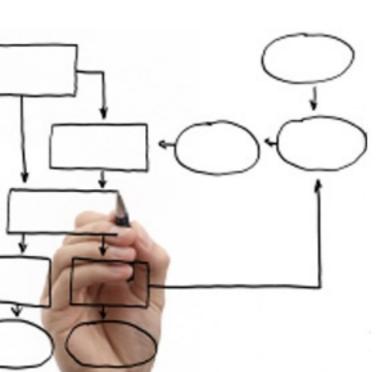
### Business Processes Modelling MPB (6 cfu, 295AA)



Roberto Bruni http://www.di.unipi.it/~bruni

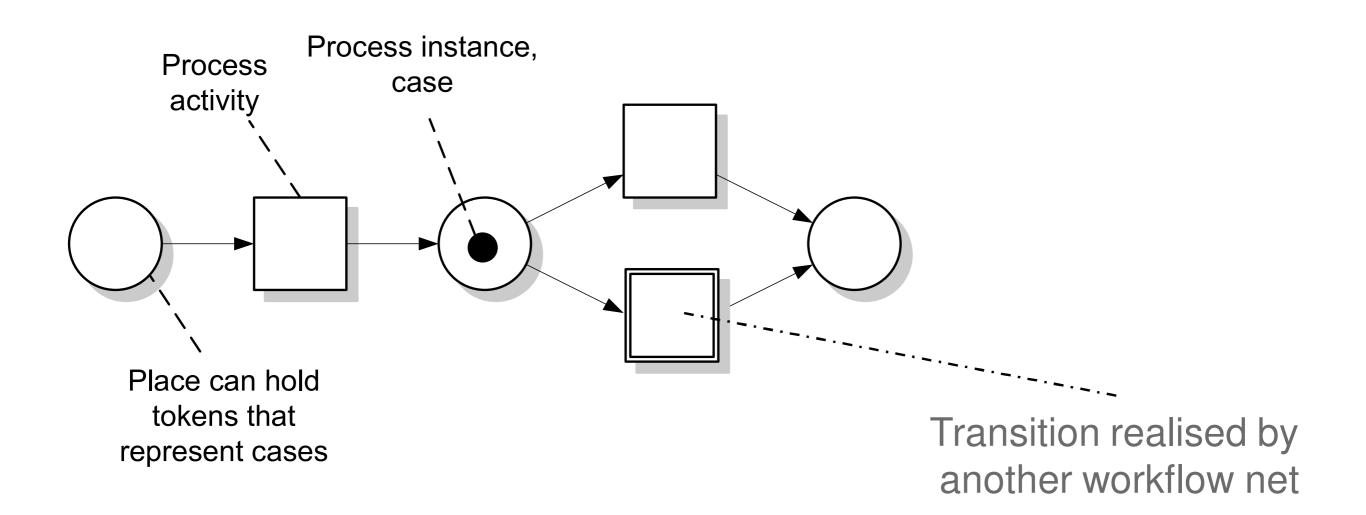
14 - Analysis of WF nets

# Object

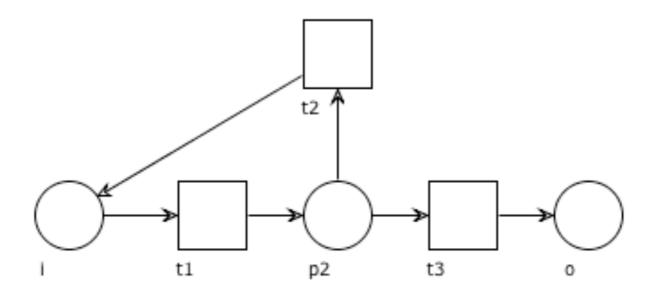


### We study suitable soundness properties of Workflow nets

Ch.6 of Business Process Management: Concepts, Languages, Architectures



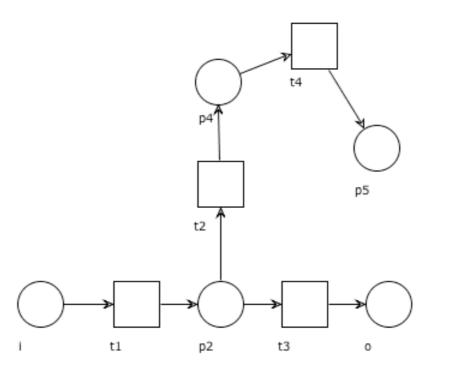
# Structural analysis



No distinguished entry / exit point

no entry: when should the case start? no exit: when should the case end? not a workflow net!

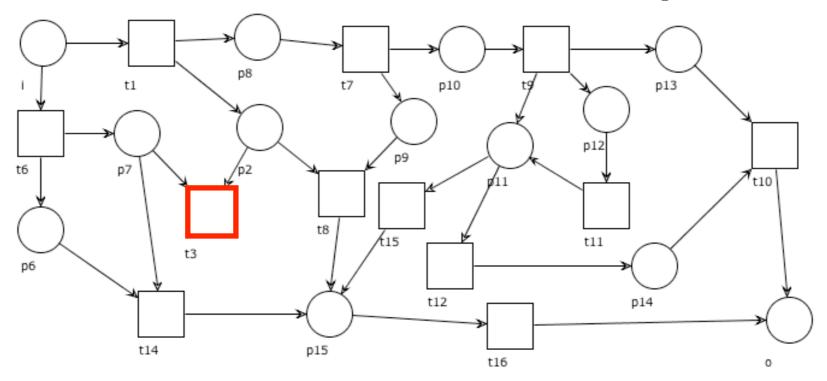
# Structural analysis



Multiple entry / exit points

multiple entries: when should the case start? multiple exit: when should the case end? not a workflow net!





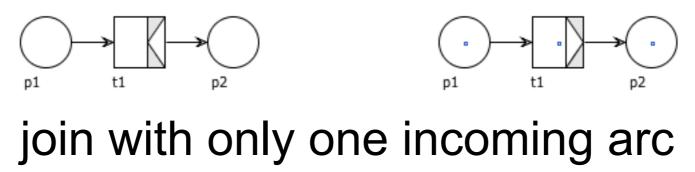
Tasks t without incoming and/or outgoing arcs

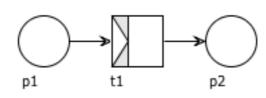
no input: when should t be carried out? no output: t does not contribute to case completion not a workflow net!

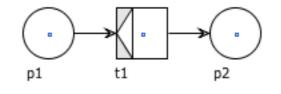
# Structural analysis

Wrong decorations of transitions

split with only one outgoing arc





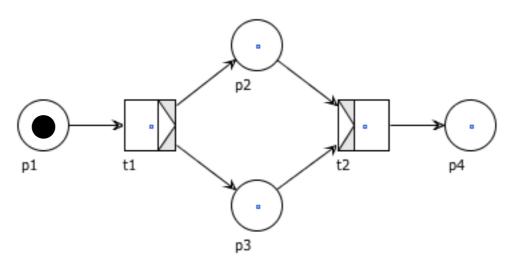


left to designer responsibility

# Activity analysis

Dead tasks

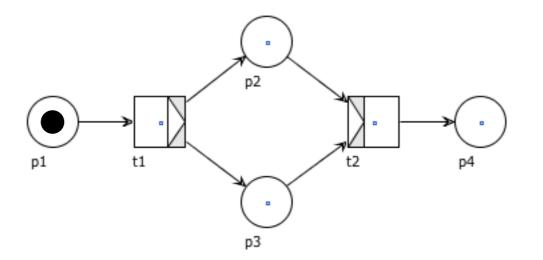
Tasks that can never be carried out Each transitions lies on a path from i to o: not sufficient



can arise in workflow nets

# Net analysis

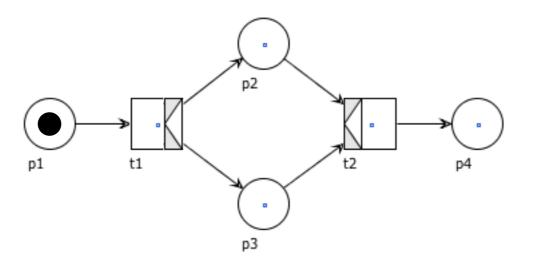
Deadlock



#### a case blocks without coming to an end can arise in workflow nets

# Token analysis

Some tokens left in the net after case completion



(when a token is in the final place the case should end) can arise in workflow nets

# Activity analysis

If tokens are left in the net after case completion then activities may still take place after case completion

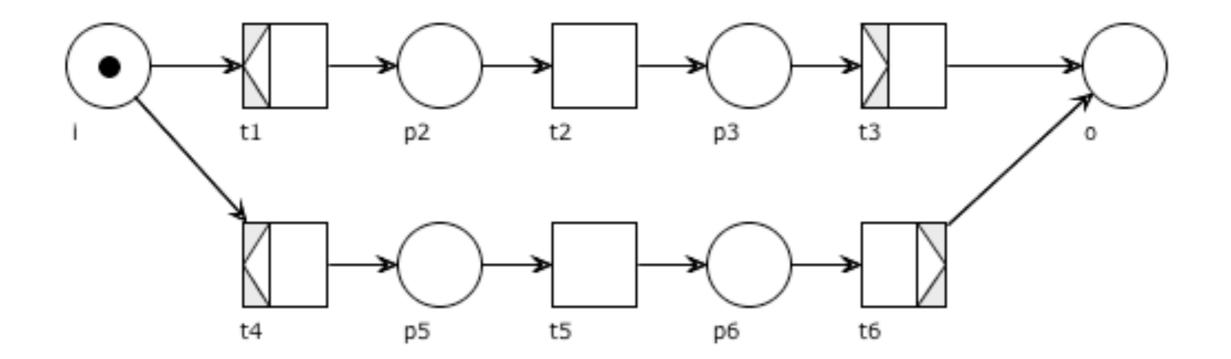
it is a (worse) consequence of the previous flaw can arise in workflow nets

# Token analysis

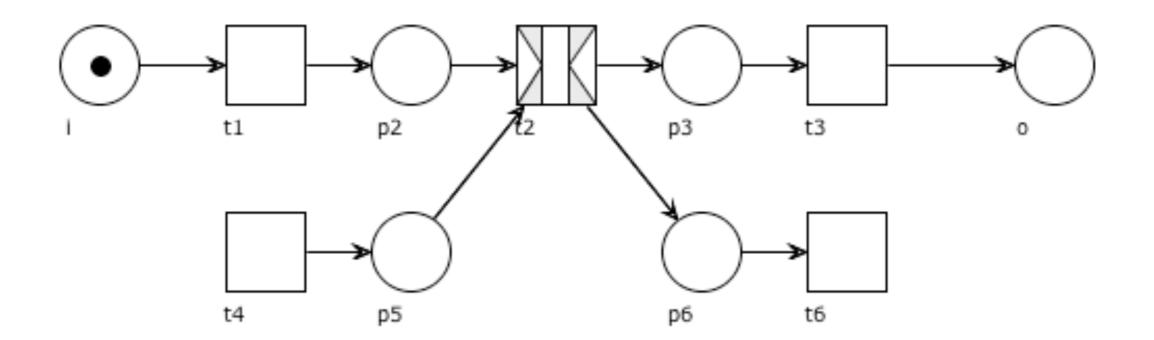
More than one token reach the end place

it can be a consequence of the previous flaws can arise in workflow nets

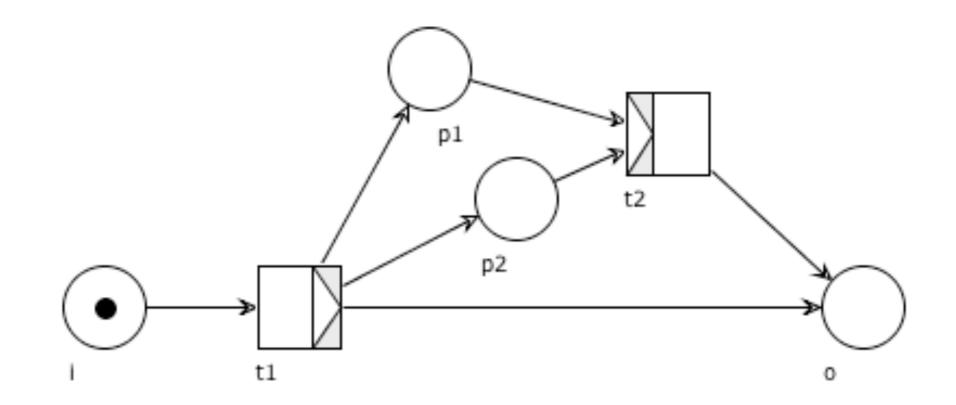
Do you see any problem in the workflow net below?



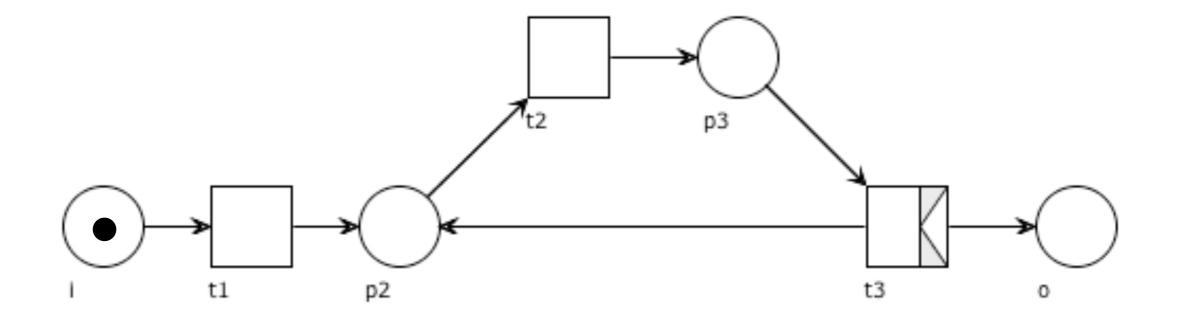
Do you see any problem in the net below?



Do you see any problem in the workflow net below?



Do you see any problem in the workflow net below?



### Exercise

Livelock (divergence without producing output)

a case is trapped in a cycle with no opportunity to end can arise in workflow nets

Draw a workflow net that suffers from livelock

### Remark

All the previous flaws are typical errors that can be detected without any knowledge about the actual content of the Business Process

# Verification and validation

Validation is concerned with the relation between the model and the reality How does a model fit log files? Which model does fit better?

Verification aims to answer qualitative questions Is there a deadlock possible? Is it possible to successfully handle a specific case? Will all cases terminate eventually? Is it possible to execute a certain task?

# Simulation techniques

#### **Test analysis**

Try and see if certain firing sequences are allowed by the workflow net

Using WoPeD: Play (forward and backward) with net tokens Record certain runs (to replay or explain) Randomly select alternatives

Problem: how to make sure that all possible runs have been examined?

# Reachability analysis

#### **Verification by inspection**

All possible runs of a workflow net are represented in its Reachability Graph (when it is finite)

Using WoPeD: all reachable states are shown (a single run does not necessarily visit all nodes) End states are evident (no outgoing arc)

Useful to check if dangerous or undesired states can arise (e.g. the green-green state in the two-traffic-lights)

**Problem:** state explosion

# Boundedness (for Nets)

### **Proposition**: The reachability graph of a net is finite

if and only if

the net is bounded

# Boundedness (for Nets)

**Proposition**: A net is unbounded

if and only if

its reachability graph is not finite

# Coverability graph

# A **coverability graph** is a finite over-approximation of the reachability graph

It allows for markings with infinitely many tokens in one place (called extended bags)

$$B: P \longrightarrow \mathbb{N} \cup \{\infty\}$$

# Discover unbounded places

 $M_0 \xrightarrow{t_1} M_1 \xrightarrow{t_2} M_2 \dots \xrightarrow{t_i} M_i \dots \xrightarrow{t_j} M_j$ 

with  $M_i \subset M_j$ 

Suppose

Let  $M = M_i$  and  $M' = M_j$  and L = M' - M

By the monotonicity Lemma we have, for any  $n \in \mathbb{N}$ :  $M \to^* M + L \to^* M + 2L \to^* \dots \to^* M + nL$ 

Hence all places p marked by L (i.e. if L(p) > 0) are unbounded

# Cover unbounded places

#### Idea:

When computing the RG, if M' is found s.t.

 $M_0 \to^* M \to^* M'$  with  $M \subset M'$ 

Add the extended bag B (instead of M') to the graph

where 
$$B(p) = \begin{cases} M'(p) & \text{if } M'(p) - M(p) = 0 \\ \infty & \text{otherwise} \end{cases}$$

# A few remarks

**Idea**: mark unbounded places by  $\infty$ 

**Remind**:  $M \subset M'$  means that  $M \subseteq M' \land M \neq M'$ , i.e., 1. for any  $p \in P$ ,  $M'(p) \ge M(p)$ 

2. there exists at least one place  $q \in P$  such that M'(q) > M(q)

#### Remark:

Requiring  $M_0 \to^* M \to^* M'$  is different than requiring  $M, M' \in [M_0\rangle$ 

# Operations on extended bags

**Inclusion**: Let  $B, B' : P \to \mathbb{N} \cup \{\infty\}$ We write  $B \subseteq B'$  if for any p we have  $B'(p) = \infty$  or  $B(p), B'(p) \in \mathbb{N} \land B(p) \leq B'(p)$ 

**Sum**: Let 
$$B, B' : P \to \mathbb{N} \cup \{\infty\}$$
  
 $(B+B')(p) = \begin{cases} \infty & \text{if } B(p) = \infty \text{ or } B'(p) = \infty \\ B(p) + B'(p) & \text{if } B(p), B'(p) \in \mathbb{N} \end{cases}$ 

**Difference**: Let  $B : P \to \mathbb{N} \cup \{\infty\}$  and  $M : P \to \mathbb{N}$  with  $M \subseteq B$  $(B - M)(p) = \begin{cases} \infty & \text{if } B(p) = \infty \\ B(p) - M(p) & \text{if } B(p) \in \mathbb{N} \end{cases}$ 

1. Initially N = {  $M_0$  } and A =  $\emptyset$ 

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3. Let B' = B - t + t

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- 3. Let B' = B t + t
- 4. Add B' to N and (B,t,B') to A

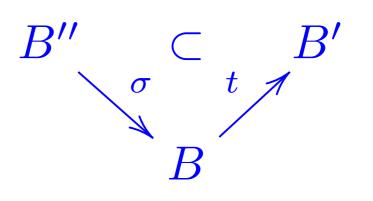
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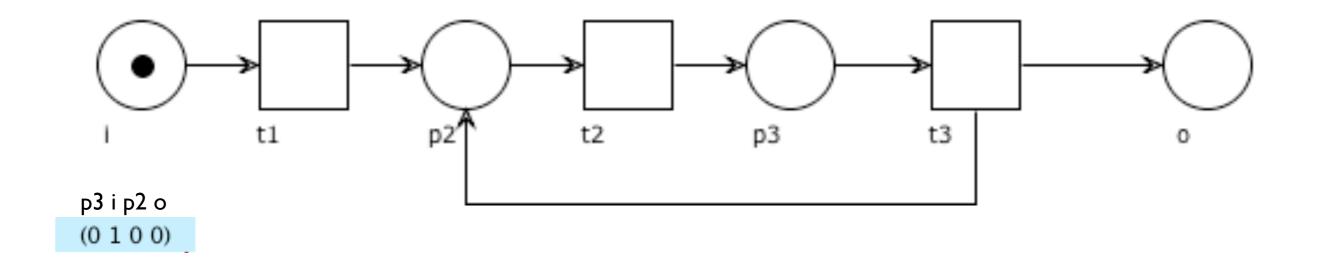
# Compute a coverability graph

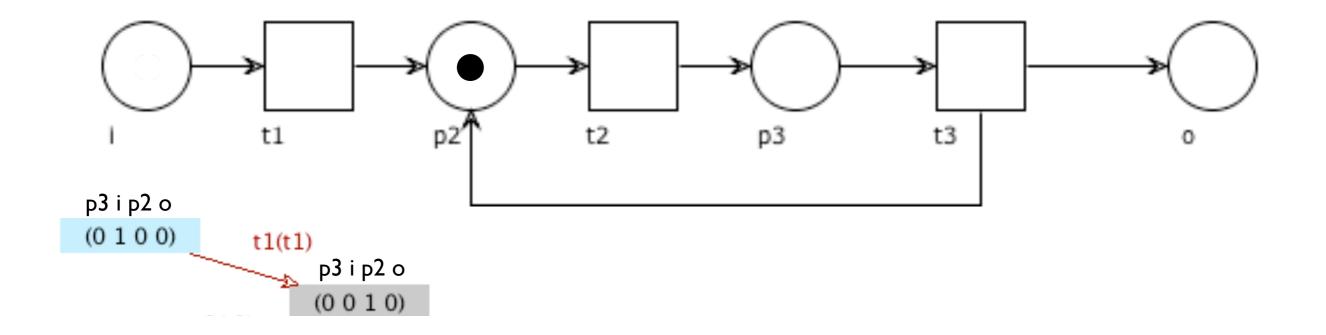
- 1. Initially N = {  $M_0$  } and A =  $\emptyset$
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  - 1. B enables t and there is no arc labelled t leaving from B
- 3. Let B' = B t + t
- 4. Let  $B_c'$  such that for any  $p\in P$ 
  - 1.  $B_c'(p) = \infty$  if there is a node  $B'' \in N$  such that
    - 1. there is a directed path from B" to B in the graph (N,A)
    - 2.  $B'' \subset B'$ ,
    - 3. B"(p) < B'(p)
  - 2.  $B_c'(p) = B'(p)$  otherwise
- 5. Add  $B_c$ ' to N and  $(B,t,B_c')$  to A
- 6. Repeat steps 2,3,4,5 until no new arc can be added

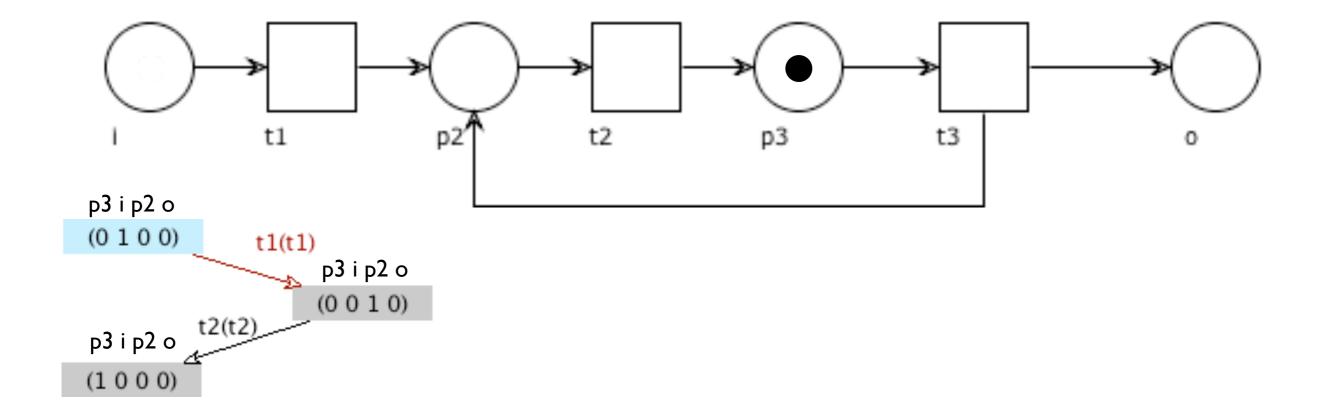


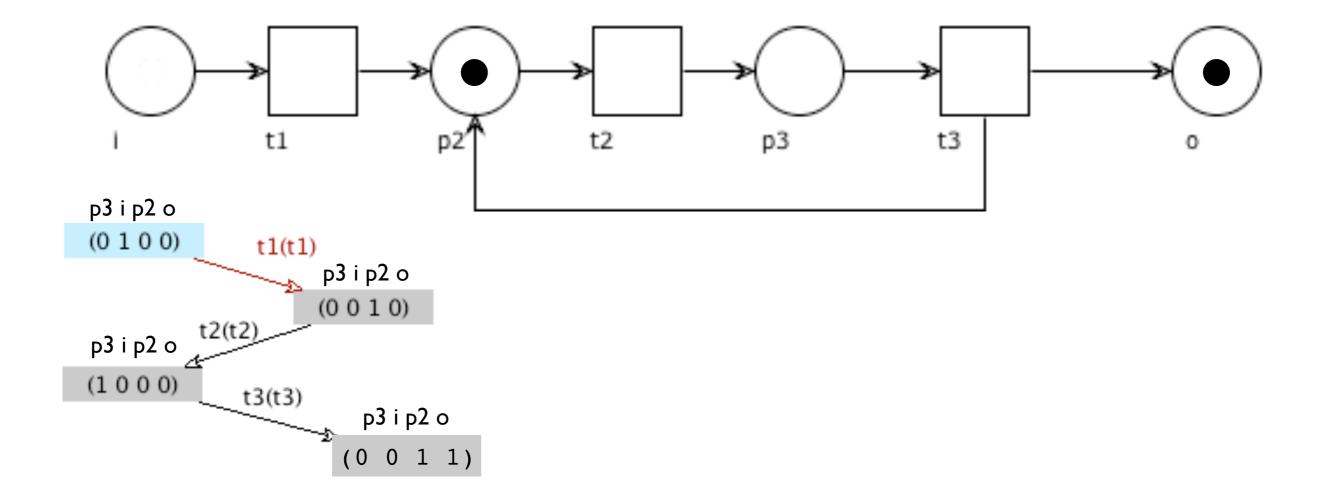


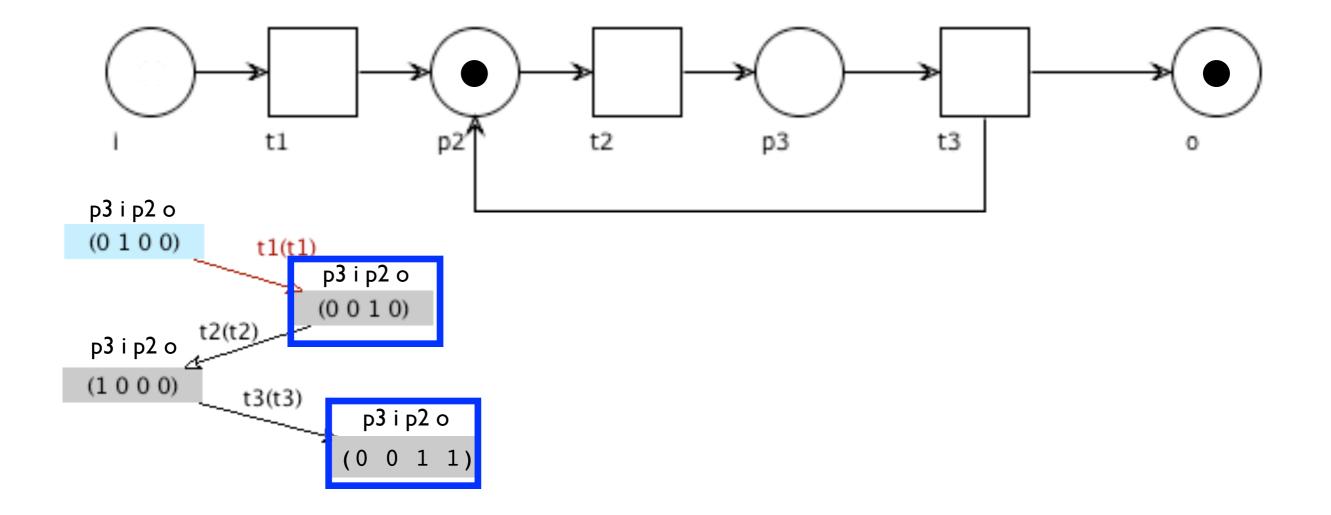
# Example

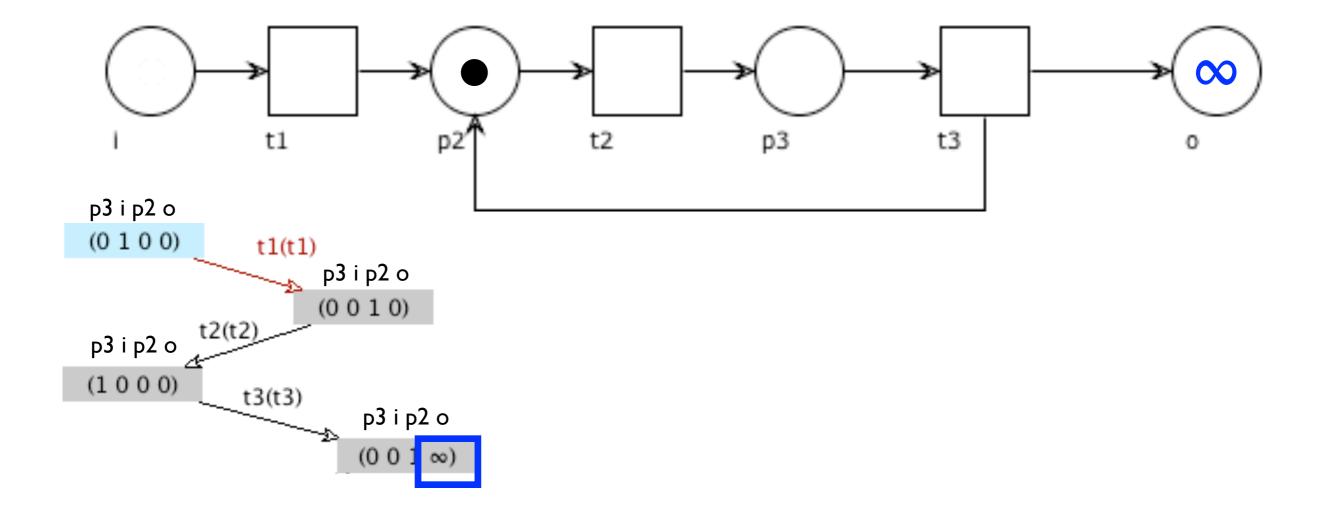


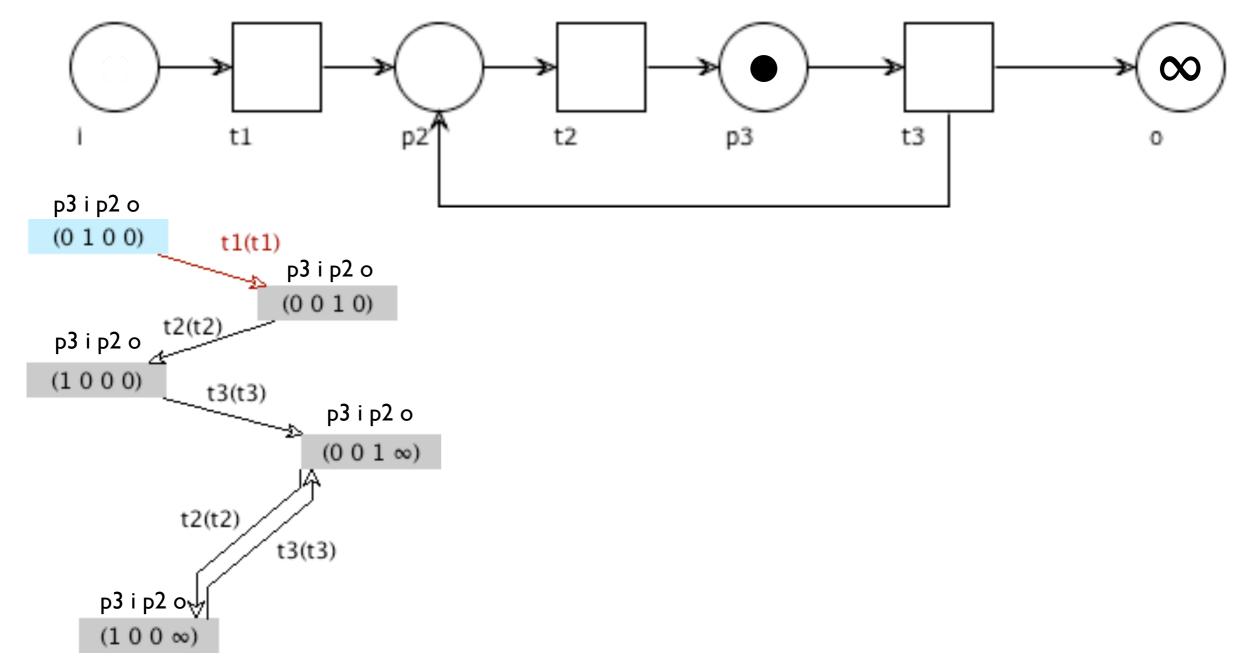












# Properties of coverability graphs

A coverability graph is always finite, but in general it is not uniquely defined (it depends on which B and t are selected at step 2)

Every firing sequence has a corresponding path in the CG (the converse is not necessarily true)

Any path in a CG that visits only finite markings corresponds to a firing sequence

If the RG is finite, then it coincides with the CG

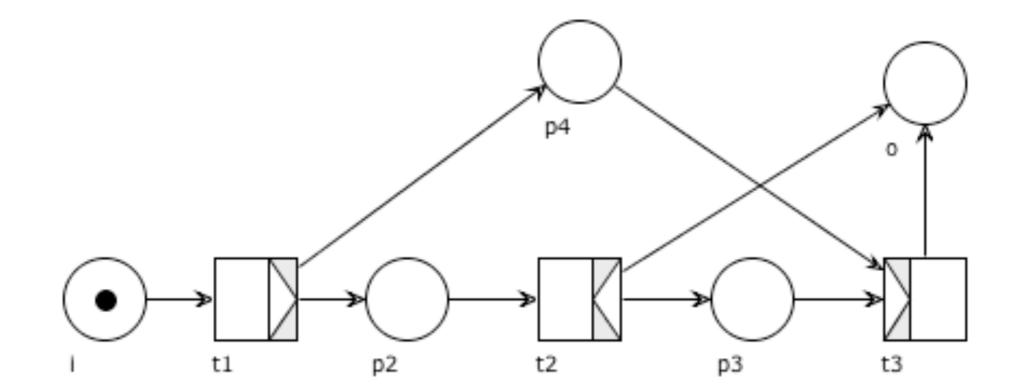
# Reachability analysis by coverability

All possible behaviours of a workflow net are represented exactly in the Reachability Graph (if finite)

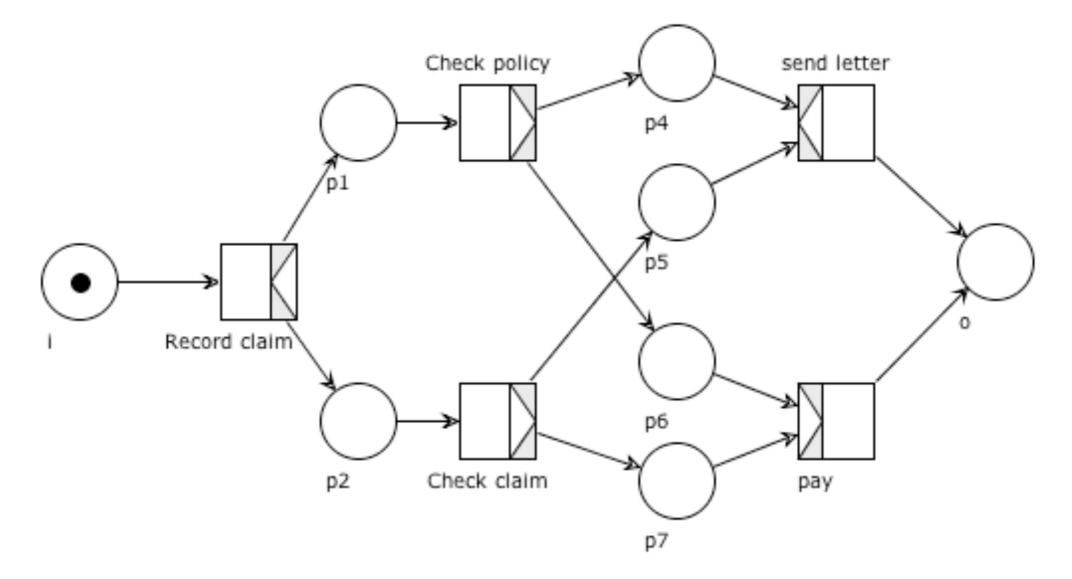
We use Coverability Graph when necessary (RG not finite)

WoPeD computes a Coverability Graph

Do you see any problem in the workflow net below?



Which problem(s) in the workflow net below? How would you redesign the business process?

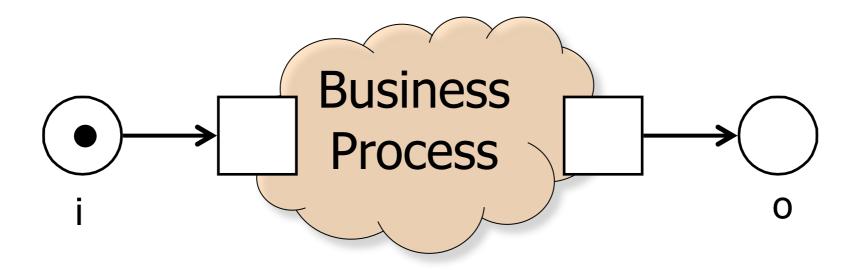


#### Soundness

# Soundness of Business Processes

- A process is called **sound** if
- 1. it contains no unnecessary tasks
- 2. every case is always completed in full
- 3. no pending items are left after case completion

## Soundness of Business Processes



# Soundness of Workflow nets

A workflow net is called **sound** if

1. for each transition t,

there is a marking M (reachable from i) that enables t

- 2. for each token put in place i, one token eventually appears in the place o
- 3. when a token is in place o, all other places are empty

### Fairness assumption

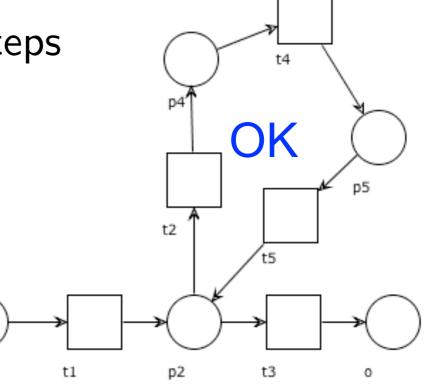
#### Remark:

Condition 2 does not mean that iteration must be forbidden or bound

It says that from any reachable marking M there must be possible to reach o in some steps

#### Fairness assumption:

A task cannot be postponed indefinitely



### Soundness, Formally

A workflow net is called **sound** if

**no dead task** no transition is dead  $\forall t \in T. \exists M \in [i \rangle. M \xrightarrow{t}$ 

option to complete place o is eventually marked  $\forall M \in [i \rangle, \exists M' \in [M \rangle, M'(o) \ge 1$ 

proper completion when o is marked, no other token is left  $\forall M \in [i \rangle. M(o) \ge 1 \Rightarrow M = o$ 

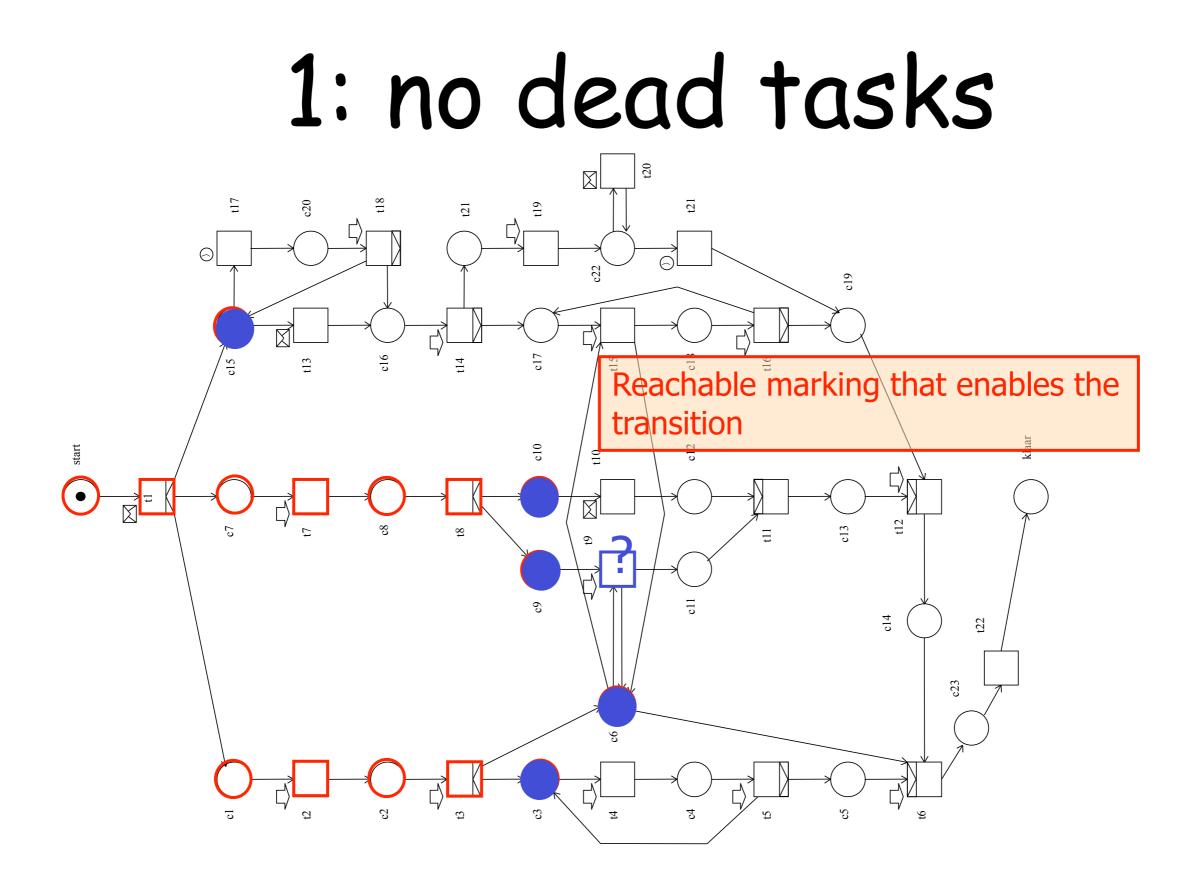
#### Dead, live or non-live

A remark about terminology:

t is **dead** = its firing is always ruled out

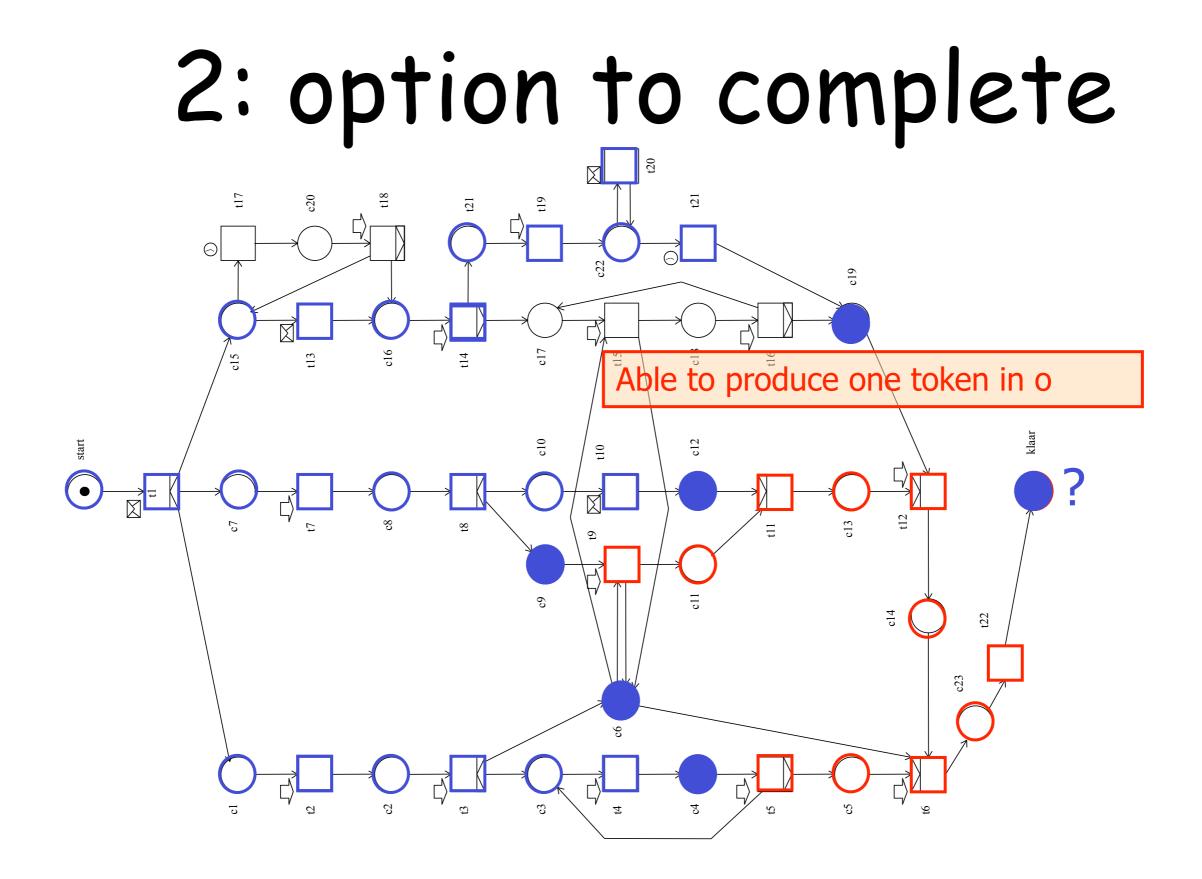
t is **live** = its firing can never be ruled out

t is **non-live** = its firing is possibly ruled out



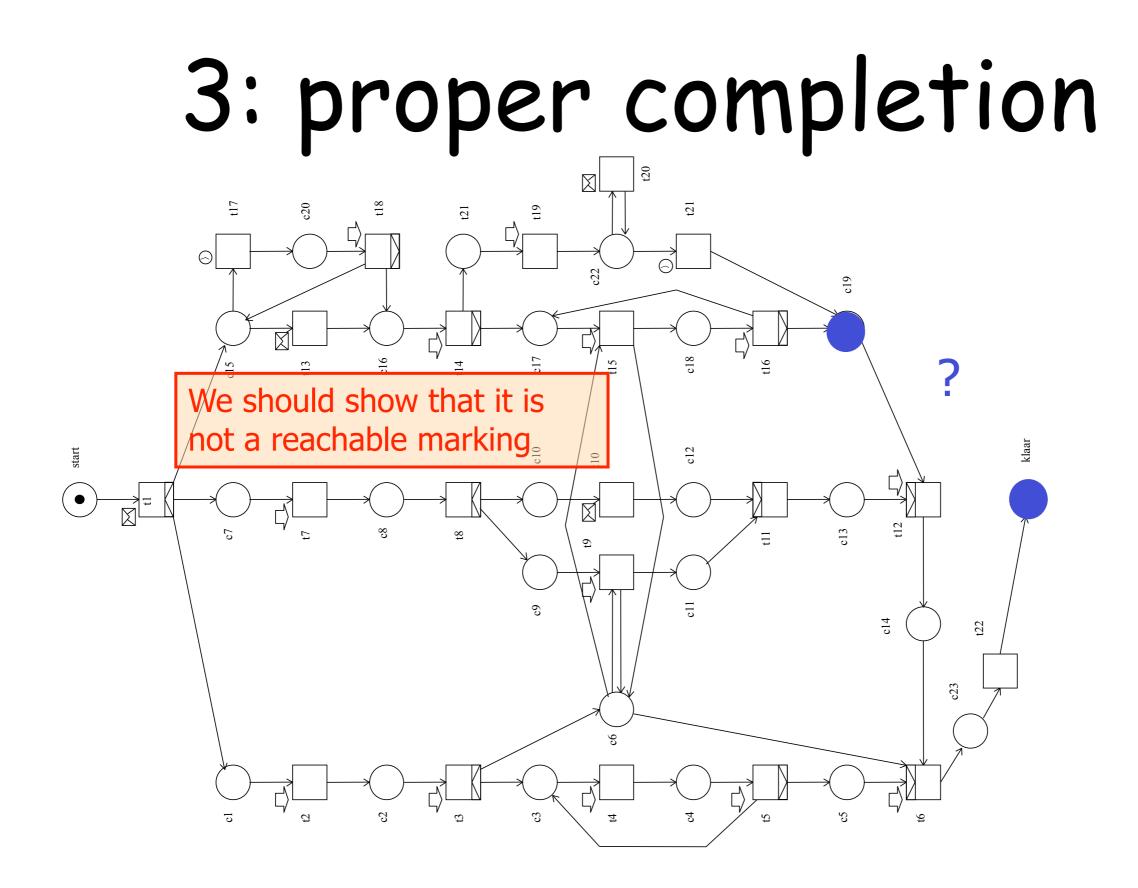
#### 1: no dead tasks

The check must be repeated for each task



# 2: option to complete

The check must be repeated for each reachable marking



# 3: proper completion

The check must be repeated for each marking M such that  $M(o) \ge 1$ 

# Brute-force analysis

First, check if the Petri net is a workflow net easy "syntactic" check

Second, check if it is sound (more difficult): build the Reachability Graph to check 1: for each transition t there must be an arc in the RG that is labelled with t to check 2&3: the RG must have only one final state (sink), that consists of one token in o and is reachable from any other state, and no other marking has a token in o

## Some Pragmatic Considerations

All checks can better be done automatically (computer aided)

but nevertheless RG construction...

- can be computationally expensive for large nets (because of state explosion)
- provides little support in repairing unsound processes
   can be infinite (CG can be used, but it is not exact)

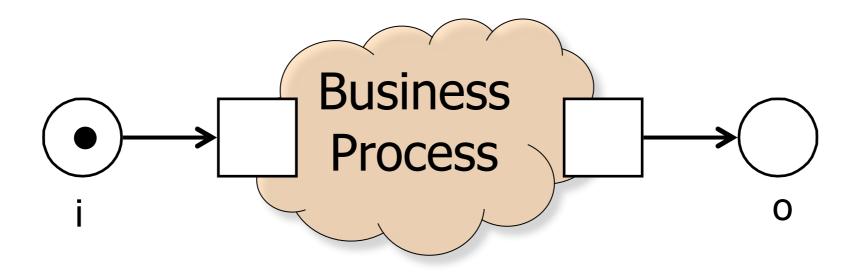
## Advanced support

Translate soundness to other well-known properties that can be checked more efficiently:

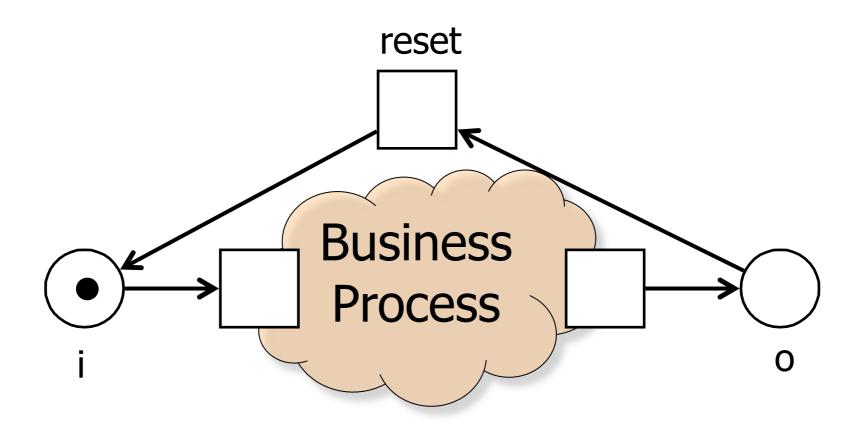
boundedness and liveness

#### N\*

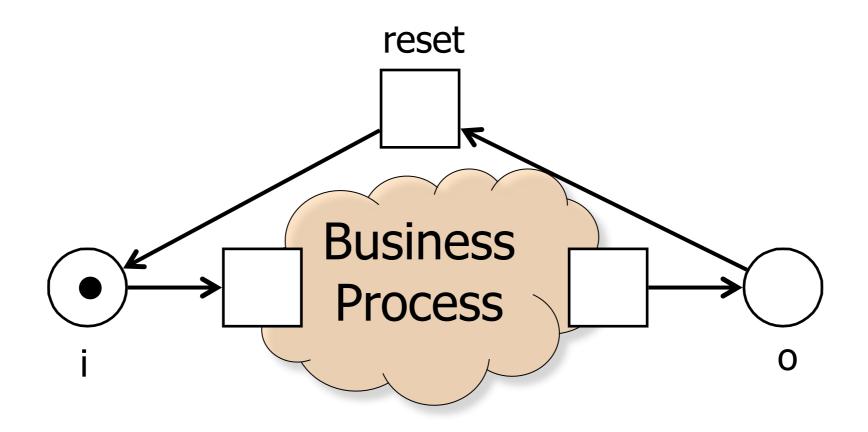
### Play once



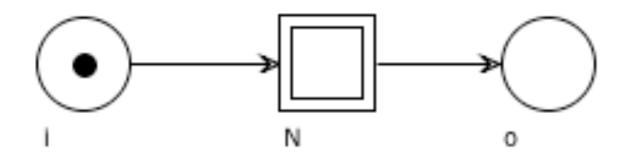
#### Play twice

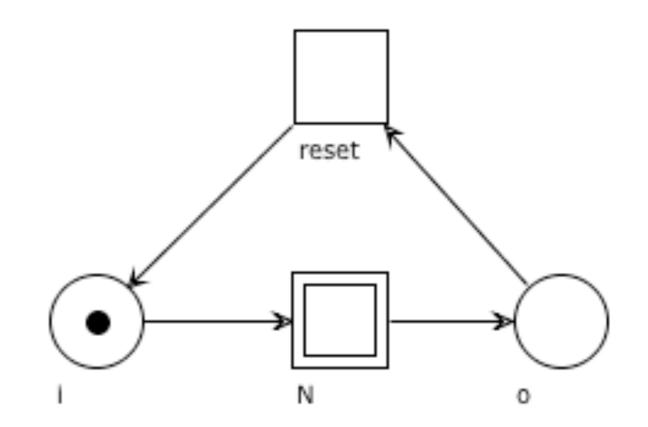


# Play any number of times



#### From N to N\*





#### Strong connectedness of N\* Let us denote by $N: i \rightarrow o$ a workflow net

with entry place i and exit place o.

Let  $N^*$  be the net obtained by adding the "reset" transition to Nreset :  $o \rightarrow i$ .

#### Strong connectedness of N\* Take two nodes of $(x, y) \in E_{x}$

#### Proposition:

 $N^*$  is strongly connected.

Take two nodes of  $(x, y) \in F_{N^*}$ , we want to build a path from y to x

If x = reset, y = i, then

If  $x, y \neq reset$ , then y lies on a path  $i \rightarrow^* y \rightarrow^* o$ , because N is a workflow net, x lies on a path  $i \rightarrow^* x \rightarrow^* o$ , because N is a workflow net, we combine the paths  $y \rightarrow^* o \rightarrow reset \rightarrow i \rightarrow^* x$ 

If x = o, y = reset, then take any path  $i \to^* o$ , we build the path  $reset \to i \to^* o$ 

#### MAIN THEOREM

# **Theorem**: N is sound iff $N^*$ is live and bounded

# Proof of MAIN THEOREM (1)

 $N^*$  live and bounded implies N sound: Since  $N^*$  is live: for each  $t \in T$  there is  $M \in [i]$ .  $M \xrightarrow{t}$ 

Take any  $M \in [i \rangle$  enabling  $reset : o \to i$ , hence  $M \supseteq o$ 

Let 
$$M \xrightarrow{reset} M'$$
. Then  $M' \in [i]$  and  $M' \supseteq i$ 

Since  $N^*$  is bound, it must be M' = i (and M = o) Otherwise all places marked by M' - i = M - o would be unbounded

Hence  $N^*$  just allows multiple runs of N: "option to complete" and "proper completion" hold (see above) "no dead task" holds because  $N^*$  is live

### A technical lemma

#### Lemma:

If N is sound, M is reachable in N iff M is reachable in  $N^{\ast}$ 

 $\Rightarrow$ ) straightforward

 $\stackrel{\leftarrow}{\leftarrow} ) \text{ Let } i \stackrel{\sigma}{\longrightarrow} M \text{ in } N^* \text{ for } \sigma = t_1 t_2 \dots t_n \\ \text{We proceed by induction on the number } r \text{ of instances of } reset \text{ in } \sigma \\ \text{If } r = 0, \text{ then } reset \text{ does not occur in } \sigma \text{ and } M \text{ is reachable in } N \\ \text{If } r > 0, \text{ let } k \text{ be the least index such that } t_k = reset \\ \text{Let } \sigma = \sigma' t_k \sigma'' \text{ with } \sigma' = t_1 t_2 \dots t_{k-1} \text{ fireable in } N \\ \text{Since } N \text{ is sound: } i \stackrel{\sigma'}{\longrightarrow} o \text{ and } i \stackrel{\sigma''}{\longrightarrow} M \\ \text{Since } \sigma'' \text{ contains } r-1 \text{ instances of } reset: \\ \text{by inductive hypothesis } M \text{ is reachable in } N \\ \end{array}$ 

# Proof of MAIN THEOREM (2)

N sound implies  $N^{\ast}$  bounded :

We proceed by contradiction, assuming  $N^{\ast}$  is unbounded

Since  $N^*$  is unbounded:  $\exists M, M'$  such that  $i \to^* M \to^* M'$  with  $M \subset M'$ Let  $L = M' - M \neq \emptyset$ 

Since N is sound:  $\exists \sigma \in T^* \text{ such that } M \xrightarrow{\sigma} o$ 

By the monotonicity Lemma:  $M' \xrightarrow{\sigma} o + L$  and thus  $o + L \in [i\rangle$ Which is absurd, because N is sound

# Proof of MAIN THEOREM (3)

N sound implies  $N^*$  live:

Take any transition t and let M be a marking reachable in  $N^{\ast}$  By the technical lemma, M is reachable in N

Since N is sound:  $\exists \sigma \in T^* \text{ with } M \xrightarrow{\sigma} o$ Since N is sound:  $\exists \sigma' \in T^* \text{ with } i \xrightarrow{\sigma'} M' \text{ and } M' \xrightarrow{t}$ 

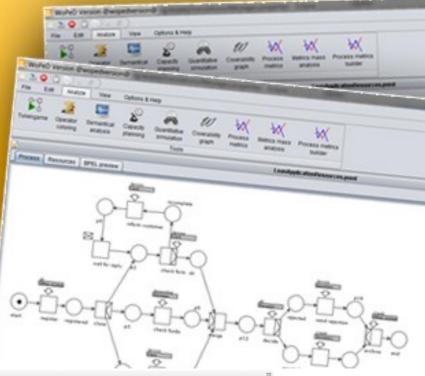
Let 
$$\sigma'' = \sigma \operatorname{reset} \sigma'$$
, then:  
 $M \xrightarrow{\sigma''} M'$  in  $N^*$  and  $M' \xrightarrow{t}$ 

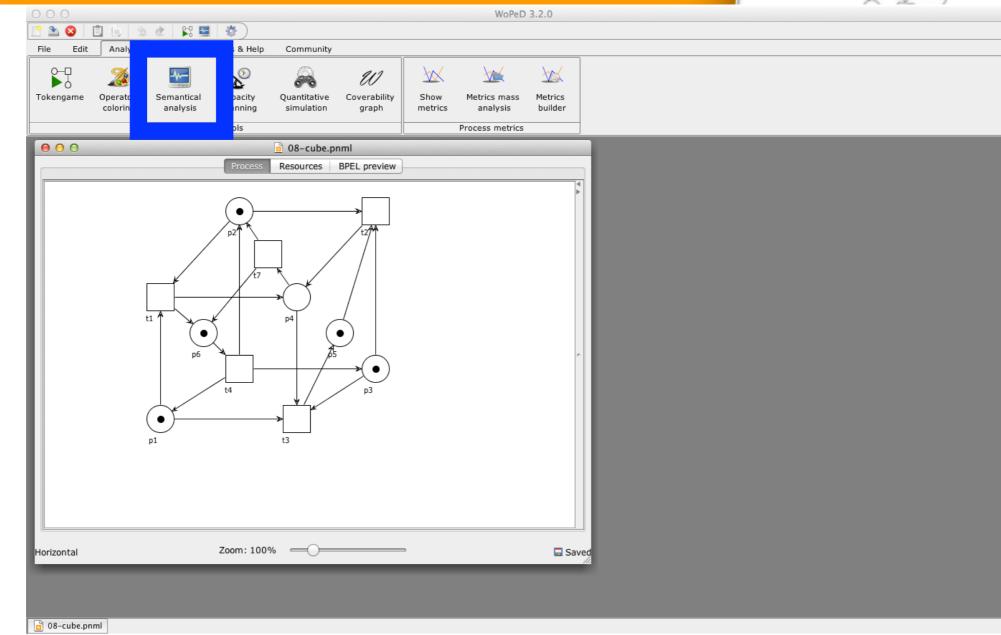
#### http://woped.dhbw-karlsruhe.de/woped/



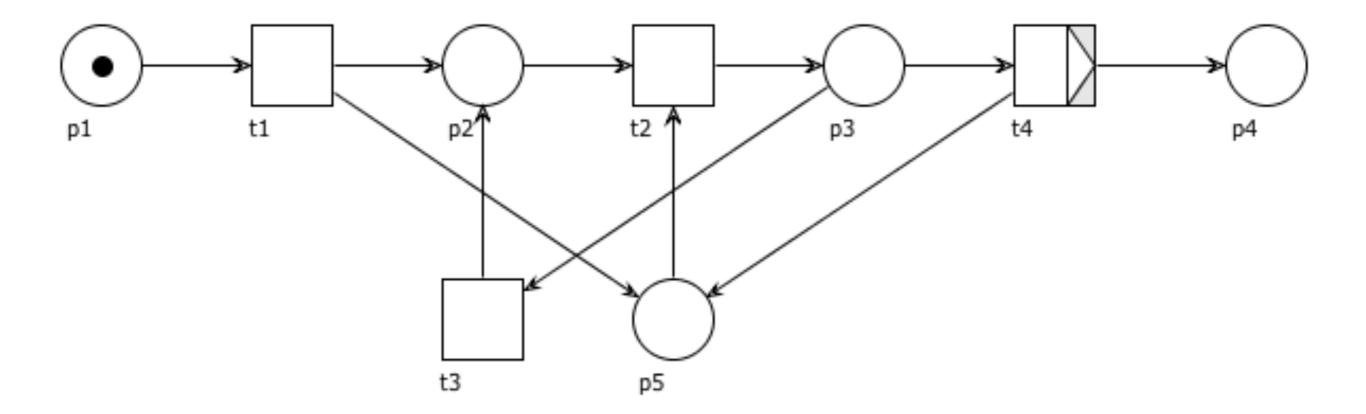
#### WoPeD (3.7.1) Workflow Petri Net Designer

Download WoPeD at sourceforge!

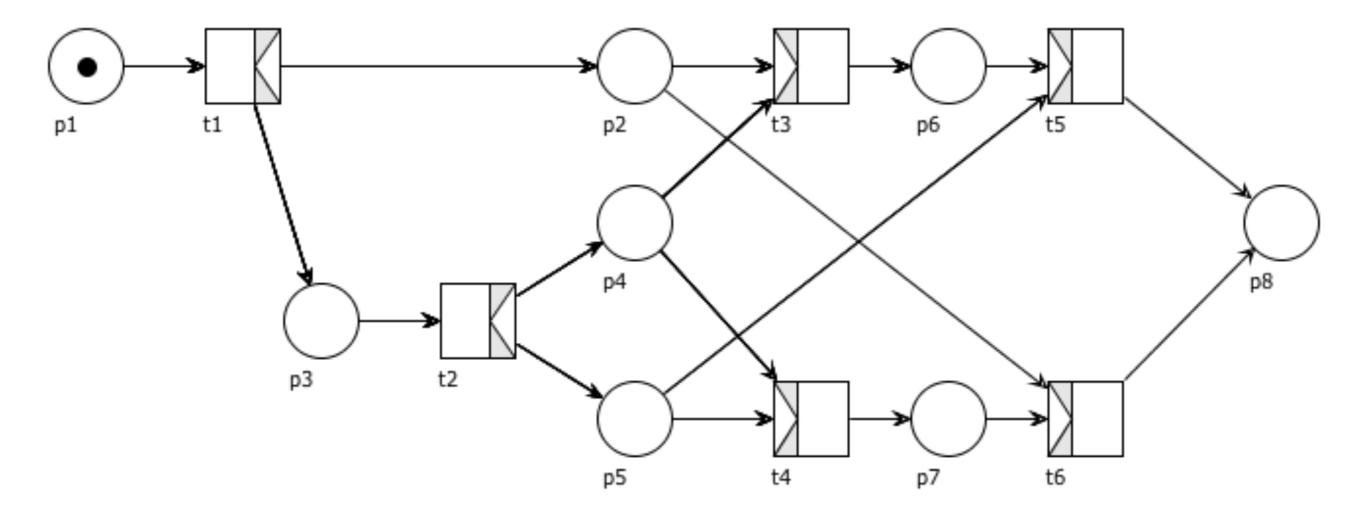




Use some tools to check if the net below is a sound workflow net or not



Use some tools to check if the net below is a sound workflow net or not



Analyse the following net

