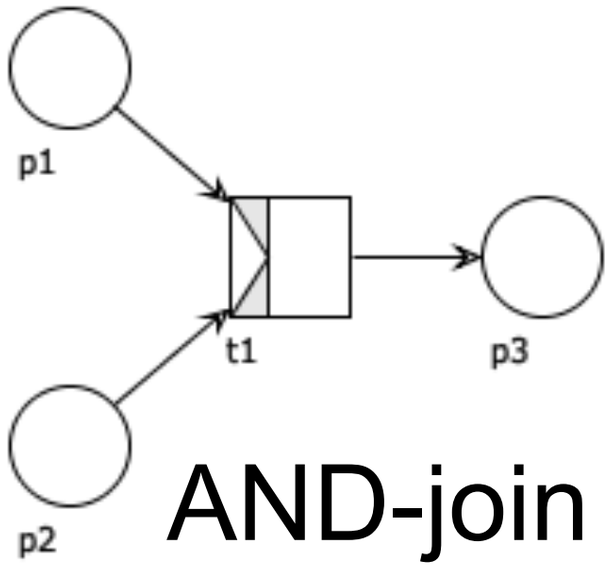


XOR-split

stands for

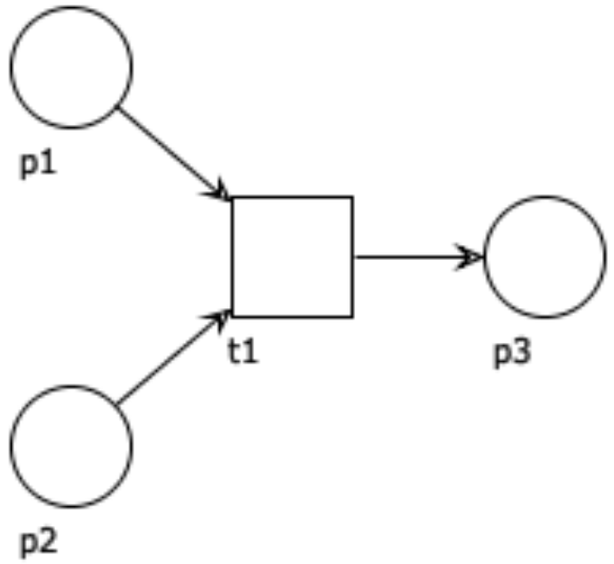


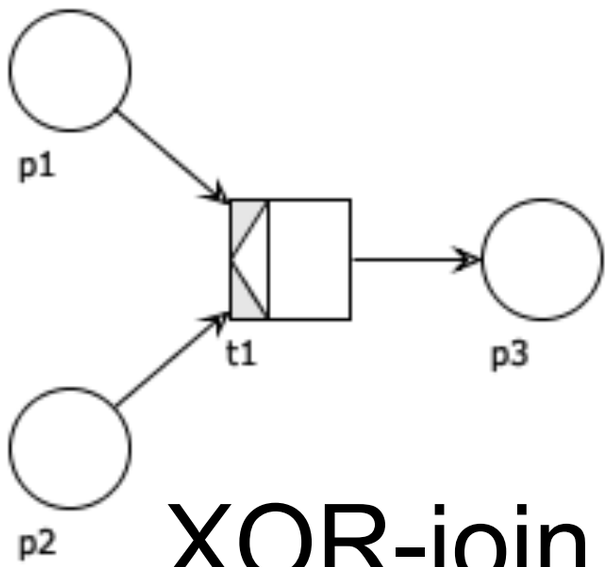
Syntax sugar: join



AND-join

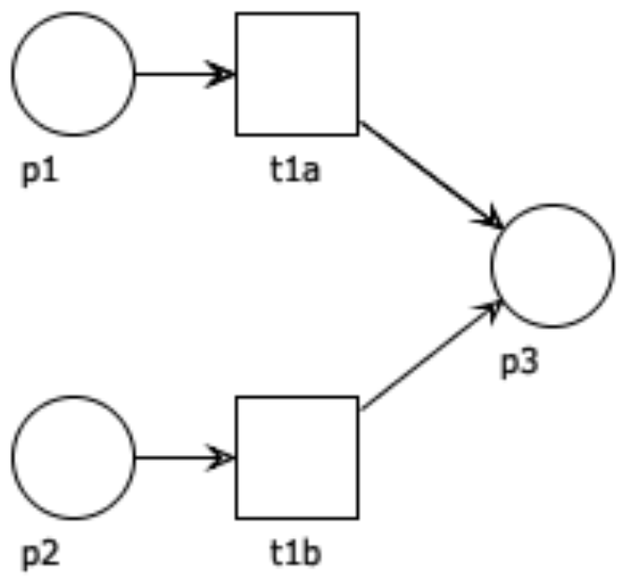
stands for



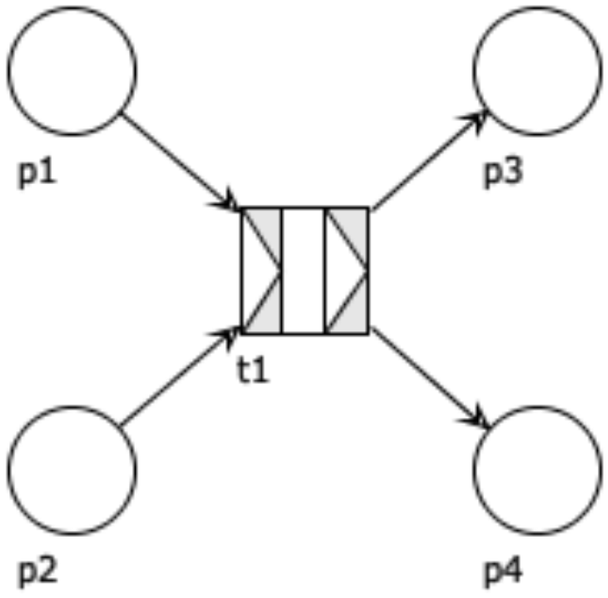


XOR-join

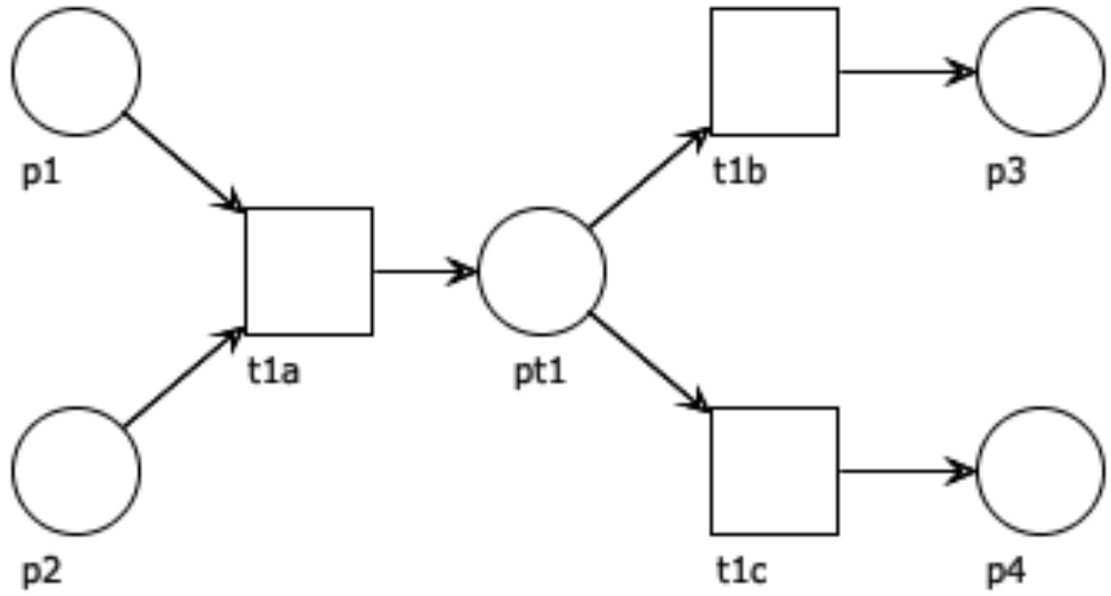
stands for

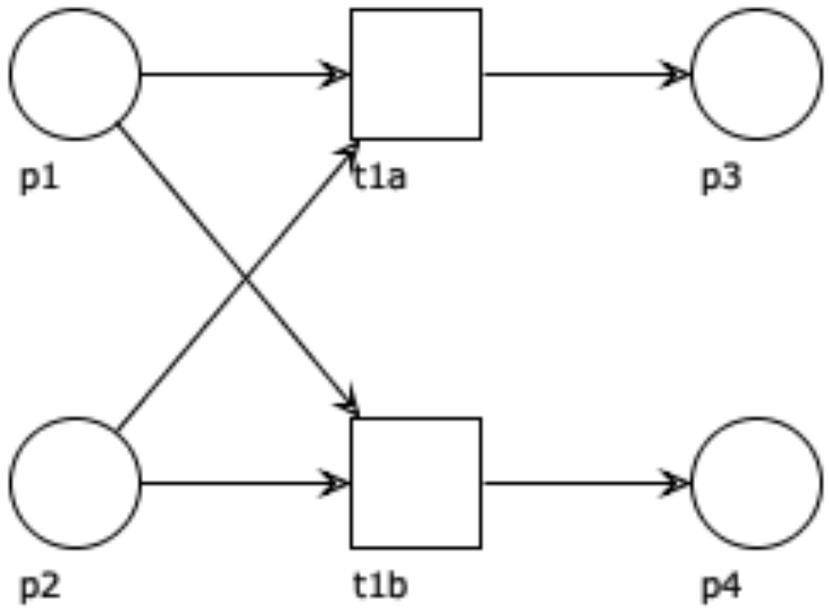


Syntax sugar: any combination is also possible

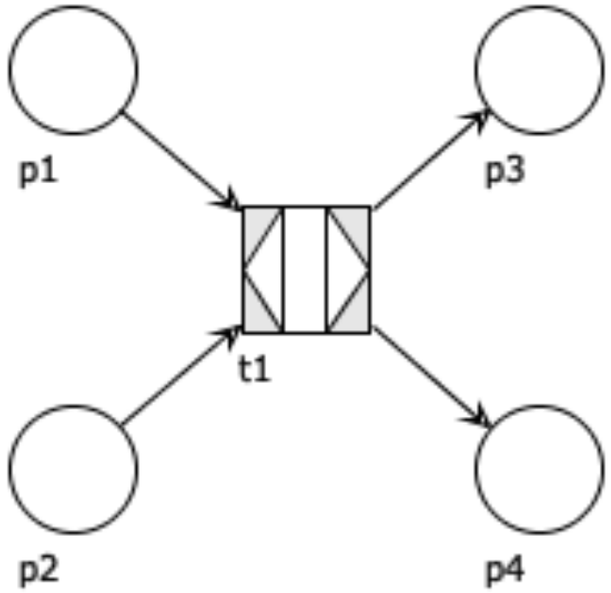


stands for

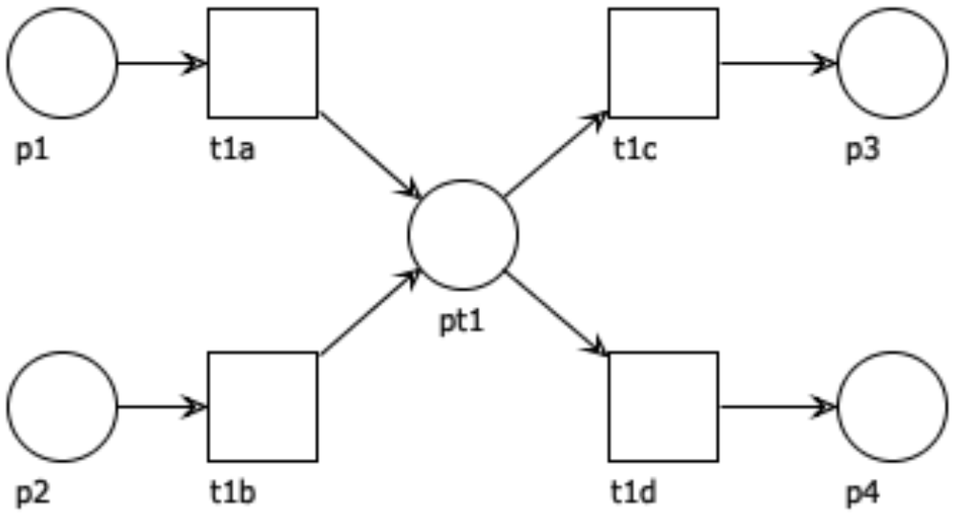


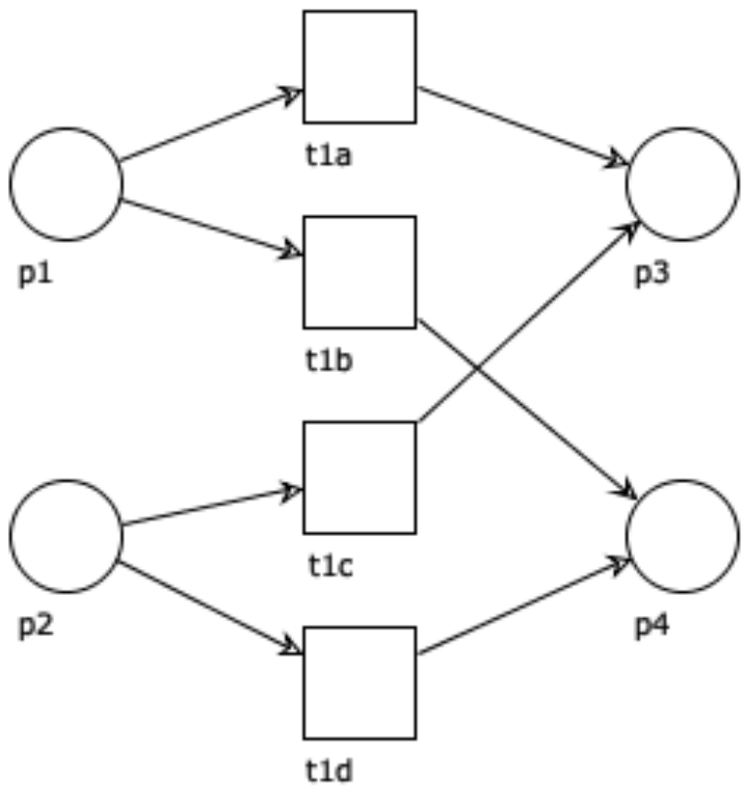


Syntax sugar: any combination is also possible

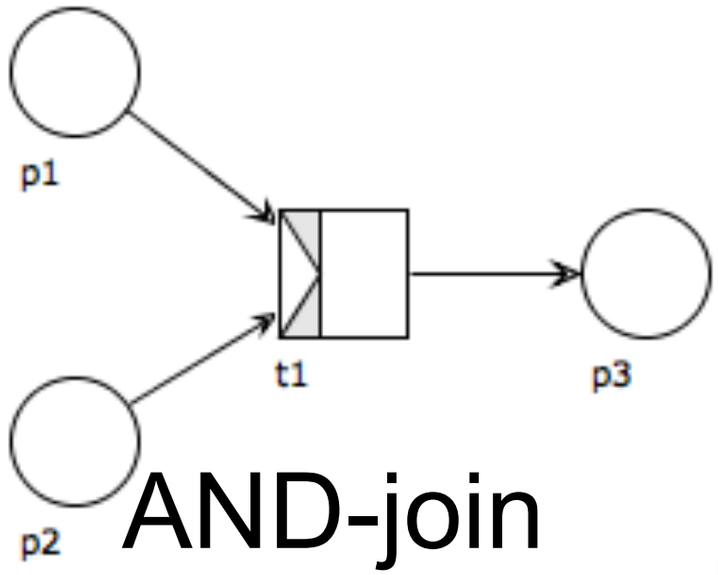


stands for

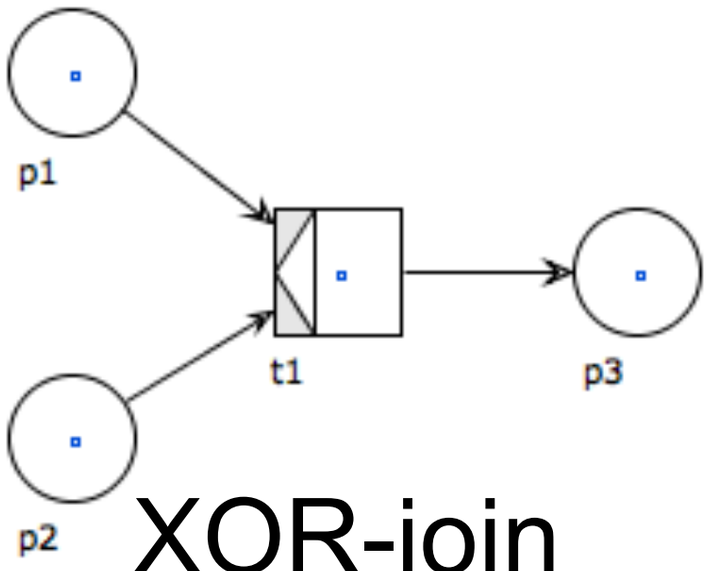




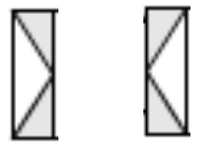
Syntax sugar: a personal note



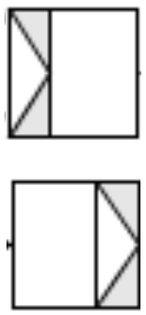
AND-join



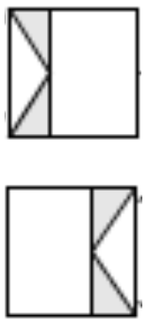
XOR-join



Chosen decorations are too similar!



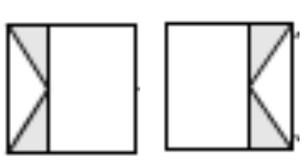
Different meanings if differently placed!

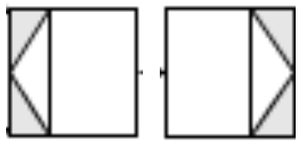


Unnecessary for AND (redundant)!

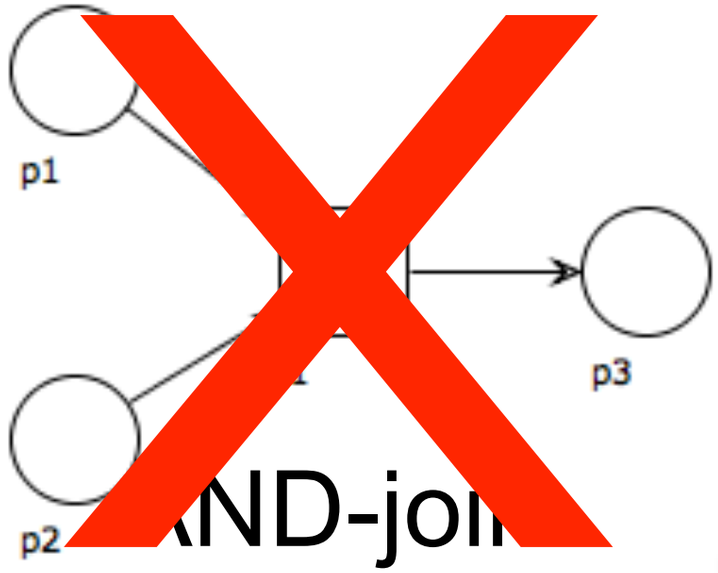
Syntax sugar:
a personal note

Why there? Because of gateways

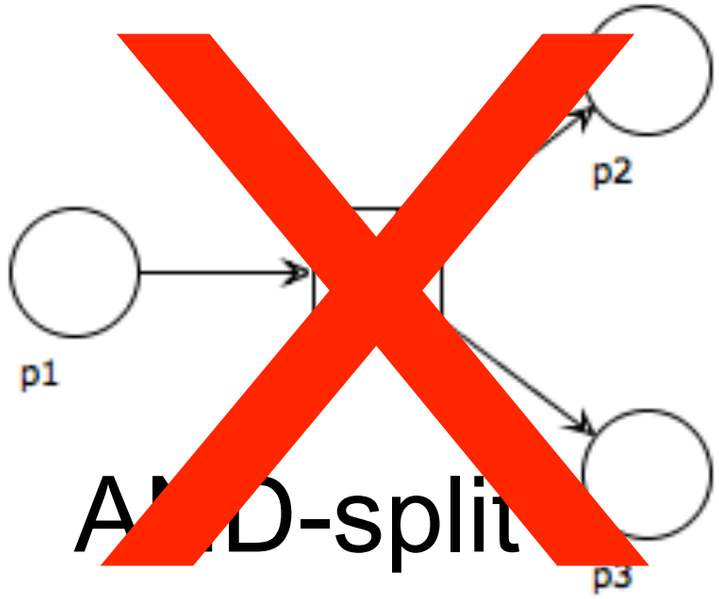




Syntax sugar:
a personal note

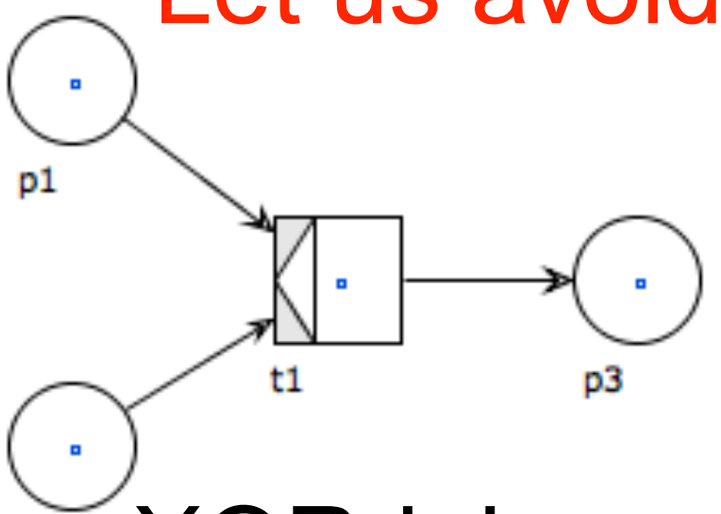


AND-join

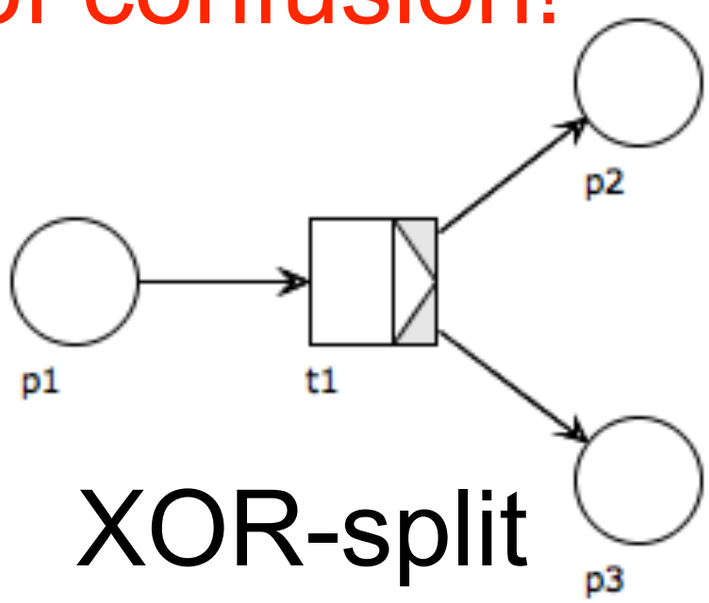


AND-split

Let us avoid any source of confusion!



XOR-join



XOR-split

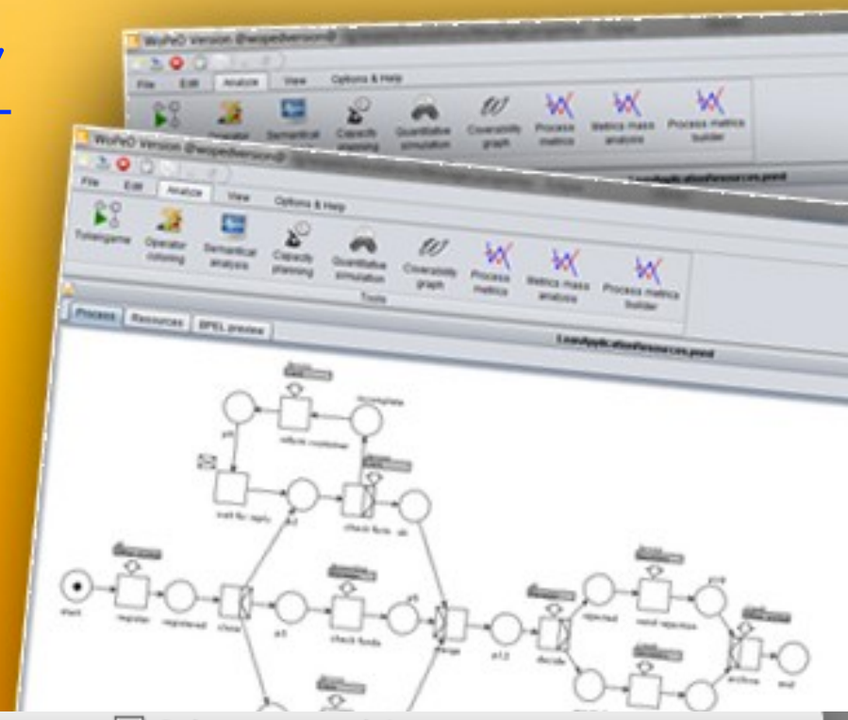
Subprocesses

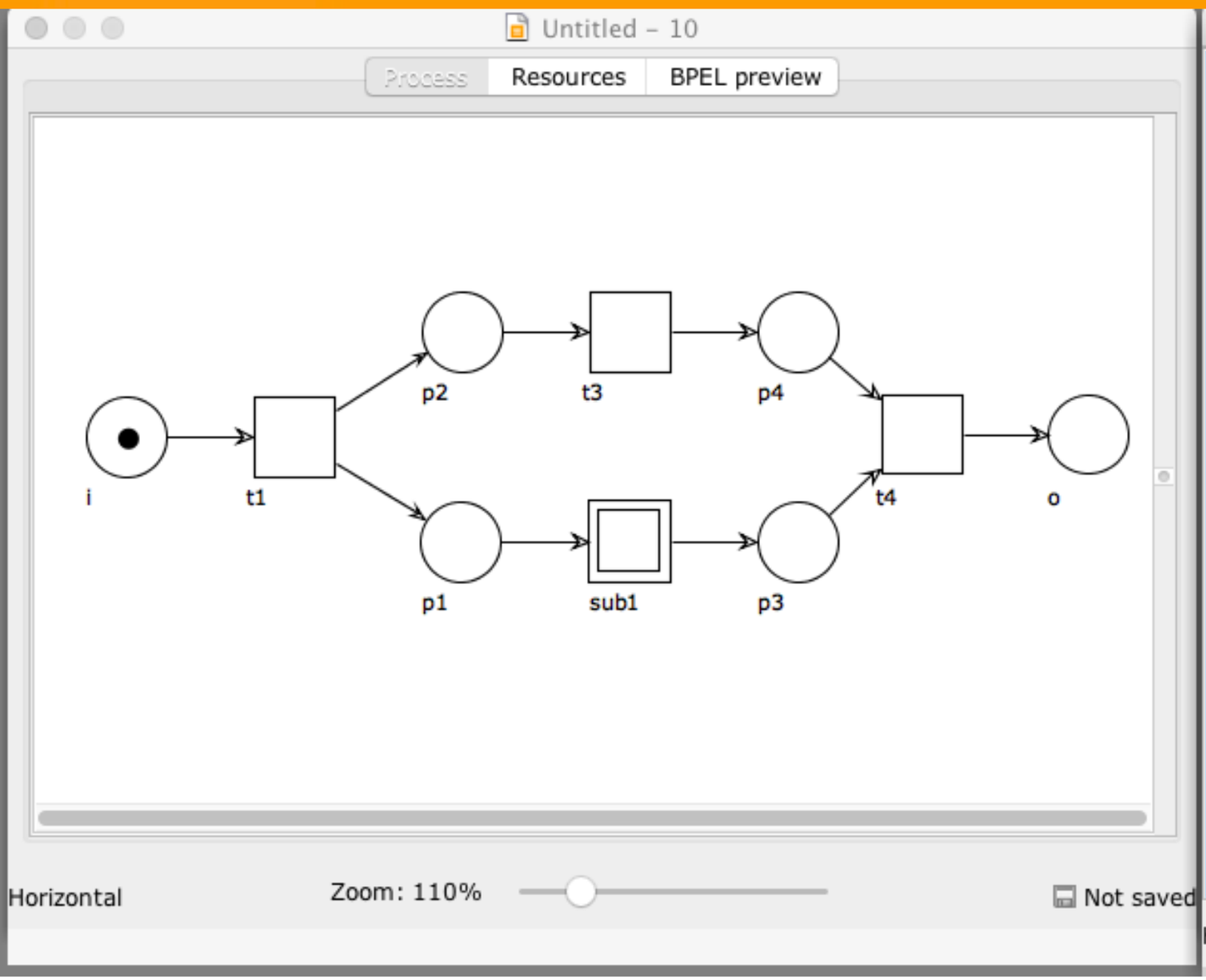
http://woped.dhbw-karlsruhe.de/woped/

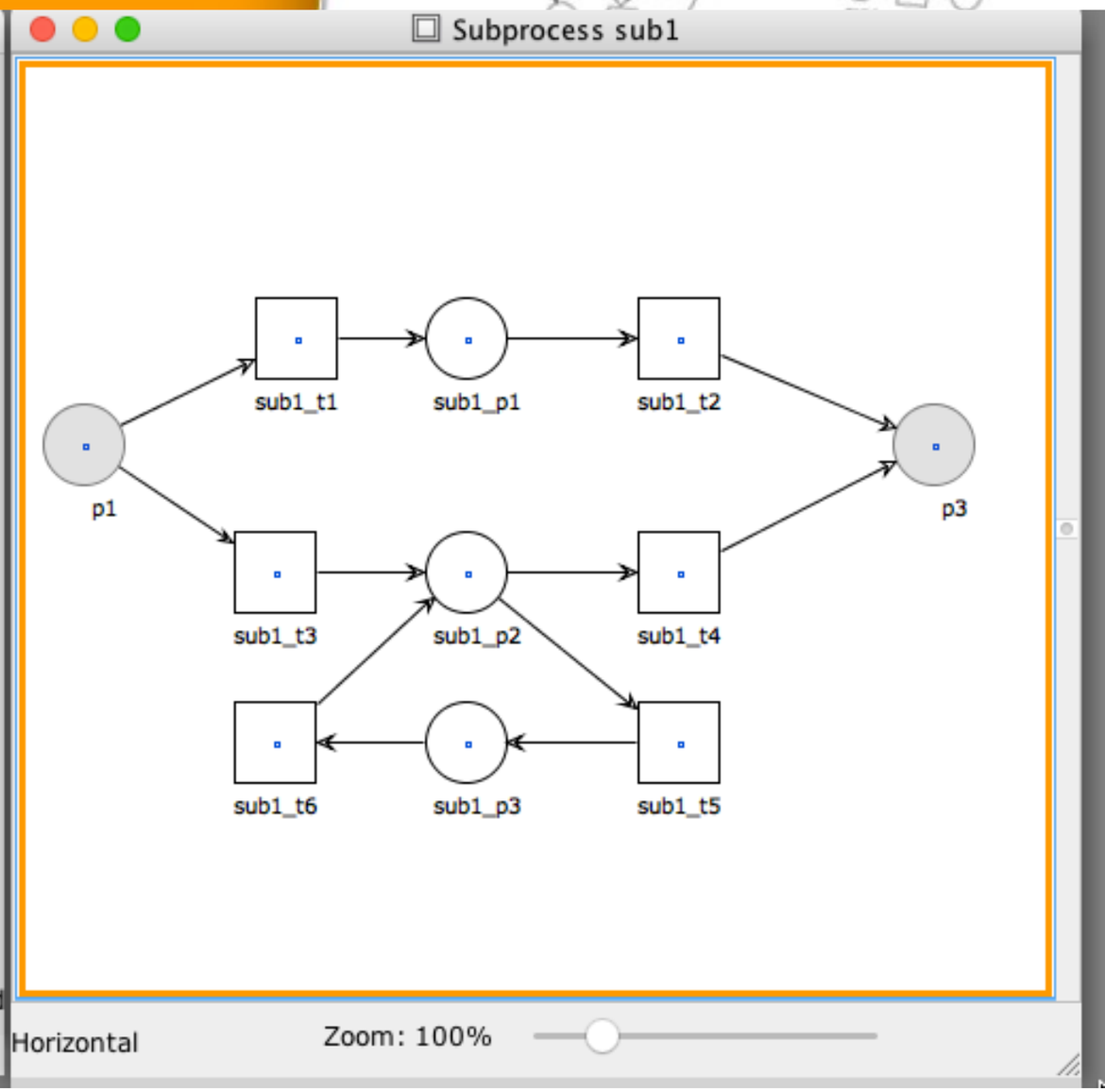
WoPeD

Workflow Petri Net Designer

Download WoPeD at sourceforge!



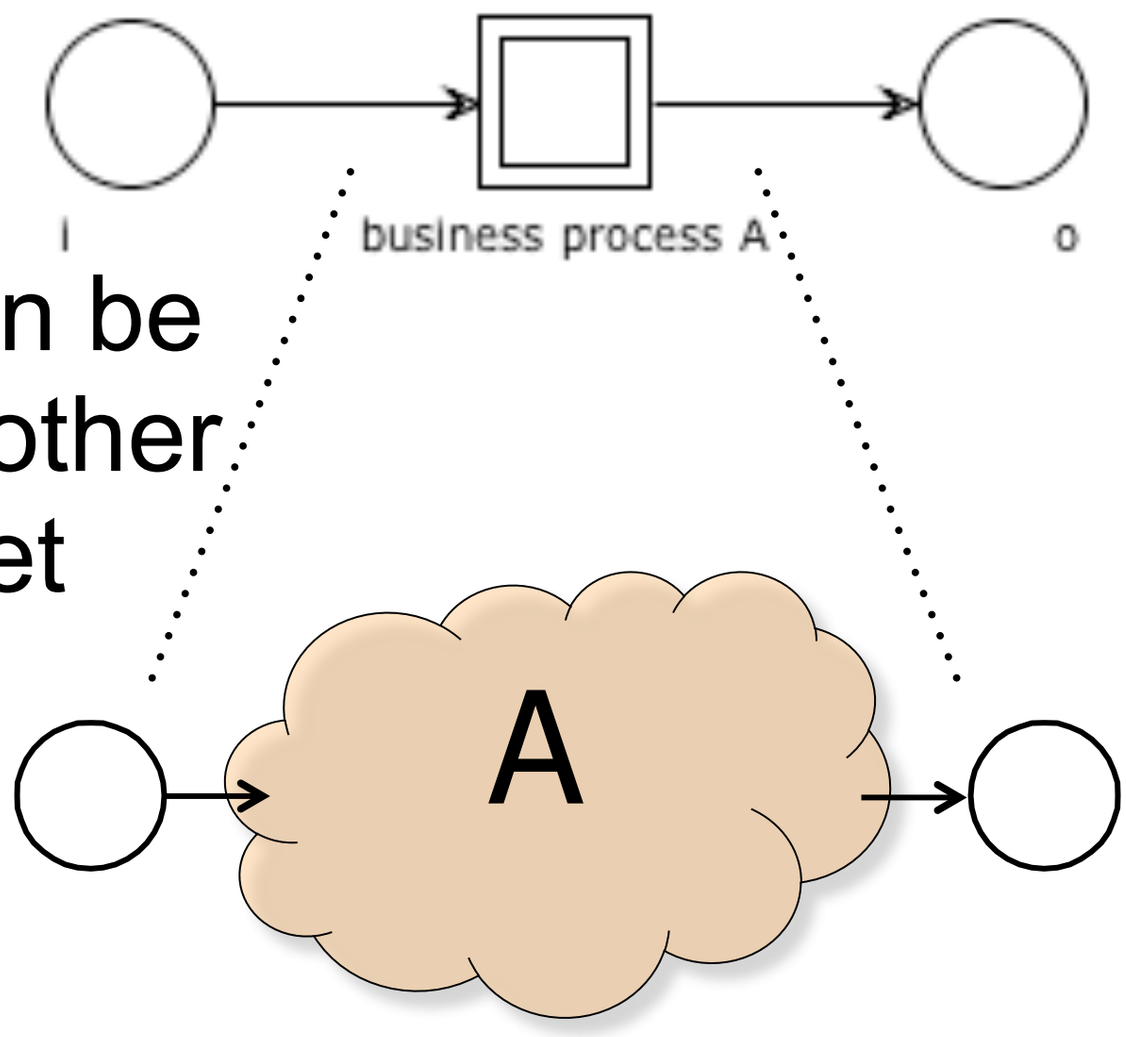




Hierarchical structuring

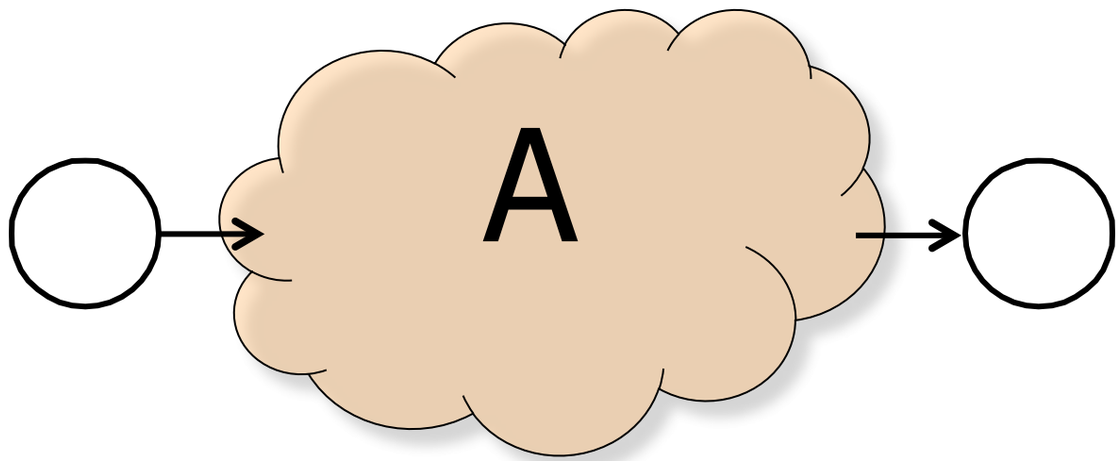
Uniqueness of entry / exit point facilitate the hierarchical structuring of WF nets

a transition can be realized by another workflow net



L(N)

Language of a workflow net

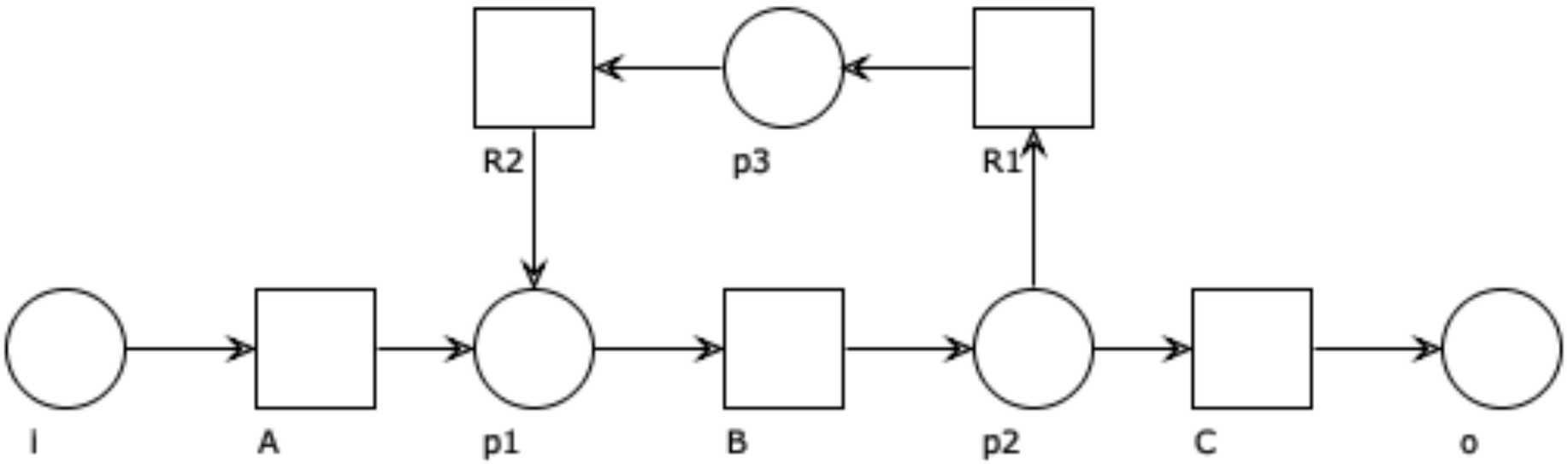


The language of a workflow net is the set of firing sequences that lead from marking i to marking o

$$L(N) = \{\sigma \mid i \xrightarrow{\sigma} o\}$$

$L(N)$ defines all the admissible traces of the workflow

Question time: L(N)



$L(N) \stackrel{?}{=} \{\mathsf{A}\ (\mathsf{B}\ \mathsf{R1}\ \mathsf{R2})^k\ \mathsf{C} \mid k \geq 0\}$ No

$L(N) \stackrel{?}{=} \{\mathsf{A}\ (\mathsf{B}\ \mathsf{R1}\ \mathsf{R2}\ \mathsf{B})^k\ \mathsf{C} \mid k \geq 0\}$ No

$L(N) \stackrel{?}{=} \{\mathsf{A}\ \mathsf{B}\ (\mathsf{R1}\ \mathsf{R2}\ \mathsf{B})^k\ \mathsf{C} \mid k \geq 0\}$ Yes

$L(N) \stackrel{?}{=} \{\mathsf{A}\ (\mathsf{B}\ \mathsf{R1}\ \mathsf{R2})^k\ \mathsf{B}\ \mathsf{C} \mid k \geq 0\}$ Yes

Some patterns

Typical control flow aspects

Sequencing

Parallelism (AND-split + AND-join)

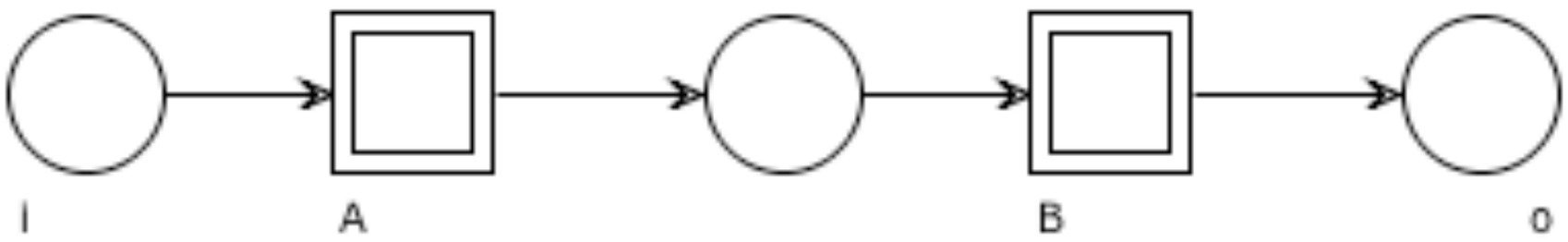
Selection (XOR-split + XOR-join)

Iteration (XOR-join + XOR-split)

Capacity constraints:
Feedback loop
Mutual exclusion
Alternating

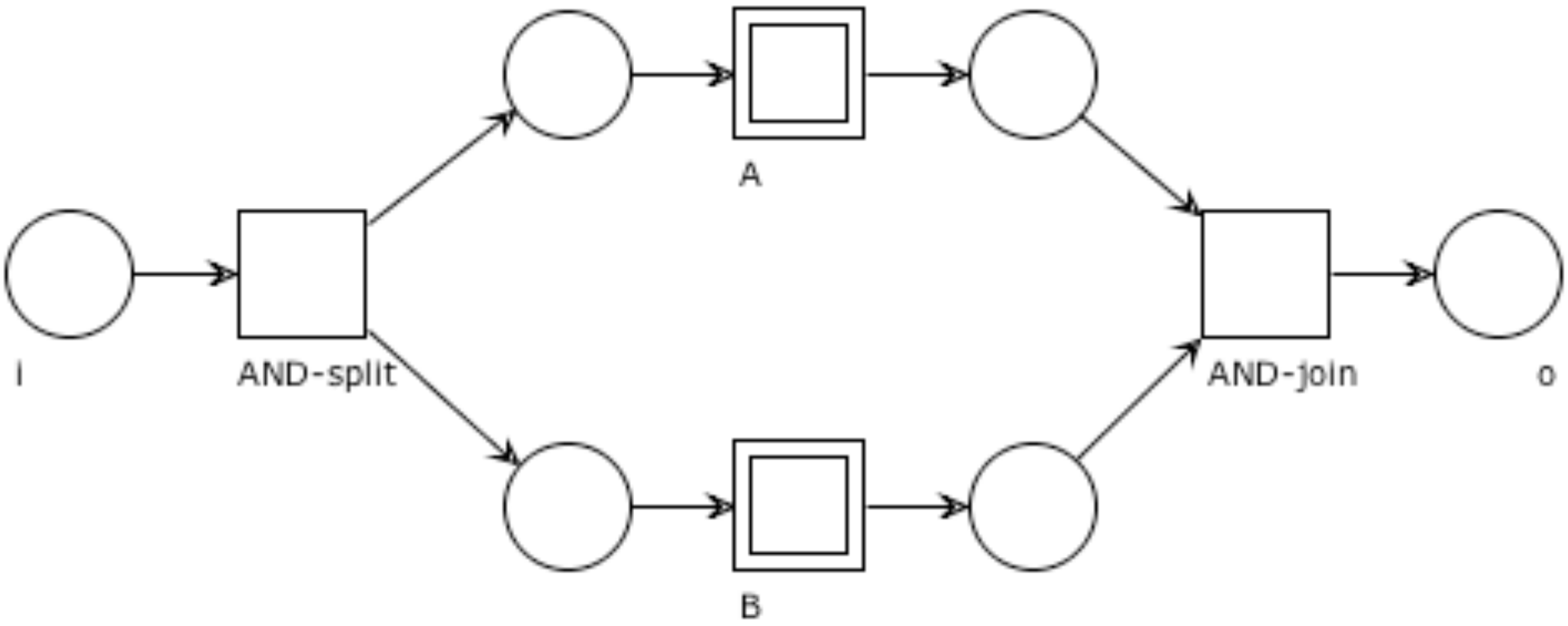
Sequencing

B is executed after A



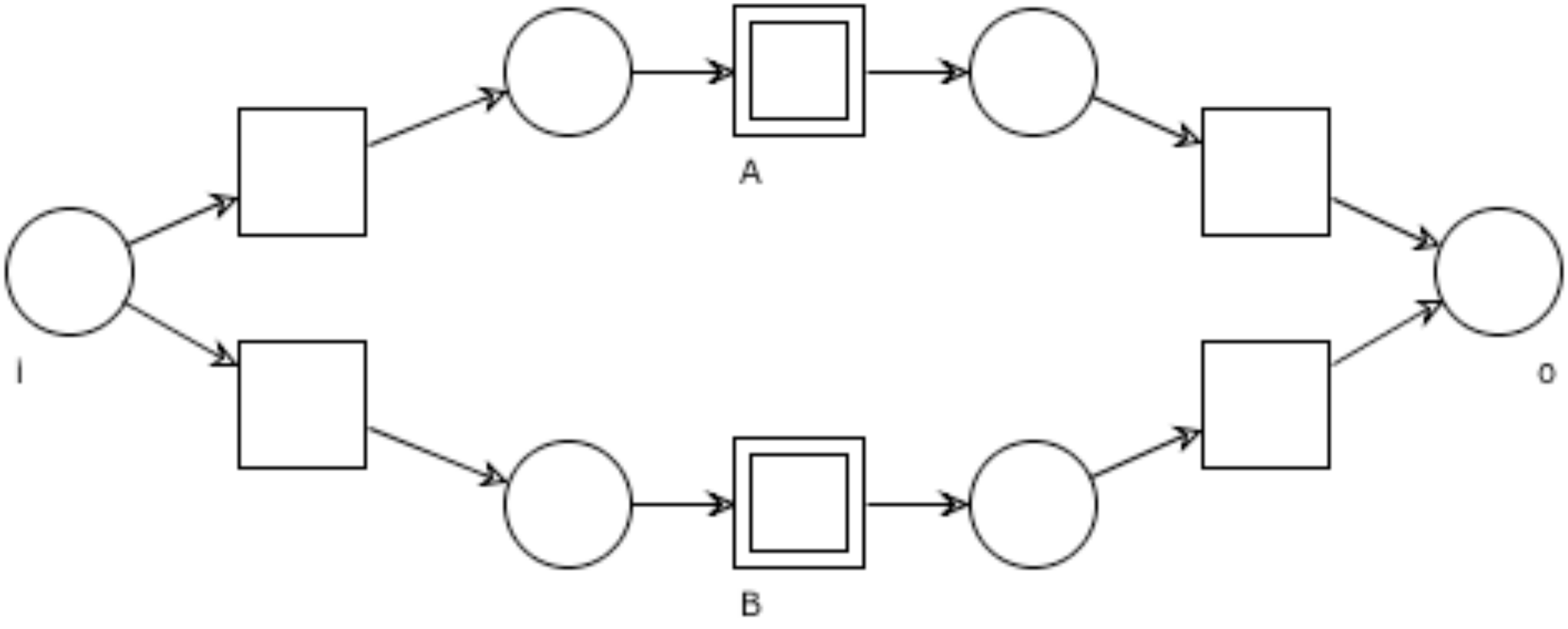
Parallelism (AND-split + AND-join)

A and B are both executed in no particular order



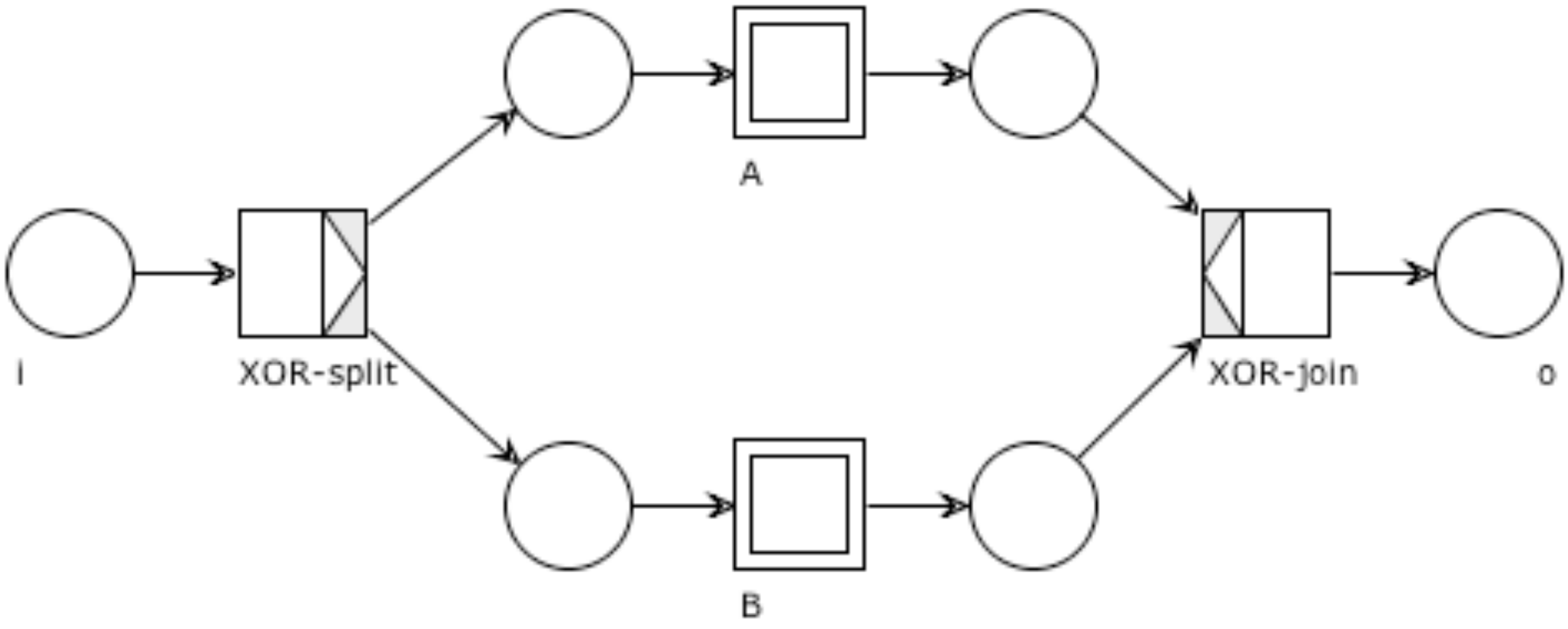
Explicit choice (XOR-split + XOR-join)

Either A or B is executed (choice is **explicit**)



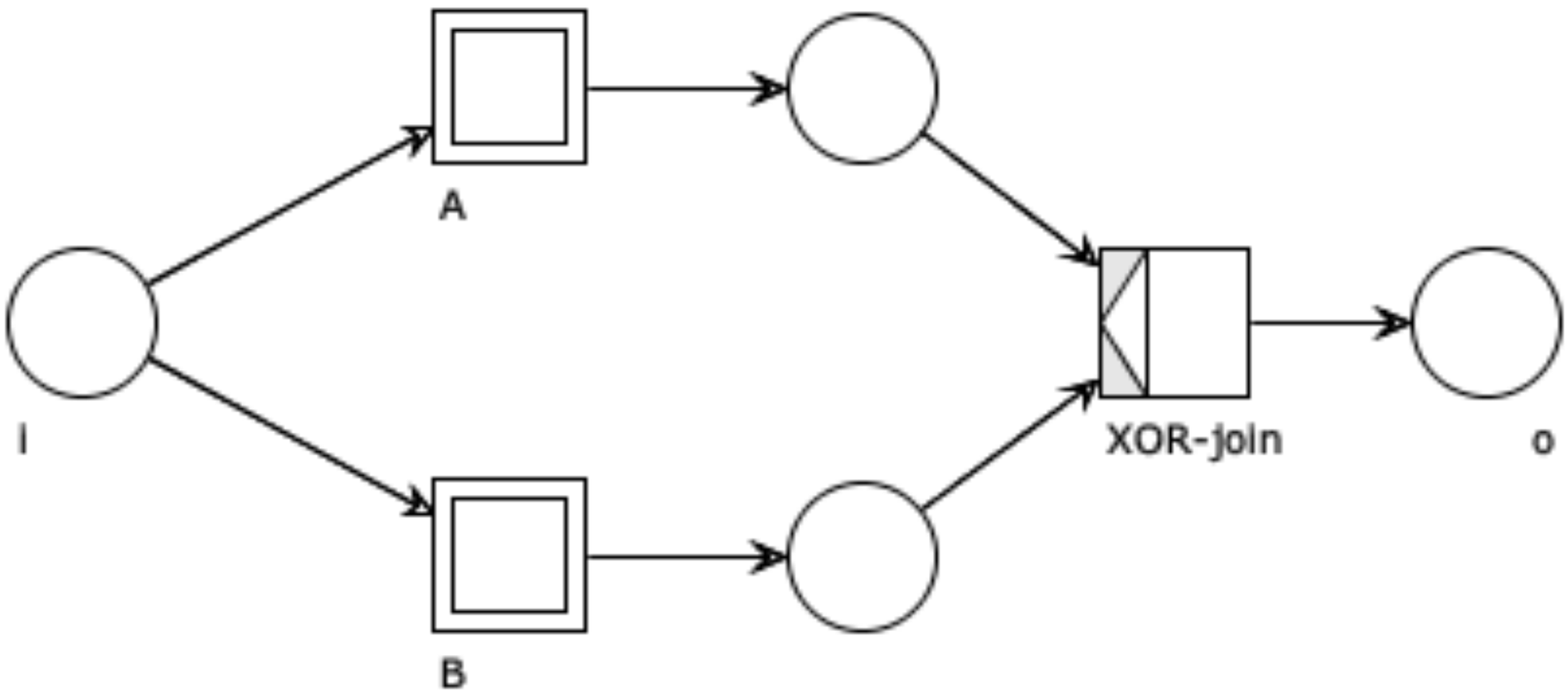
Explicit choice ("sugared" version)

Decorated version



Deferred choice

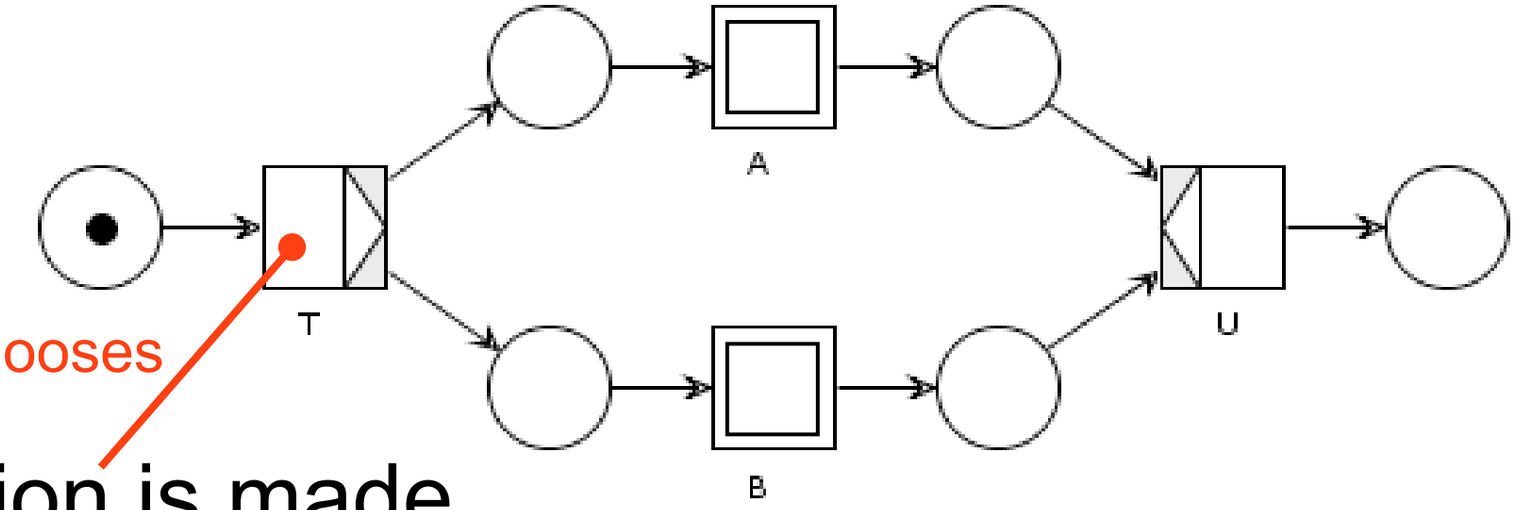
Either A or B is executed (choice is **implicit**)



Remember

Explicit choice ≠ Implicit choice

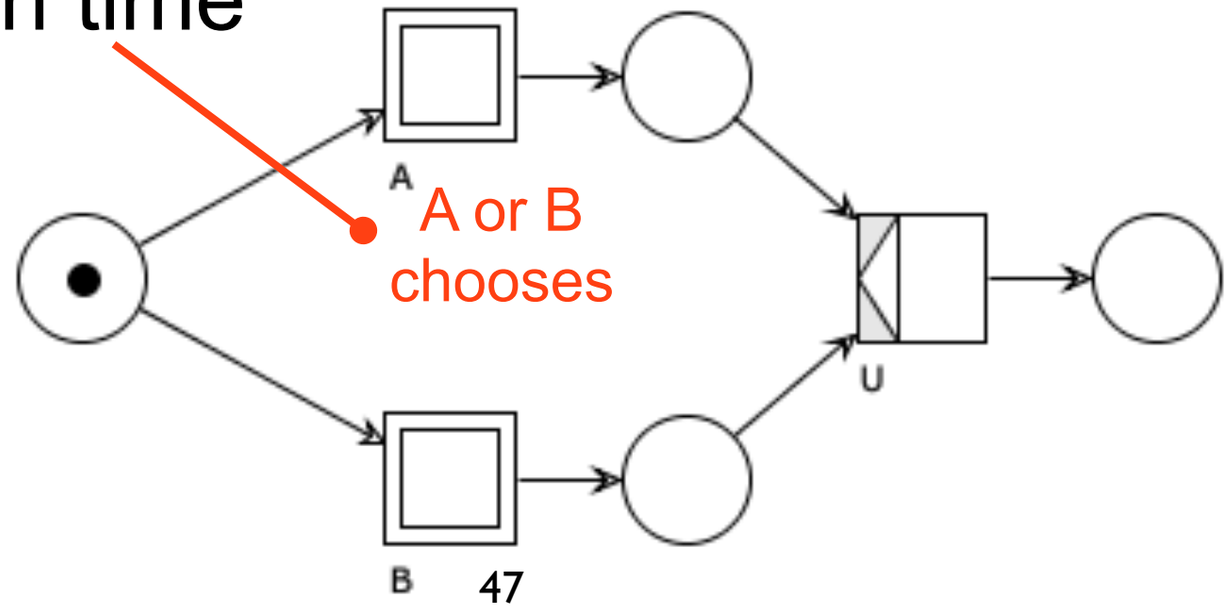
XOR



T chooses

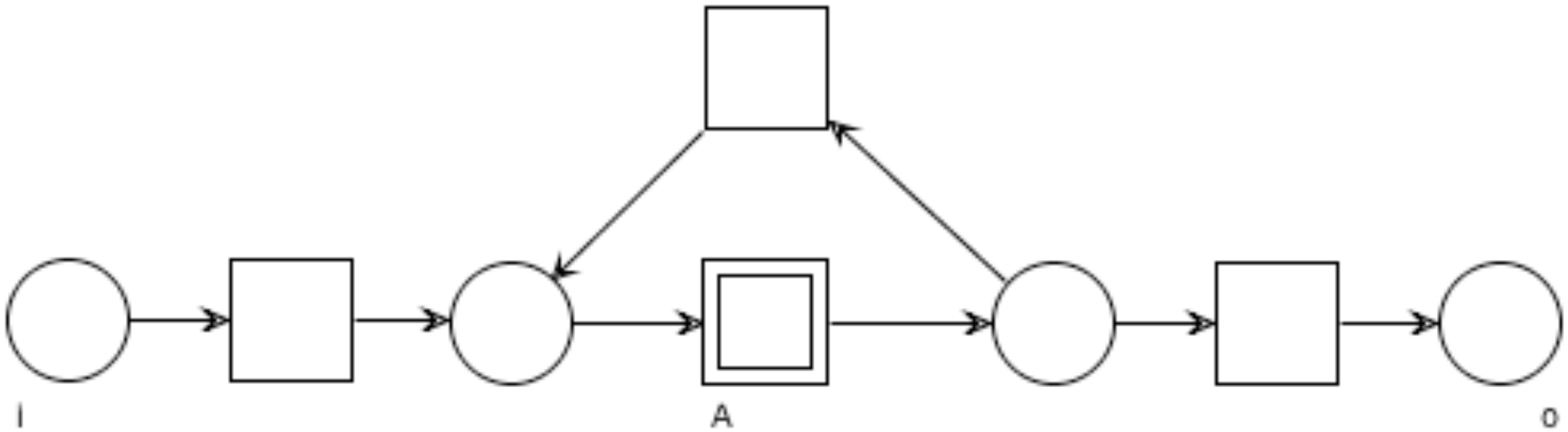
The decision is made at different points in time

event based



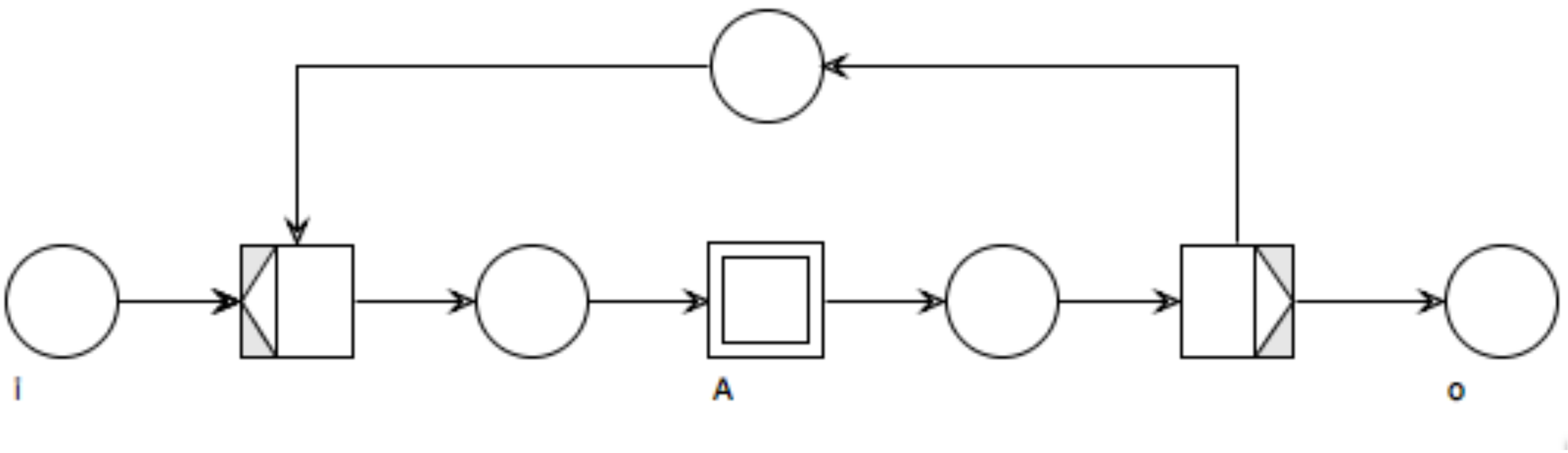
Iteration
(one or more times)

A is executed 1 or more times



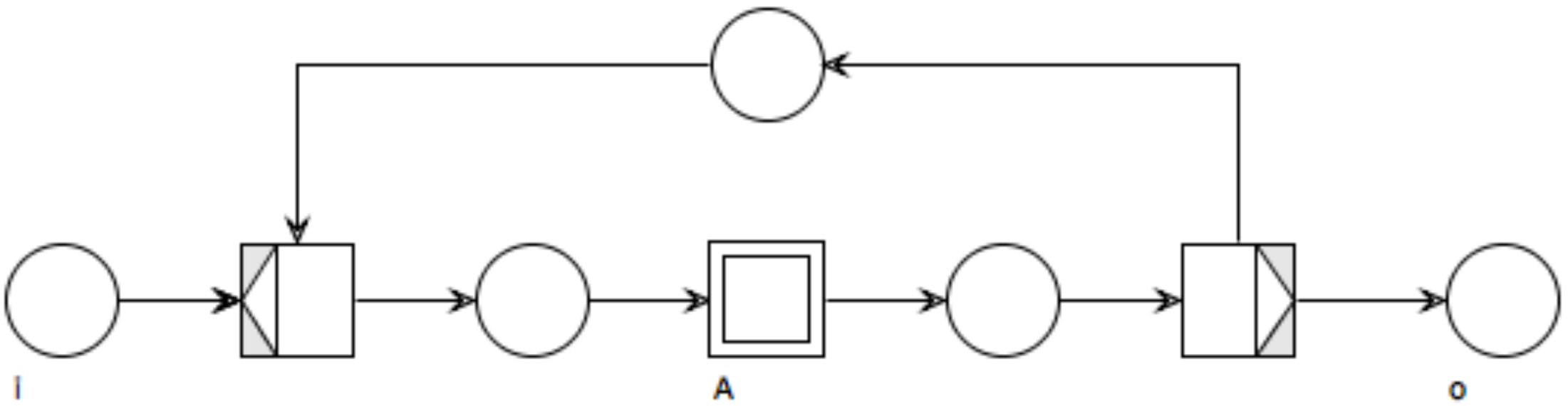
One-or-more iteration ("sugared" version)

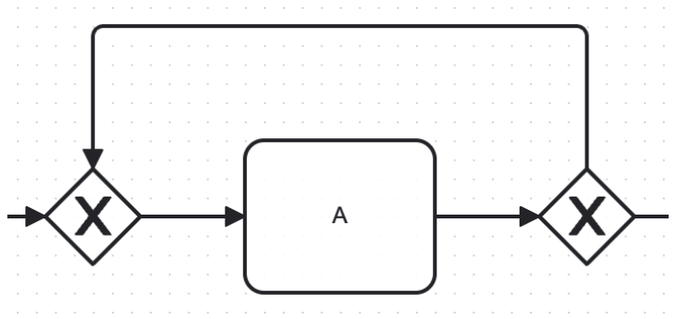
Decorated version



One-or-more iteration BPMN-like version

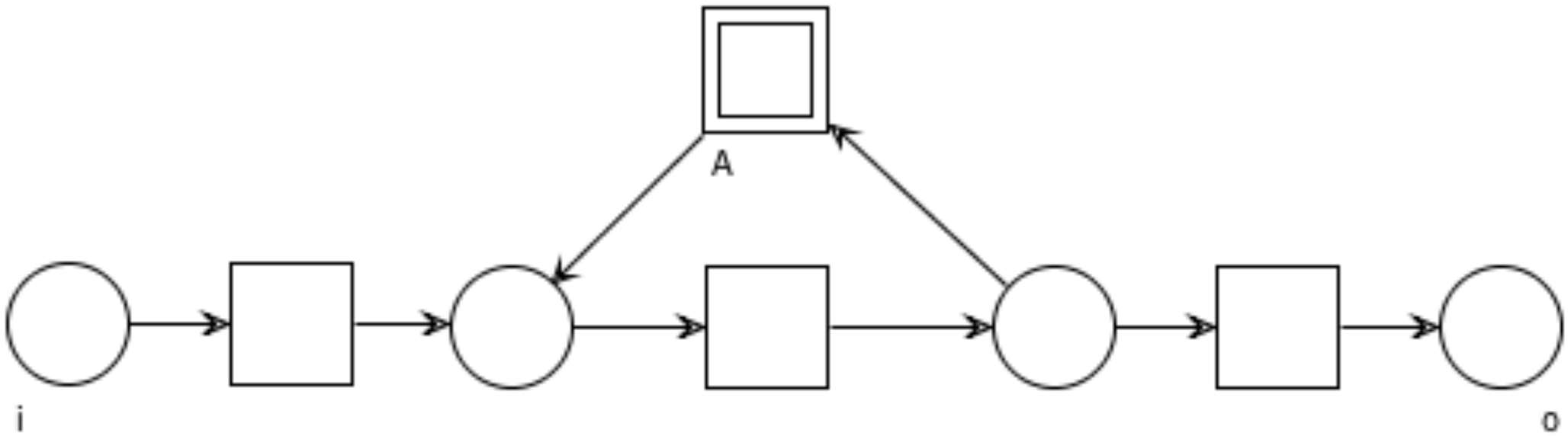
Decorated version





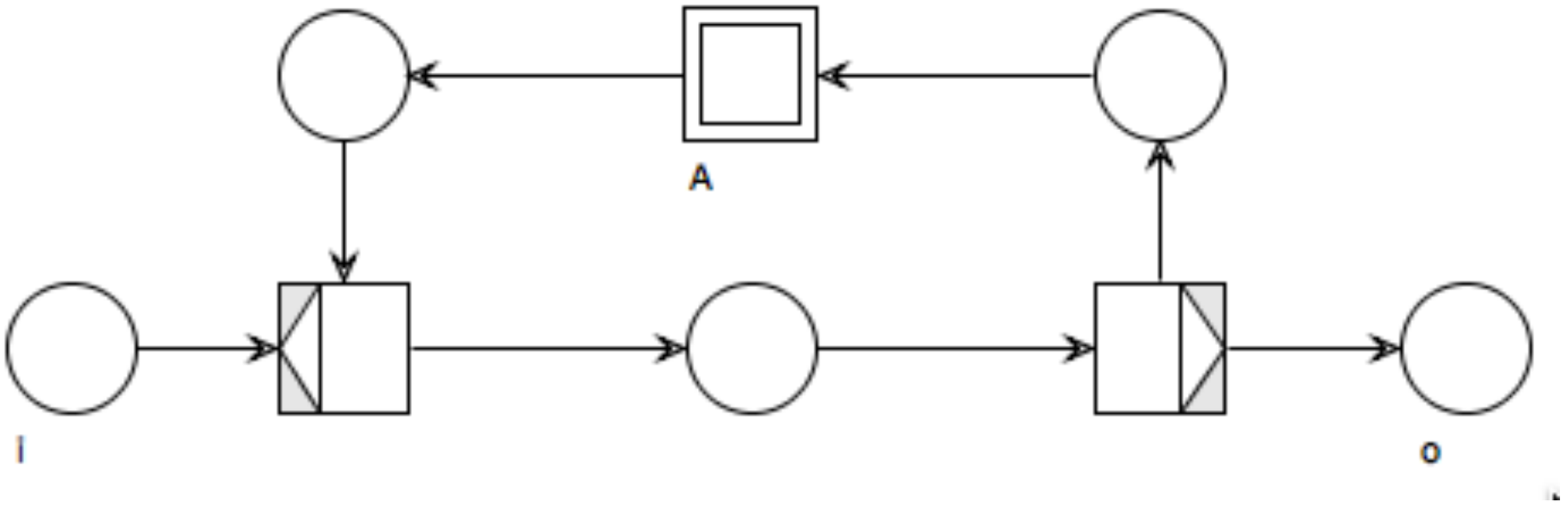
Iteration
(zero or more times)

A is executed 0 or more times



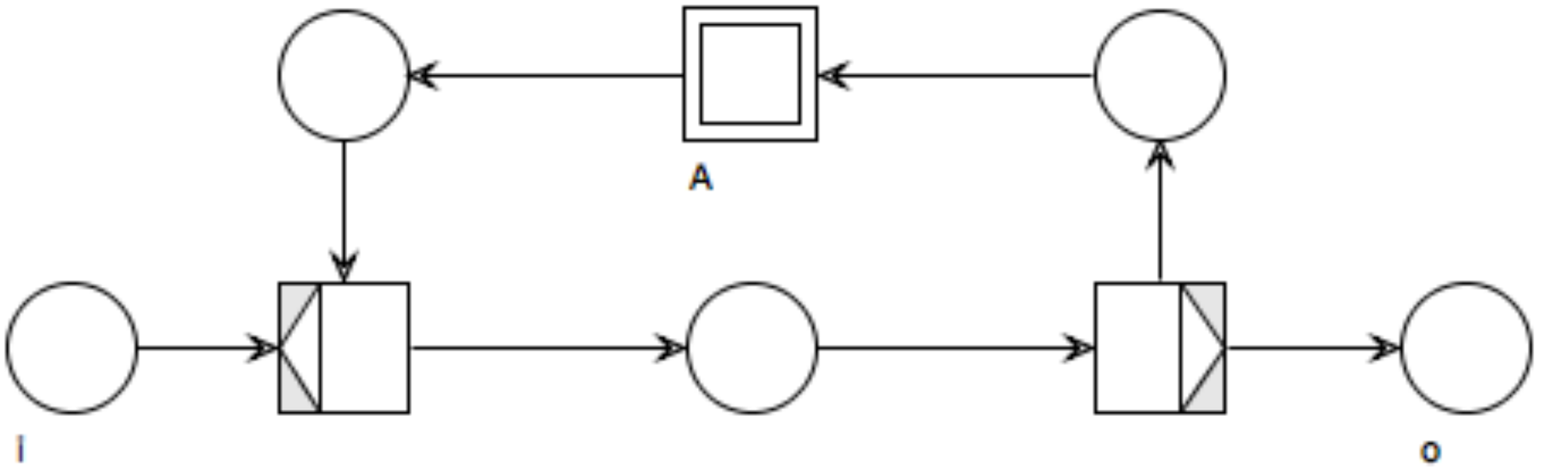
Zero-or-more iteration ("sugared" version)

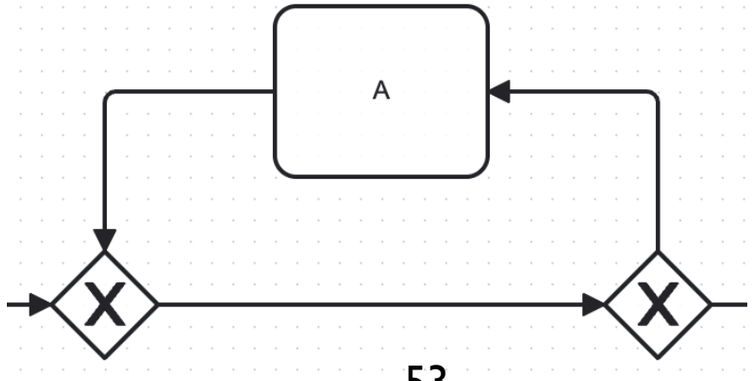
Decorated version



Zero-or-more iteration BPMN-like version

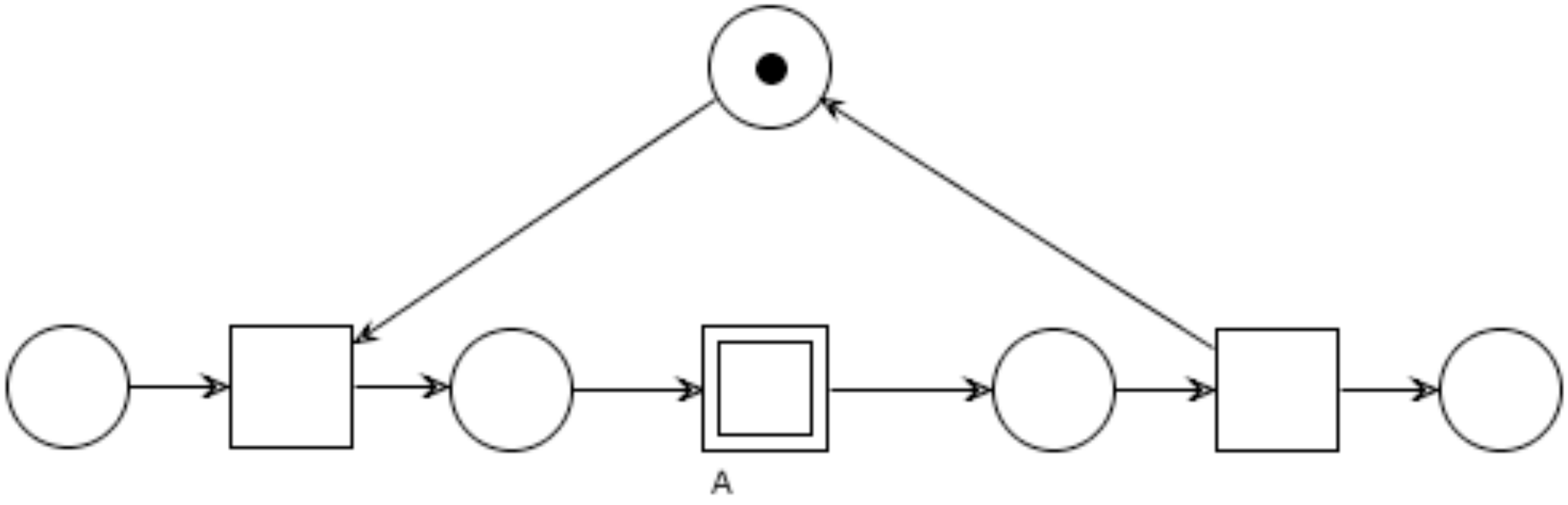
Decorated version





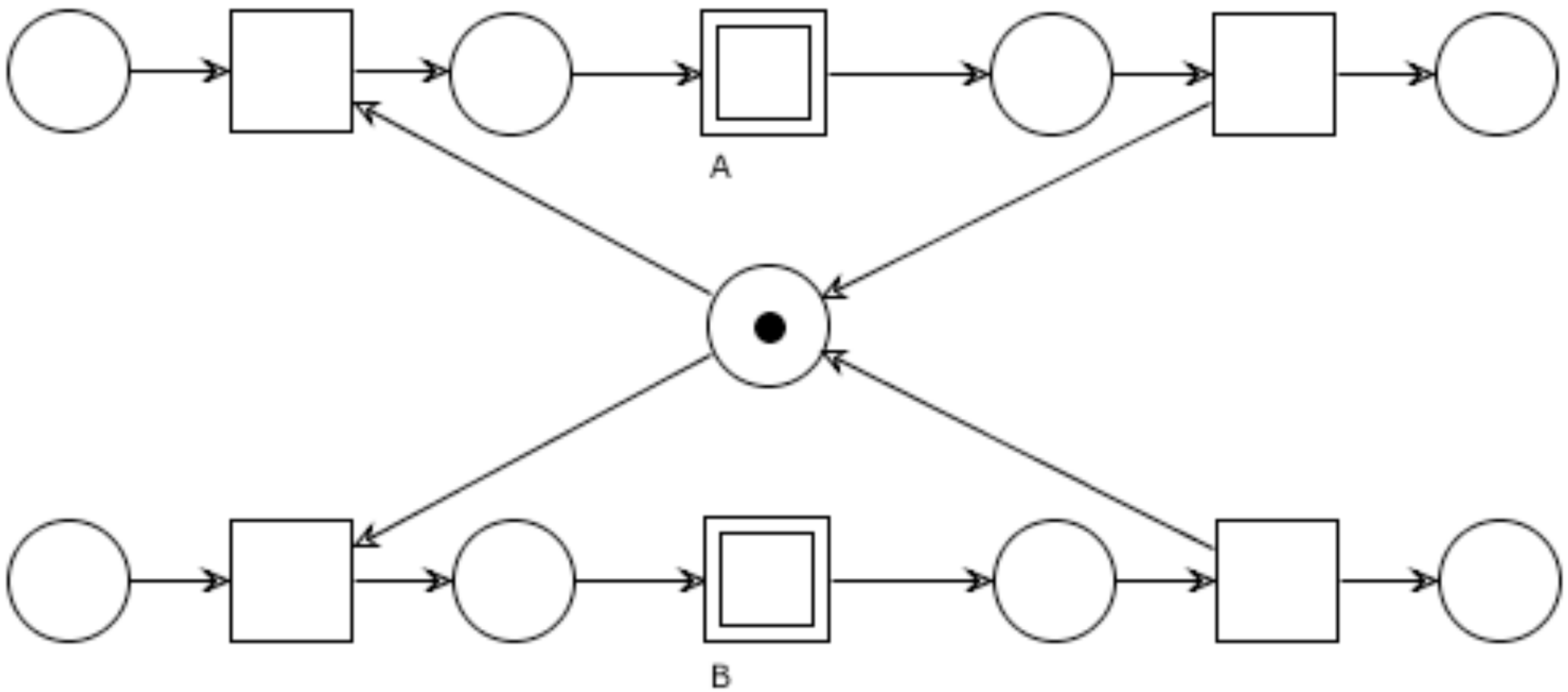
One serve per time

Multiple activations are handled one by one



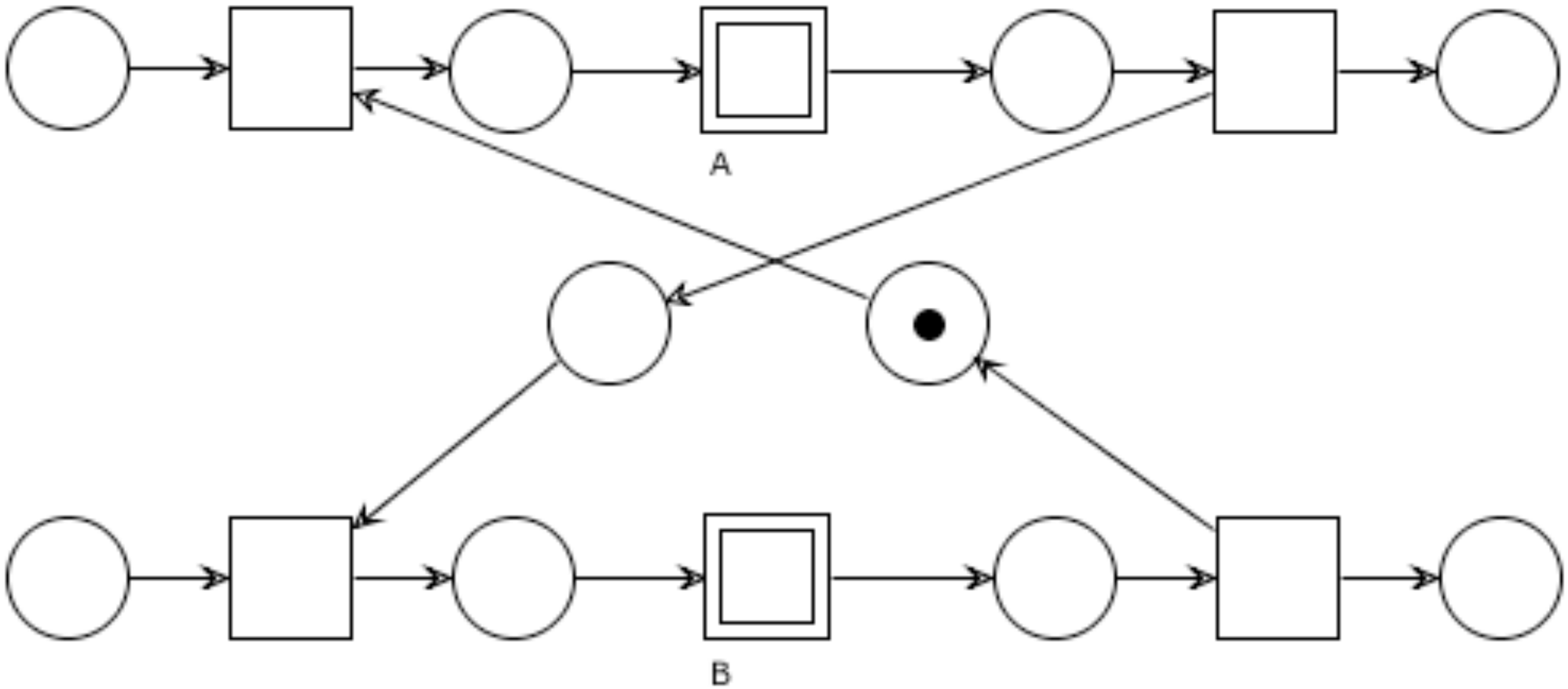
Mutual exclusion

A and B cannot execute concurrently



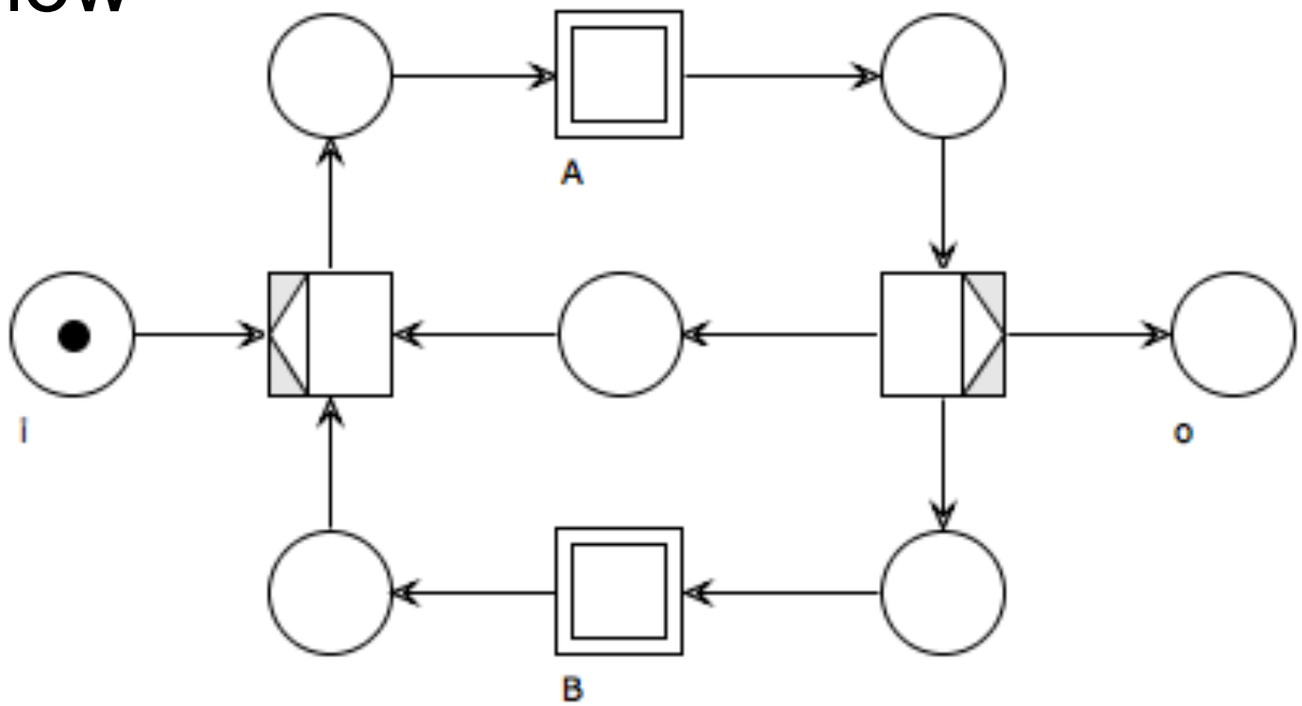
Alternation

A and B execute one time each (A first)



Question time

Consider the workflow net below



How many times can A be executed?

How many times can B be executed?

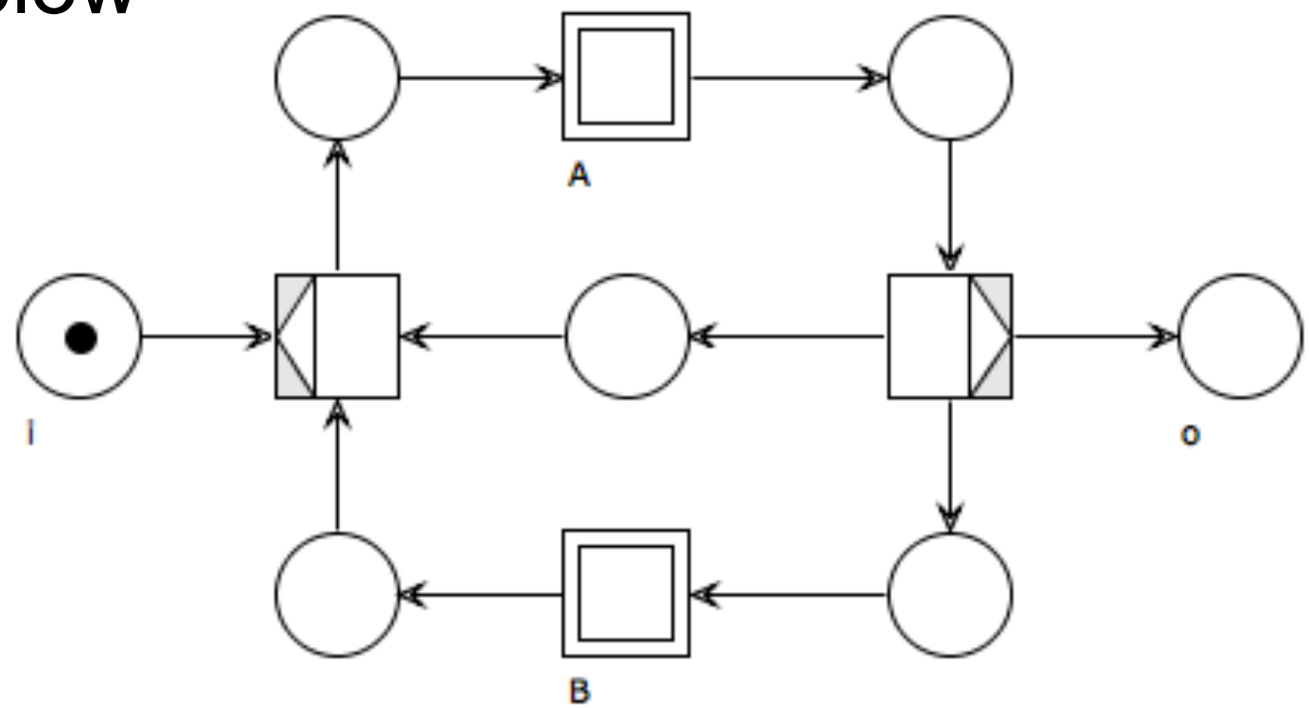
Can a firing sequence contain two As in a row?

Can a firing sequence contain two Bs in a row?

Can a firing sequence contain more Bs than As?

Question time

Consider the workflow net below



How many times can A be executed? 1 or more

How many times can B be executed? 0 or more

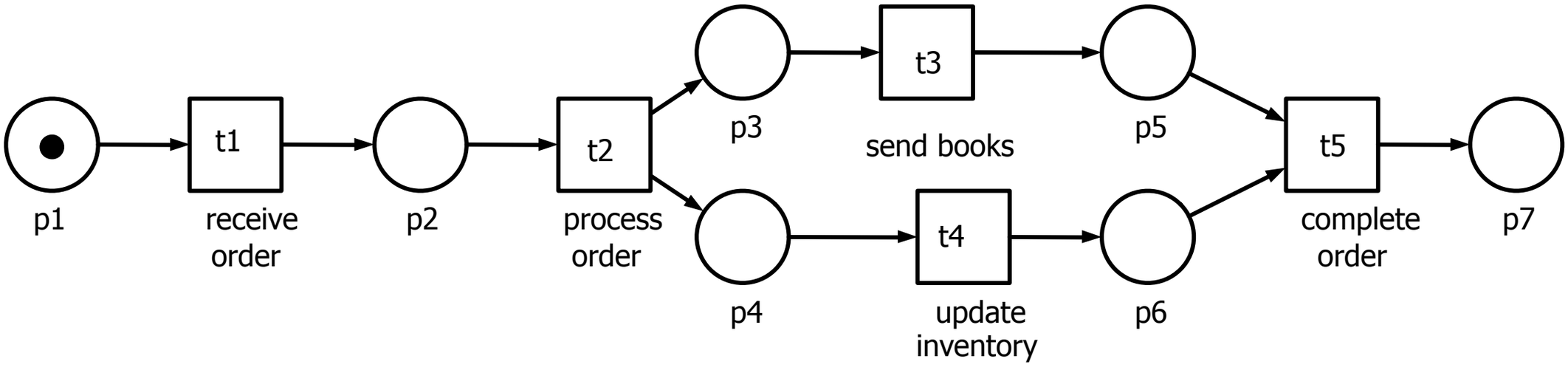
Can a firing sequence contain two As in a row? yes

Can a firing sequence contain two Bs in a row? no

Can a firing sequence contain more Bs than As? no

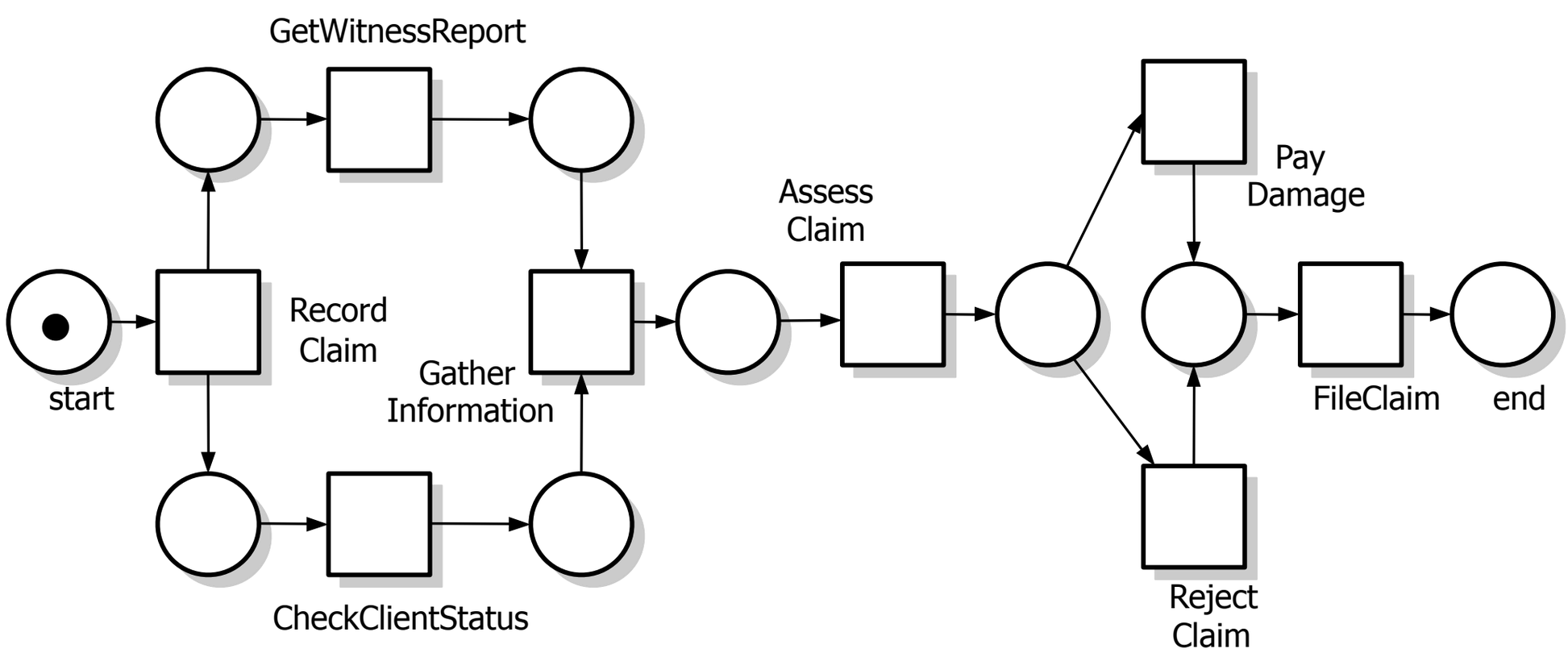
Exercises

- Which "patterns" can be found in the workflow net below?
- Draw the corresponding Reachability Graph
- What is its language?



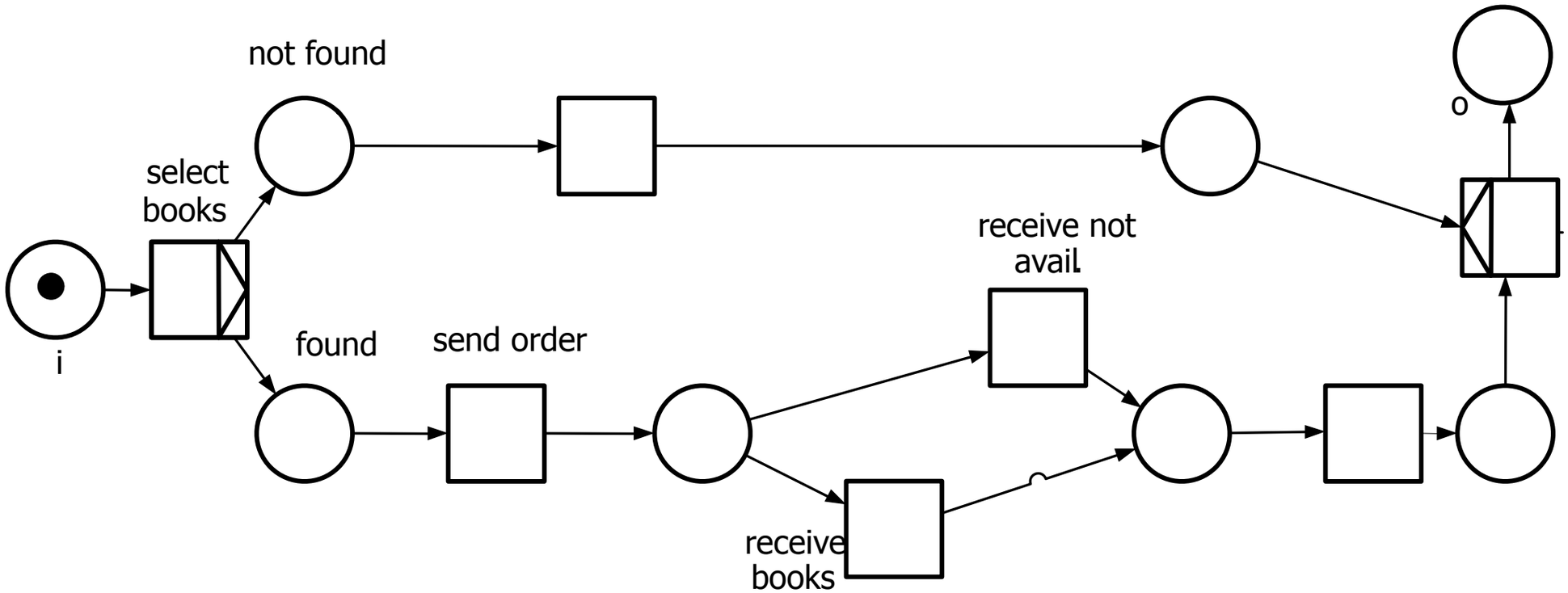
Exercises

- Which "patterns" can be found in the workflow net below?
- "Sugarize" the net (where it makes sense)
- Name all places and draw the Reachability Graph
- What is its language?



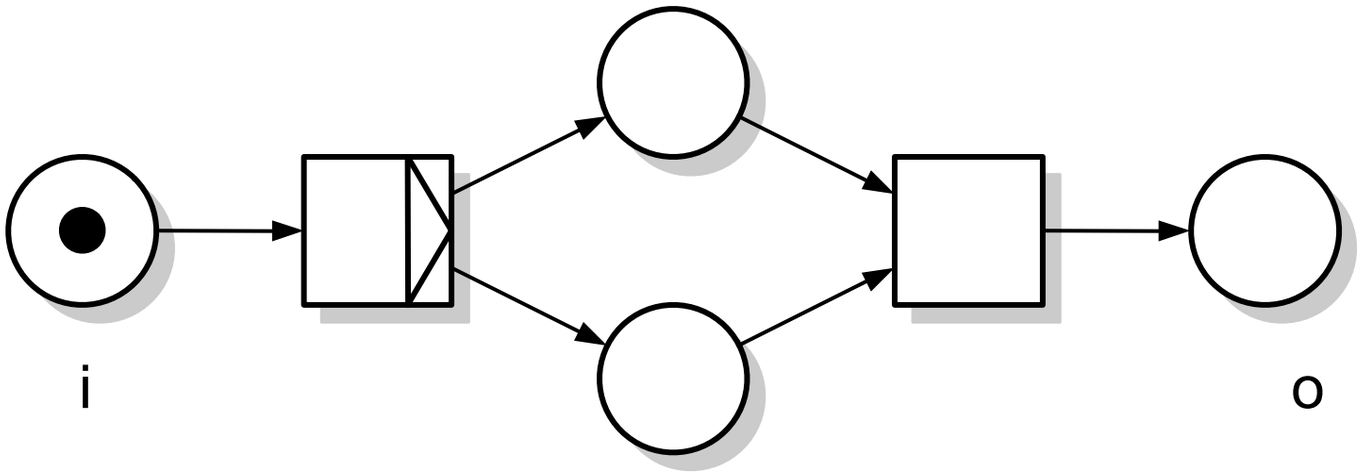
Exercises

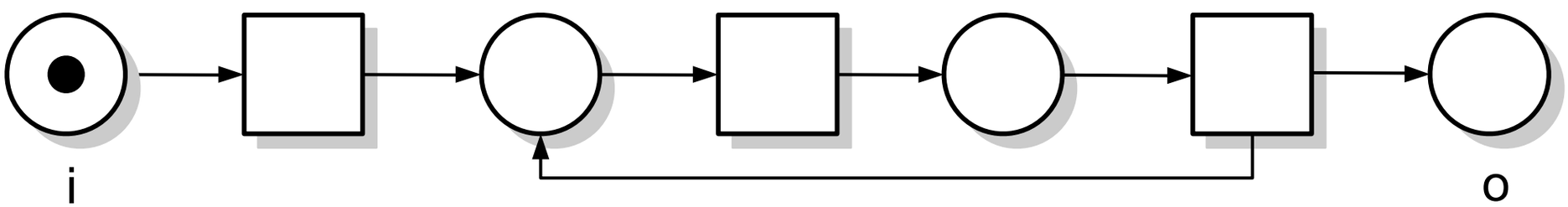
- "Desugarize" the workflow net below
- Name all nodes and draw the Reachability Graph
- What is its language?



Exercises

- "Desugarize" the workflow nets below
- Name all nodes and draw the Reachability Graphs
- What are their languages?





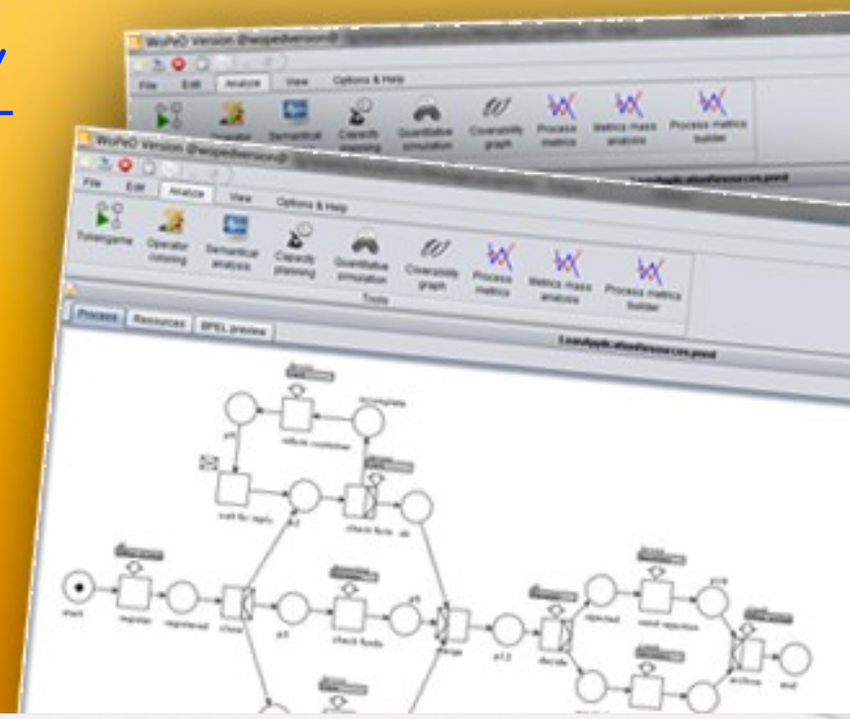
Triggers

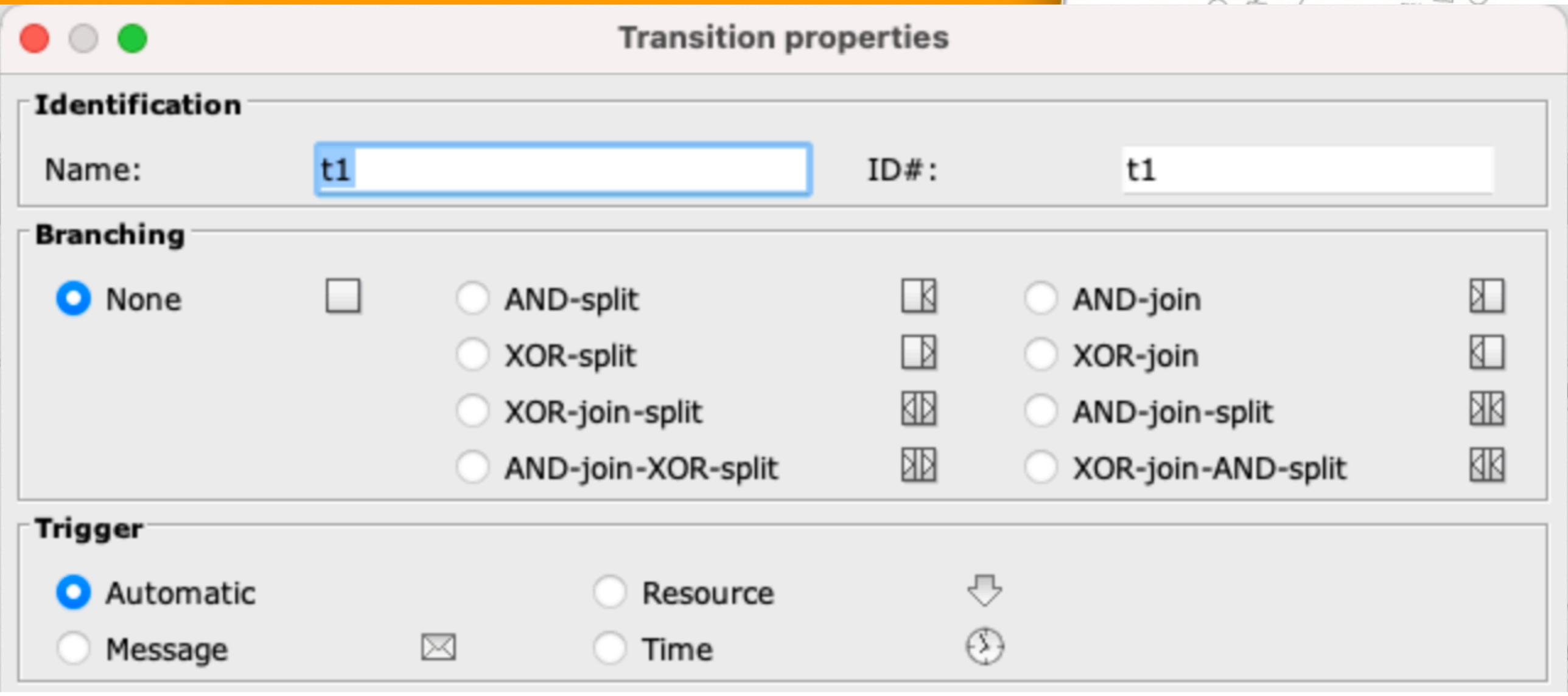
http://woped.dhbw-karlsruhe.de/woped/

WoPeD

Workflow Petri Net Designer

Download WoPeD at sourceforge!





Triggers

Execution constraints can depend on the environment in which processes are enacted.

In workflow nets, transitions can be decorated with the information on who (or what) is responsible for the "firing" of that task.

Such annotations are called **triggers**

Triggers

Triggers can be:

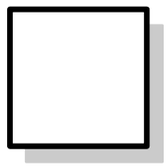
a human interaction

the receipt of a message

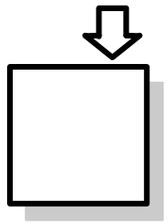
the expiration of a time-out

Transitions with no trigger can fire automatically

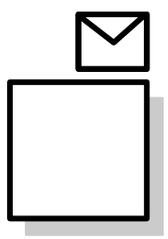
Symbols for triggers



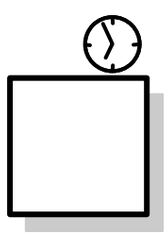
Automatic Trigger: Task enacted automatically



User Trigger: A human user takes initiative and starts activity

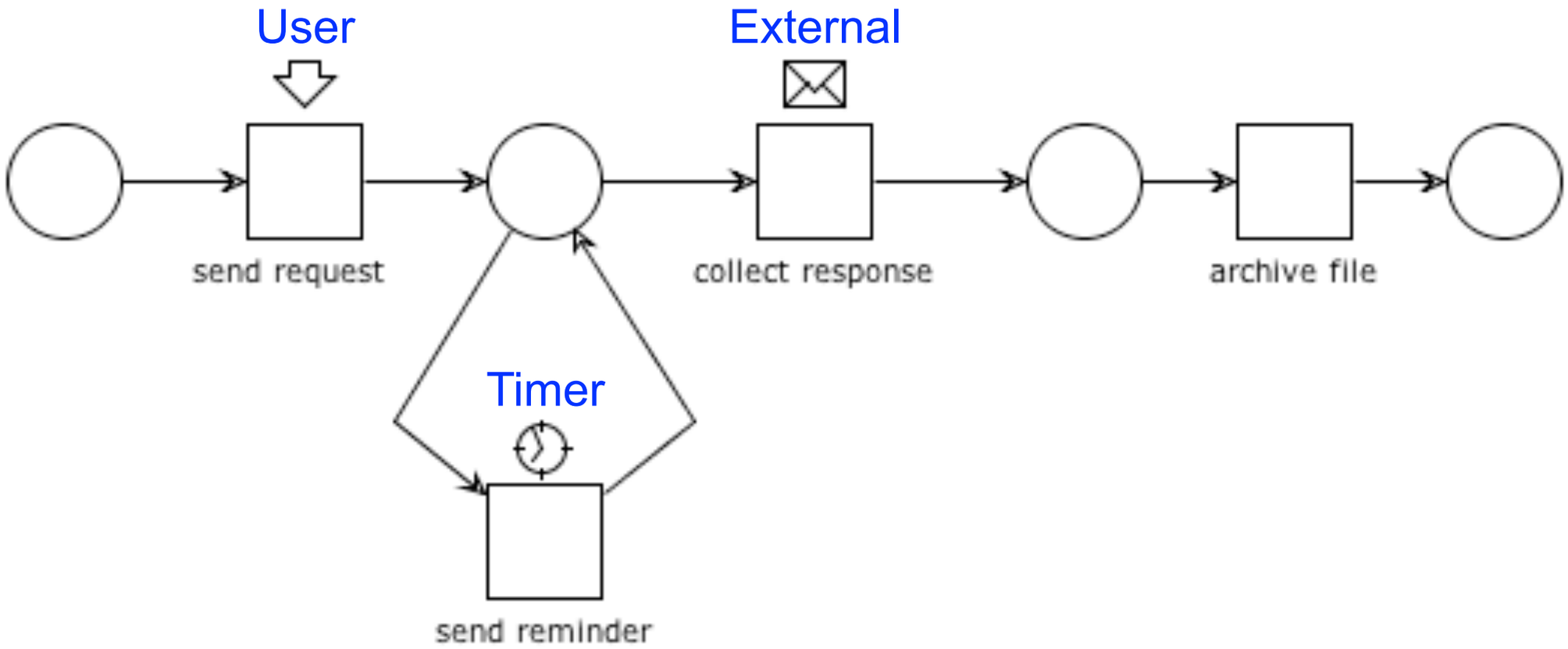


External Trigger: External event required to start activity

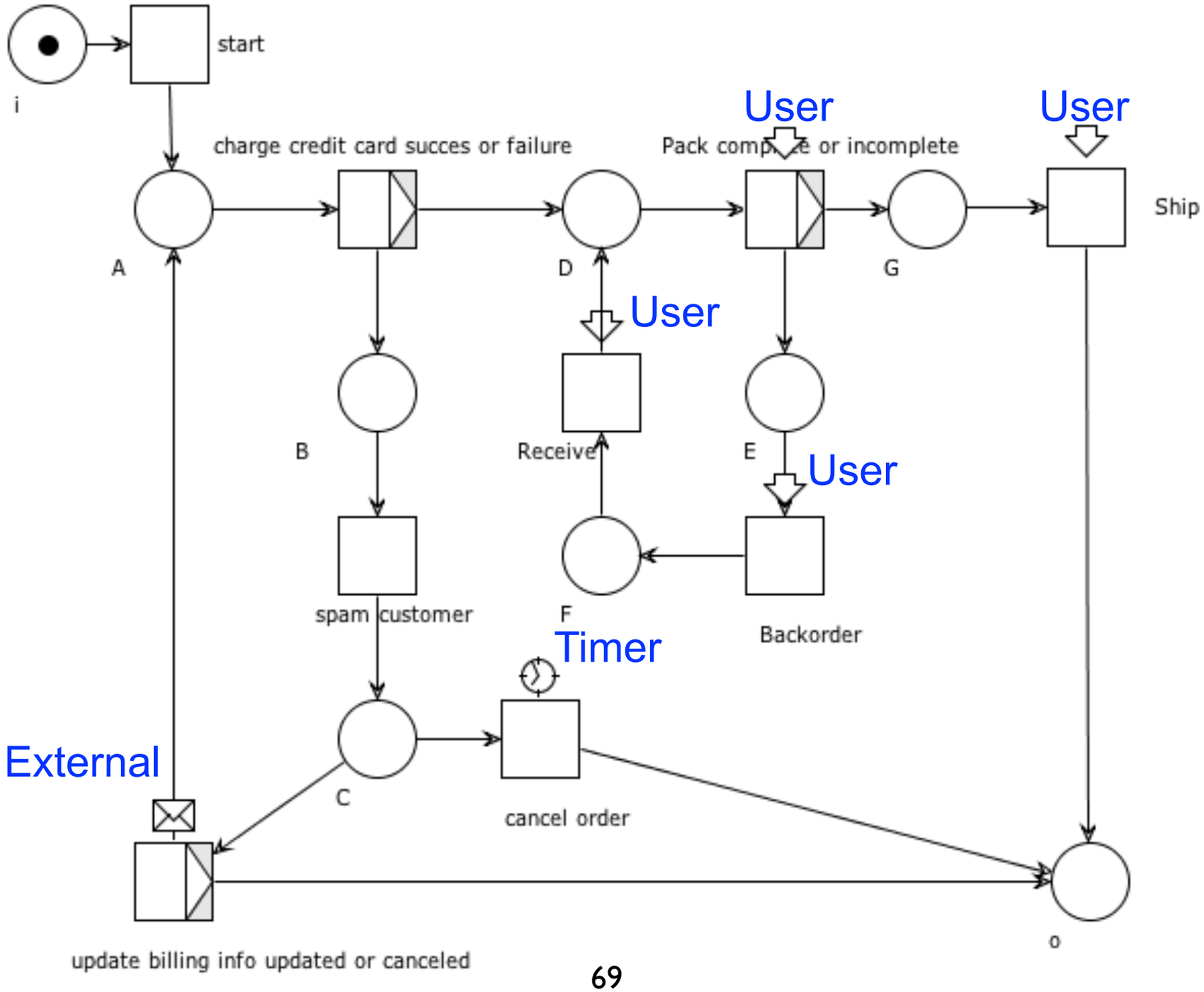


Time Trigger: Activity started when timer elapses

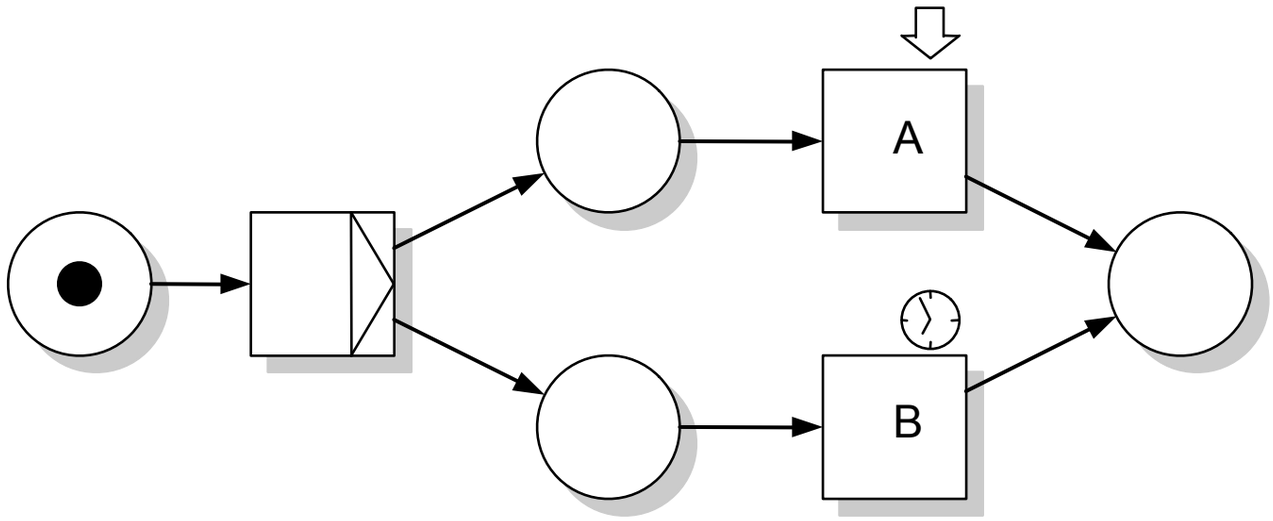
Triggers: example



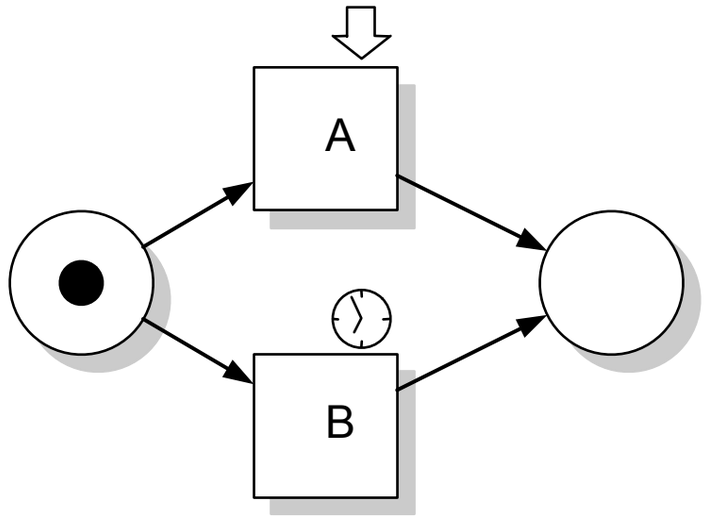
Triggers: example



Explicit vs Implicit choices (again)



(a) *Explicit xor split* does not enable A and B concurrently



(b) *Implicit xor split* enables A and B concurrently

XOR

event based

Question time
Net design: Car Damage

- An insurance company uses the following procedure for the processing of the claims
- Every claim, reported by a customer, is registered
- After the registration, the claim is classified
- There are two categories: simple and complex claims.
  - For simple claims two tasks need to be executed:
    check insurance and phone garage.
    These tasks are *independent* of each other.
  - The complex claims require three tasks:
    check insurance, check damage history and phone garage.
    These tasks need to be *executed sequentially* in the order specified.
- After executing the two/three tasks a decision is taken with two possible outcomes: OK (positive) or NOK (negative).
- If the decision is positive, then insurance company will pay.
- In any event, the insurance company sends a letter to the customer.

Question time
Net design: Car Damage

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- After the registration, the claim is **classified**
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- After executing the two/three tasks a **decision** is taken with two possible outcomes: **OK** (positive) or **NOK** (negative).
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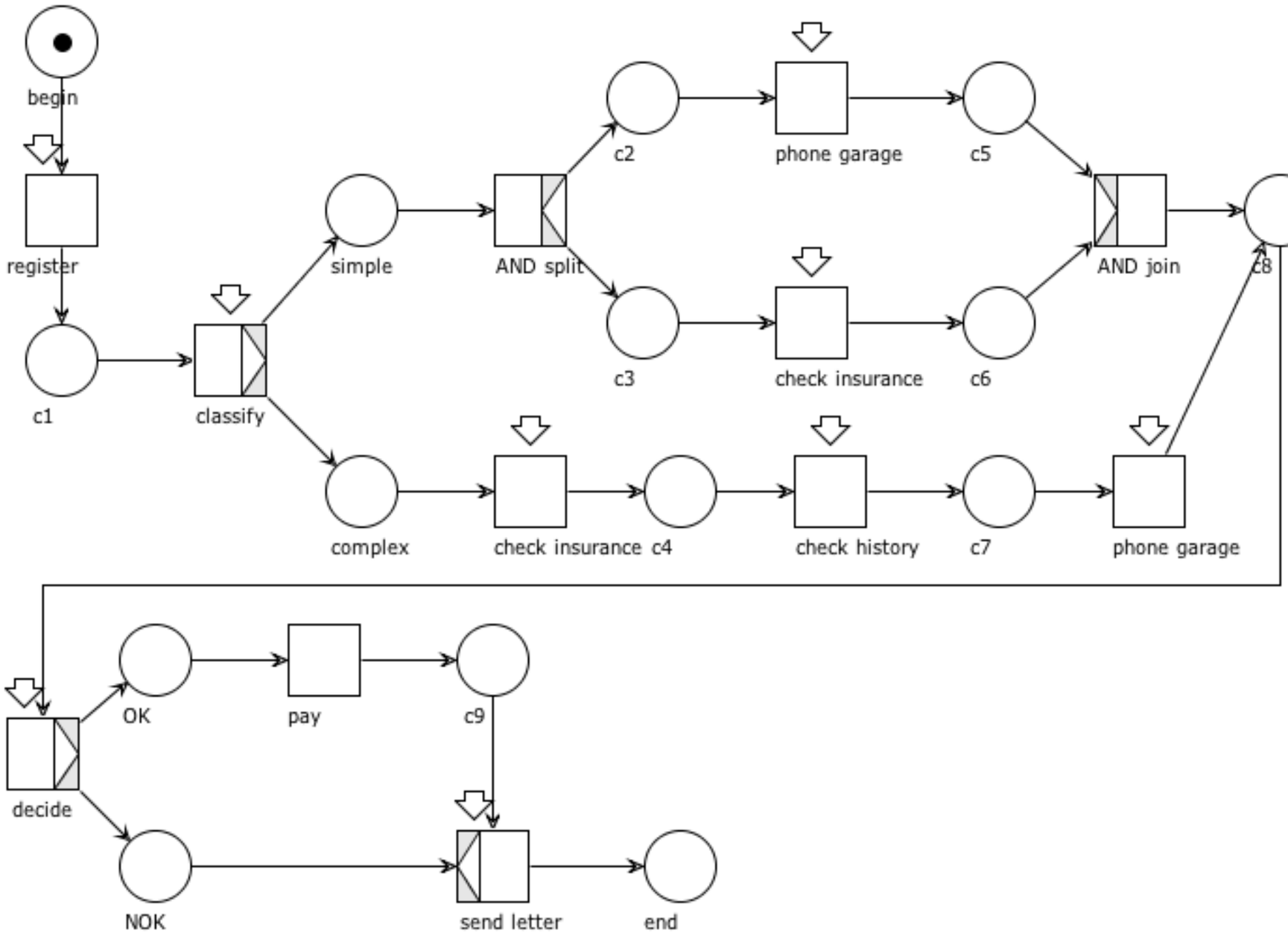
Question time
Net design: Car Damage



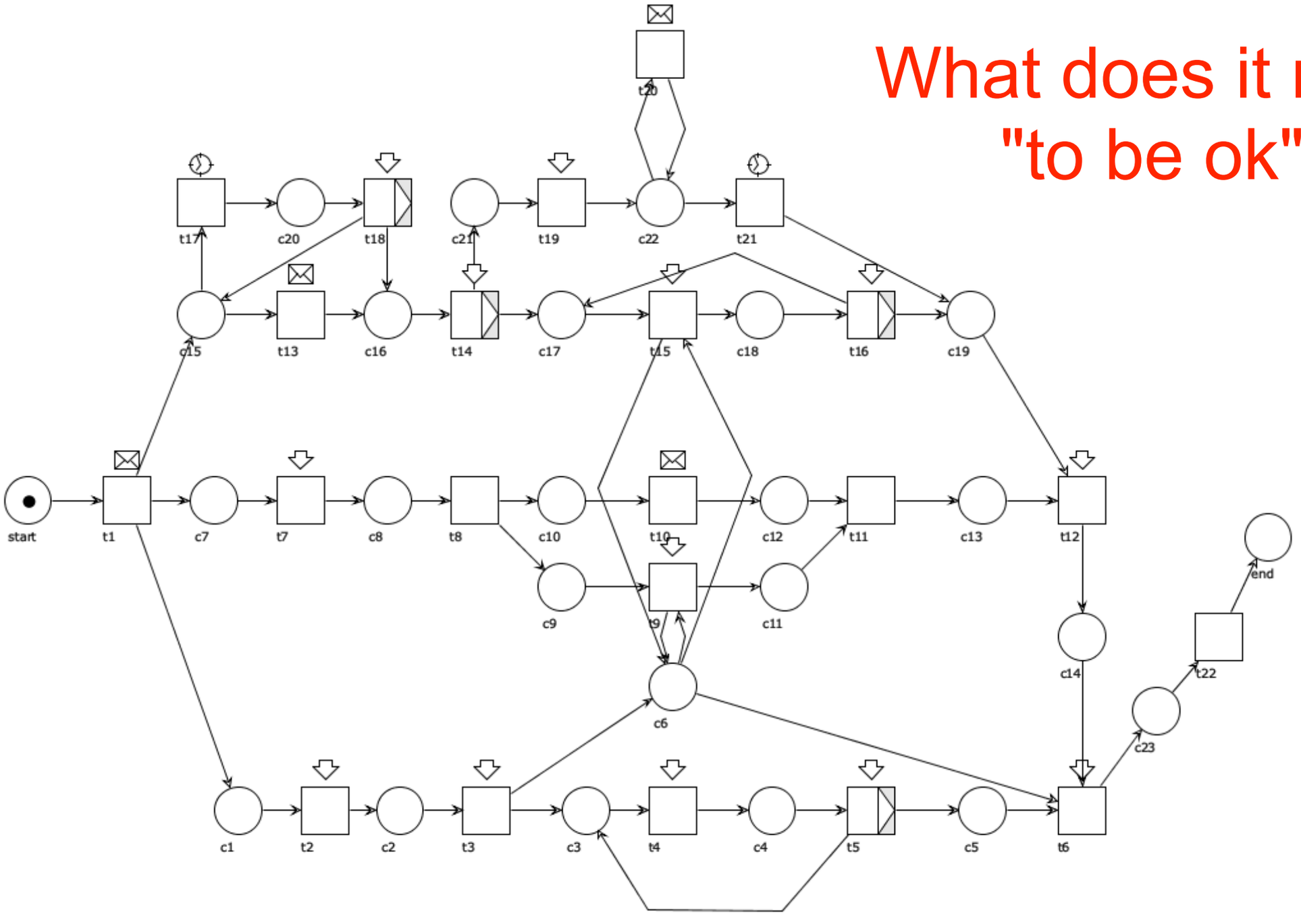
Motivation for the analysis

L(N) shows the correct ways to run the process
if it is empty there is clearly some problem

Are we guaranteed that nothing can go wrong?
Are all tasks necessary?
Are we guaranteed that once a case is started
it will reach an end?

BPs are large, with increasing complexity
flawed situations are frequent

Is this WF net ok?



What does it mean "to be ok"?